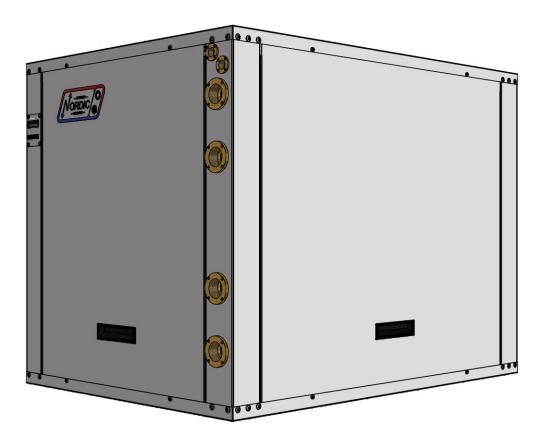# Application, Installation, & Service Manual

Commercial W-Series & WH-Series
Single Compressor Water to Water Heat Pumps

Model Sizes 90-100 (8 to 9 ton)

CE

TÜV SÜD
C US

SAFETY PRECAUTIONS

WARNING: Ensure all access panels are in place and properly secured before applying power to the unit. Failure to do so may cause electrical shock.

WARNING: Before performing service or maintenance on the heat pump system, ensure all power sources are DISCONNECTED. Electrical shock can cause serious personal injury or death.

WARNING: Heat pump systems contain refrigerant under high pressure and as such can be hazardous to work on. Only qualified service personnel should install, repair, or service the heat pump.
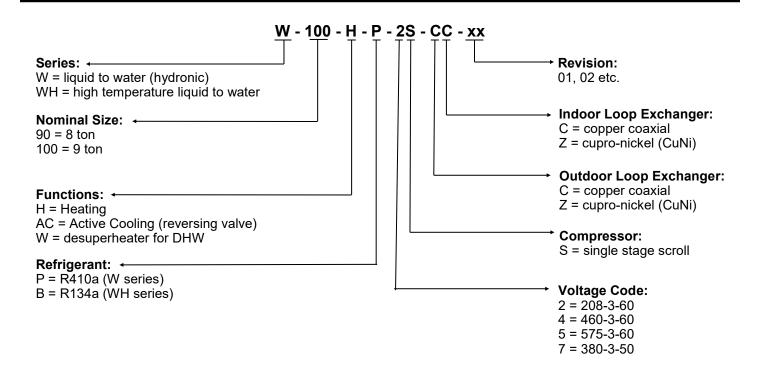
CAUTION: Safety glasses and work gloves should be worn at all times whenever a heat pump is serviced. A fire extinguisher and proper ventilation should be present whenever brazing is performed.

CAUTION: Venting refrigerant to atmosphere is illegal. A proper refrigerant recovery system must be employed whenever repairs require removal of refrigerant from the heat pump.

Model Nomenclature

W - 100 - H - P - 2S - CC - xx

Series:
W = liquid to water (hydronic)
WH = high temperature liquid to water

Nominal Size:
90 = 8 ton
100 = 9 ton

Functions:
H = Heating
AC = Active Cooling (reversing valve)
W = desuperheater for DHW

Refrigerant:
P = R410a (W series)
B = R134a (WH series)

Revision:
01, 02 etc.

Indoor Loop Exchanger:
C = copper coaxial
Z = cupro-nickel (CuNi)

Outdoor Loop Exchanger:
C = copper coaxial
Z = cupro-nickel (CuNi)

Compressor:
S = single stage scroll

Voltage Code:
2 = 208-3-60
4 = 460-3-60
5 = 575-3-60
7 = 380-3-50

APPLICATION TABLE

MODEL	FUNCTION	REFRIGERANT	VOLTAGE	COMPR.	OUTDOOR COIL	INDOOR COIL	REVISIONS			
W-90	H HAC HACW HW	P	2 4 5 7	S	C Z	C Z	04	05		
W-100	H HAC HACW HW	P	2 4 5 7	S	C Z	C Z	04	05		
WH-90	H HAC HACW HW	B	2 4 5 7	S	C Z	C Z	01	02		
WH-100	H HAC HACW HW	B	2 4 5 7	S	C Z	C Z	01	02		

APPLICATION TABLE - FIRMWARE AND PC APP

Firmware	Version	Associated PC APP	Version
MGT GEN2 Bootload Firmware	V3.60+	MGT GEN2 PC APP	V2.00+

Maritime Geothermal Ltd. has a continuous improvement policy and reserves the right to modify specification data at any time without prior notice .

Table of Contents

Tables & Documents

System Description

General Overview

These units are 8 & 9 ton single compressor, single refrigeration circuit water-to-water heat pumps. They have a cabinet-style design, and are available in any world electrical service.

The **W-series** uses R410a refrigerant to achieve a standard geothermal temperature range: the outdoor loop can operate at as low a temperature as **23°F (-5°C)** for geothermal / geo-exchange applications, and the indoor loop can reach **130°F (54°C)** leaving water temperature .

The **WH-series** uses R134a refrigerant to achieve an upward shift in temperature range: the outdoor loop requires a minimum incoming water temperature of **45°F (7°C)**, so is suitable for use on many open loop or heat recovery applications, or closed ground loops in warm climates. The indoor loop can reach **160°F (71°C)** leaving water temperature.

The indoor and outdoor loop hydronic heat exchangers both consist of pairs of coaxial steel with fluted copper inner tube. Copper nickel (CuNi) inner tube is available on both indoor and outdoor coils for more challenging water qualities. Single-stage scroll compressors are standard, as are Electronic Expansion Valves (EEV's). The electronic control board has full local unit hydronic temperature control, laptop connectivity via USB with free PC App, LCD interface, electronic readout of all pressures and temperatures, data logging & graphing, and BACnet.

These 'light commercial' models are available with or without a reversing valve, and with or without a desuperheater. The desuperheater option heats DHW in a separate pre-heat tank using a double wall heat exchanger with ~5% of the heat pump's capacity. It is only active when the heat pump is active due to a demand for space heating or cooling.

1. Heating Mode

In heating mode, the heat pump heats water in an indoor loop or buffer tank, while extracting heat from an outdoor loop.

For commercial environments, heat pumps are often sized and the system laid out by a mechanical consulting engineer. It is good practice to design the system with non-reversing heat pumps that always use 'heating mode': heating with the hot indoor loop, and cooling with the chilled outdoor loop. (See simultaneous heating-cooling diagrams in the **Piping** chapter.) Multiple units are easily installed using reverse return headers, to provide redundancy as well as the ability to meet large loads. Control is often done using the building control system via BACnet, and includes lead/lag stage rotation to evenly distribute the run hours between compressors. Loop circulation pumps can also be centrally controlled via BACnet.
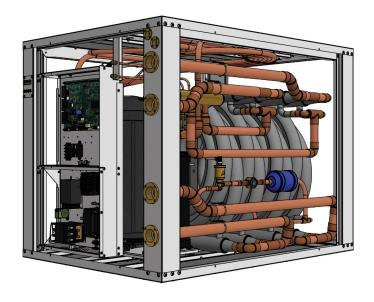
It is also possible to use the heat pump in standalone operation or in small numbers of units. In this case, hydronic temperature control functionality built into the heat pump may be used, and circulation pumps and/or water valves (either on/off or modulating) can be powered and controlled by the heat pump. A third control option is through dry contacts by an external thermostat or controller.
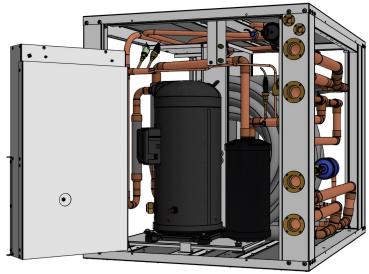
Hydronic heating systems are easily zoned, and zones may be in-floor heating, hydronic air handlers, or other hydronic devices suitable for the water temperature. When a zone requires heat, its zone thermostat calls for a zone circulator pump or zone valve to activate, so that hot water from the buffer tank is sent to the zone requiring heat. Note that there is no direct connection between the zone thermostat and the heat pump, the functions of each being separated by the buffer tank.

2. Cooling Mode *(HAC models only)*

Reversing valves to swap the hot and cold loops are available (HAC/HACW models; see Application Table on page 3). When reversing valve is activated, the indoor loop or buffer tank is chilled, and heat is rejected to the outdoor loop.

Hydronic cooling is usually done through hydronic air handlers, which have condensate drains to remove water that is removed while dehumidifying the air. In less humid climates, in-floor or radiant cooling is sometimes performed; such systems can't remove humidity from the air. In this case, care must be taken to ensure the cooling surface does not fall below the dew point temperature in order to prevent condensation on floor surfaces.
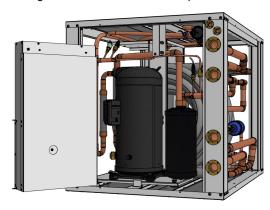
Installation Basics

Unpacking the Unit

When the heat pumps reach the site, they should be unpacked to determine if any damage has occurred during shipment. Any visible damage should be noted on the carrier's freight bill and a claim filed.

Unit Placement

Locate the unit as per the system design drawings. The access panels on the front and right side of the units should remain clear of obstruction for a distance of >**2 ft (0.6 m)** to facilitate installation and servicing. Although not required, the same clearance can be provided to the left side of the units for more convenient compressor service access; but note that the electrical box swings out from the front for compressor access.

Since all serving can be done from the front and sides, no access is required to the back.

Note that for multiple unit installations, headers will connect the units on the piping end. Extra space must be allotted for the headers, which can be of substantial size (up to 6" in diameter). Space for external accessories must also be planned for, e.g. strainers and valves (manual, electronic, balancing, or modulating). Headers and accessories are not included with the heat pump, and must be ordered or sourced separately.

It is recommended that the heat pump be placed on a piece of 2" Styrofoam, or the rubber pad available as an accessory from Maritime Geothermal. This will deaden compressor noise emitted from the bottom of the cabinet, and prevent cabinet corrosion. Multiple units can be stacked with such a pad between them up to 2 units high only; the pad must be continuous and not just point or corner supports.

General Bill of Materials

This is not an exhaustive list, but is an example of the materials that may be required for a commercial installation.

FROM MARITIME GEOTHERMAL
• W/WH SERIES HEAT PUMP(S)

OPTIONAL FROM MARITIME GEOTHERMAL
• OUTDOOR TEMPERATURE SENSOR FOR OUTDOOR RESET WHEN USING ONBOARD SETPOINT CONTROL
• HOT/COLD TANK TEMPERATURE SENSORS
• 0-10V MODULATING WATER VALVE(S)

LOOPS (AS SPECIFIED BY SYSTEM DESIGNER)
• PREFABRICATED HEADERS
• STRAINERS - 16 MESH / 1 MM
• ON/OFF WATER VALVES
• BUTTERFLY (HAND) VALVES
• BALANCING VALVES
• CIRC. PUMPS, SIZED FOR REQUIRED FLOW & dP
• PIPE & FITTINGS
• ANTIFREEZE: METHANOL OR PROP. GLYCOL
• BUFFER TANK, W/ELEMENTS __kW
• SECONDARY WATER TO WATER HEAT EXCHANGERS

ZONES
• ZONE CIRCULATOR(S)
• ZONE TRANSFORMER & CIRC CONTACTOR
• ZONE VALVES (IF NOT INDIVIDUAL PUMPS)
• IN-FLOOR PIPING
• OTHER AIR HANDLERS, DUCTING
• ZONE THERMOSTATS
• RELAYS OR ZONE CONTROLLER
• ZONE SUPPLY & RETURN HEADERS
• PIPE & FITTINGS TO ZONES
• EXPANSION TANK

ELECTRICAL
• HEAT PUMP SERVICE WIRE
• BUFFER TANK ELEMENT SERVICE WIRE
• HEAT PUMP BREAKER
• BUFFER TANK ELEMENT BREAKER
• CONTACTOR & ELEC. BOX (IF NOT WITH TANK)
• THERMOSTAT WIRE 18-4
• THERMOSTAT WIRE 18-2
• FORK TERMINALS FOR TSTAT WIRE (6)

Wiring

Power Supply Connections

The heat pump cabinet has several knockouts of various sizes for the electrical connections.

A schematic diagram (SCH) and electrical box layout diagram (ELB) can be found on the electrical box cover of the unit as well as in the **Model Specific Information** chapter of this manual.

The Electrical Specifications in the **Model Specific Information** chapter contain information about the size of wire for the connections, as well as the recommended breaker size. These should be checked by referencing MCA and FLA by a qualified professional to ensure conformance to local codes. Power supply connections to the unit are made directly to the compressor contactor inside the electrical box and are as per **TABLE 1.** Ground is to be connected to the **GND** lug inside the electrical box.

TABLE 1 - Power Supply Connections		
Line	Description	Voltages
L1	Line 1	All
L2	Line 2	All
L3	Line 3	All
N	Neutral	No Connection

⚠️ **IMPORTANT NOTE FOR 3-PHASE UNITS: If on startup compressor is noisy and not pumping, reverse L1 and L2 supply wires.**

⚠️ **IMPORTANT NOTE: A properly qualified electrician should be retained for all connections to the heat pump and associated controls. The connections to the heat pump MUST CONFORM TO LOCAL CODES.**

Indoor Loop Circulator Pump Wiring

The indoor loop circulator provides flow between the heat pump and the buffer tank. In most multiple-unit commercial installations, the circulators (and the heat pump) will be controlled by the building automation system, since one circulator may serve several heat pumps. Connect circulator pumps as per site drawings.

If the heat pump is to control the indoor circulator, there are dry contacts provided to control the circulator pump so that it will be turned on whenever the compressor operates. Wire to **CP1** and **CP2** on the terminal strip, as shown on the following diagram **002188CDG** and the wiring diagram (SCH) in the **Model Specific Information** chapter of this manual. Ensure that the total current draw does not exceed the value indicated on the diagram.

There is also provision for directly connecting an indoor circulator contactor with 24VAC coil, without an external 24VAC transformer. See "Indoor Water Valve Wiring - ON/OFF", below.

When using *Setpoint Control,* the indoor circulator will also be activated at times when the compressor is not running (refer to **Operation** chapter). The heat pump will start and stop indoor circulators to sample the water temperature.

Outdoor Loop Circulator Pump Wiring

The outdoor loop circulator provides flow between the heat pump and the outdoor loop. In most multiple-unit commercial installations, the circulators (and the heat pump) will be controlled by the building automation system, since one circulator may serve several heat pumps. Connect circulator pumps as per site drawings.

If the heat pump is to control the outdoor circulator, there are dry contacts provided to control the circulator pump so that it will be turned on whenever the compressor operates. Wire to **CP1** and **CP2** on the terminal strip at the lower right side of electrical box, as shown on the following diagram **002188CDG** and the wiring diagram (SCH) in the **Model Specific Information** chapter of this manual. Ensure that the total current draw does not exceed the value indicated on the diagram.

There is also provision for directly connecting an outdoor circulator contactor with 24VAC coil, without external 24VAC transformer. See "Outdoor Water Valve Wiring - ON/OFF", below.

IMPORTANT: If the outdoor circulator is connected via **CP1** and **CP2,** it may be unnecessarily activated at times when the compressor is not running, if using the *Setpoint Control* option (refer to **Operation** chapter). Under Setpoint Control, the heat pump will start and stop indoor circulators connected via CP1 and CP2 to sample the water temperature when the heat pump is not operating. Therefore, if using Setpoint Control, outdoor circulators should be activated as per "*Outdoor Water Valve Wiring - ON/OFF*", below.

TABLE 2 - Indoor & Outdoor Circulator Connections	
Terminal	Description
CP1	Dry contacts for circulator control
CP2	
Use a 2-conductor 18ga cable.	

Outdoor Loop Water Valve Wiring

<u>ON/OFF</u>: Connect a 24VAC outdoor loop water valve (or outdoor loop circ pump contactor) between **OV1** and **GND** (terminals **DO_0** and **LC** on control board), as shown on the wiring diagram (SCH) in the **Model Specific Information** chapter. Ensure that the total current draw does not exceed the value indicated on the diagram.

The outdoor circulator contactor may be connected here, to avoid need for an external 24VAC transformer or to avoid activation during sampling when using Setpoint Control.

<u>MODULATING</u>: Connect a 0-10VDC or PWM water valve between **OV2** and **GND** (terminals **PWM3** and **GND** on control board), as shown on the wiring diagram (SCH) in the **Model Specific Information** chapter. An outdoor modulating water valve will give the control board the means to restrict the outdoor loop water flow in cooling mode on reversing units, in case a low outdoor loop temperature causes a dip in the head pressure and therefore suction pressure. This will prevent nuisance low pressure control trips, for example when using cold open loop well water in cooling mode. It will be closed when unit is off, and may act to limit suction pressure due to high outdoor loop temperature in heating mode depending on firmware revision.

The head pressure below which the modulating water valve will start restricting water flow can be adjusted via the Configuration page in the PC App. Default is 350 psi.

Indoor Loop Water Valve Wiring

ON/OFF: Connect a 24VAC indoor loop water valve between **IV1** and **GND** (terminals **DO_1** and **LC** on control board), as shown on the wiring diagram (SCH) in the **Model Specific Information** chapter. Ensure that the total current draw of all water valves does not exceed the value indicated on the diagram.

The indoor circulator contactor may be connected in the same way, to avoid the need for external 24VAC transformer.

MODULATING: Connect a 0-10VDC or PWM water valve between **IV2** and **GND** (terminals **PWM4** and **GND** on control board), as shown on the wiring diagram (SCH) in the **Model Specific Information** chapter. An indoor modulating water valve will give the control board the means to restrict the indoor loop water flow in heating mode, in case a low indoor loop temperature causes a dip in the head pressure and therefore suction pressure. This will prevent nuisance low pressure control trips, for example in case a large zone containing cool water opens, or in case of generally low indoor loop temperature. It will be closed when unit is off (and not sampling for Setpoint Control). On reversing HAC units in cooling mode, valve may act to limit suction pressure due to high indoor loop temperature depending on firmware revision.

The head pressure below which the modulating water valve will start restricting water flow can be adjusted via the Configu-

TABLE 3 - Water Valve Connections

Control Board Label	Signal Name	Description
PWM4	IV2	0-10VDC control signal for indoor modulating water valve
PWM3	OV2	0-10VDC control signal for outdoor modulating water valve
GND	-	Common/ground for IV2, OV2
DO_1	IV1	24VAC output to actuate indoor water valve or circulation pump contactor coil
DO_0	OV1	24VAC output to actuate outdoor water valve or circulation pump contactor coil
LC	-	Common/ground for IV1, OV1
Use 18ga cable.		

Control Transformer

The low voltage controls for 208-3-60 models are powered by a class II transformer with resettable breaker on the secondary side for circuit protection. Should the breaker trip, locate and correct the problem and then reset the breaker by pressing in on it.

All other voltage models have a transformer with primary and secondary fuses for circuit protection.

BACnet Control Connections

In most multiple-unit commercial installations, the heat pump will be controlled by the building automation system. If using BACnet for external control of heating/cooling demand and/or monitoring of status, use a shielded twisted pair to the connector at the bottom left of control board. There is an optional termination jumper located above the connector.

See the **BACnet Interface** chapter for wiring tips and object names.

TABLE 4 - BACnet Connections

Line	Description
A	Communication +
B	Communication -
GND	Ground
Use a *shielded twisted pair* cable.	

Setpoint Control Connections

If not using a building automation system for control, the heat pump's built in aquastat functionality (with optional outdoor reset) known as "Setpoint Control" may be used. Refer to the **Operation** chapter of this manual for more information. If this control method is used, it eliminates the need for an external aquastat, and the ICR option also eliminates temperature probe in the tank(s). It provides a two stage system along with delay timer for the hydronic auxiliary heat.

No external control signals are required for non-reversing H models. For reversing HAC models, a dry contact between **RA** and the **O** signal is most often required to switch to cooling mode (see **Operation** chapter). **Drawing 002067CDG** shows a typical wiring setup for zones, zone circulator and hydronic auxiliary.

Note that for reversing models in cooling mode, it is important to choose zone thermostats or other control devices that continuously return an "O" signal, even when there is no cooling demand. This is to avoid repeated heating and cooling of the buffer tank on demand cycling, causing temperature lags and high electricity consumption.

Setpoint Control does not currently incorporate any lead/lag or other coordination between multiple units; that is, each heat pump operates independently. A small number of units connected to the same buffer tank may operate under Setpoint Control by using different setpoint temperatures for each stage of each heat pump.

TABLE 5 - Setpoint Control Connections

Signal	Description
C or CA	24VAC common (ground)
R or RA	24VAC hot
O	Reversing valve (HAC models only)
Use a 3-conductor 18ga cable.	

An external temperature probe may be used with the on-board Setpoint Control routine, or two probes (one for hot tank and one for cold tank) may be used. This is HTS/CTS Setpoint Control; see **Piping** and **Operation** chapters for details.

Setpoint Control: Aux. Connections

When using Setpoint Control, hydronic auxiliary heat is activated with a 24VAC signal from DO_2 (HYD_AUX) on the left side of control board.

This powers the coil of an external contactor to operate hydronic auxiliary heat. **This signal can provide a maximum of 500mA at 24VAC.** If using an auxiliary heating device with its own controller and transformer that requires dry contacts to activate, a relay with 24VAC coil must. be added.

TABLE 6 - Setpoint Control: Aux. Connections	
Signal	**Description**
LC	**24VAC common (ground)**
DO_2	**Hydronic Auxiliary (hot)**
Use a 2-conductor 18ga cable.	

Signals/Hardwired Control Connections

Most installations will use *BACnet* or the *Setpoint Control* routine to control buffer tank temperature, in which case no aquastat is required. However, an aquastat or aquastats can be used if required, for example if heating two loops with different setpoint temperatures, or using a time-of-day or other third-party programmable controller. This is *Signals* or *Hardwired Control*.

The **CA, RA, Y1A,** and **O** connections are located on the right side towards the top of the control board, as shown on the wiring diagram in the **Model Specific Information** chapter. The external device needs to send the 24VAC signal from **RA** back to the **Y1A** terminal to call for compressor 1, and to **O** to select cooling mode (reversing HAC models only). **CA** is the common

TABLE 7 - Signals Control Connections	
Signal	**Description**
CA	**24VAC common (ground)**
RA	**24VAC hot**
O*	**Cooling mode (reversing valve)***
Y1A	**Compressor ON**
* reversing HAC/HACW models only	

The following tables show typical settings for the aquastats. Stage 1 (the compressor) will activate when the tank temperature falls to the activation point, and remain on until the tank temperature rises to the setpoint.

The settings may be changed as desired; however stage 1 setpoint for heating should not exceed **130°F (54°C)** for W-series and **160°F (71°C)** for WH-series; stage 1 cooling setpoint should not be set below **37°F (3°C)** for W-series and **45°F (7°C)** for WH-series. Exceeding these setpoint limits will cause the heat pump operating pressures to approach the safety control settings, possibly causing nuisance shutdowns.

If only floor zones are being heated, it is highly recommended to drop each of the heating setpoints by 15°F (8°C) for increased efficiency.

A buffer tank with electric elements can be used to provide auxiliary heat. When using Hardwired Control, a mechanical tank element thermostat can be set to maximum, allowing the electric elements to be controlled by an external contactor placed in the power supply connections; the contactor can be controlled by stage 2 of the heating aquastat. Or if the tank has an electronic controller, it can be set to run according to its own setpoint, which should be set lower than that of the heat pump. Diagram **002069CDG** show a typical wiring setup for zones,

zone circulator, and hydronic auxiliary for a heating only system.

Note that for reversing models in cooling mode, it is important to choose zone thermostats or other control devices that continuously send an "O" signal, even when there is no cooling demand. This is to avoid repeated heating and cooling of the buffer tank on demand cycling, causing temperature lags and high electricity consumption.

TABLE 8a - Typical W-Series Aquastat Settings				
HEATING	**Stage 1**		**Stage 2 (Aux)**	
	°F	°C	°F	°C
Setpoint	108	*42*	102	*39*
Delta	8	*4*	8	*4*
Activation *	100	*38*	94	*35*
Delay			**10 minutes**	
COOLING (HAC only)	**Stage 1**		**Activation is determined by the Setpoint and Delta values*	
	°F	°C		
Setpoint	45	*7*		
Delta	8	*4*		
Activation *	53	*11*		

TABLE 8b - Typical WH-Series Aquastat Settings				
HEATING	**Stage 1**		**Stage 2 (Aux)**	
	°F	°C	°F	°C
Setpoint	150	*65*	150	*65*
Delta	10	*5*	20	*10*
Activation *	140	*60*	130	*55*
Delay			**10 minutes**	
COOLING	**Stage 1**		**Activation is determined by the Setpoint and Delta values*	
	°F	°C		
Setpoint	45	*7*		
Delta	8	*4*		
Activation *	53	*11*		

Disable Switch (field installed)
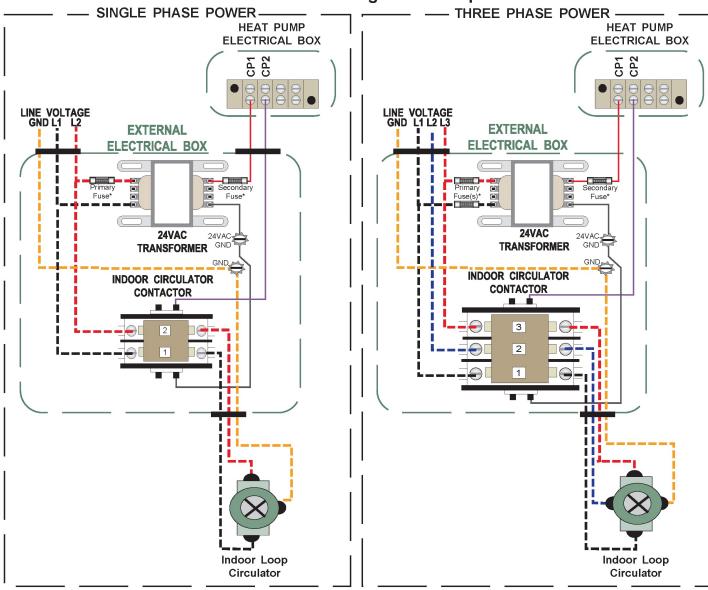
A switch or dry contact to disable demand from the control system may be installed. On control board, jumper **COM_IN** to **GND**, and toggle **12VDC** to **IN_SPARE** to disable. See wiring diagrams in the **Model Specific Information** chapter.

Other Connections

An accessory outdoor temperature sensor is available, to enable Setpoint Control's Outdoor Reset functionality. See **Operation** and **PC App** chapters, and wiring diagram in the **Model Specific Information** chapter for details.

Dry contacts to indicate an alarm are available, as is an "**L**" 24VAC trouble indicator signal. See wiring diagram in the **Model Specific Information** chapter for details.
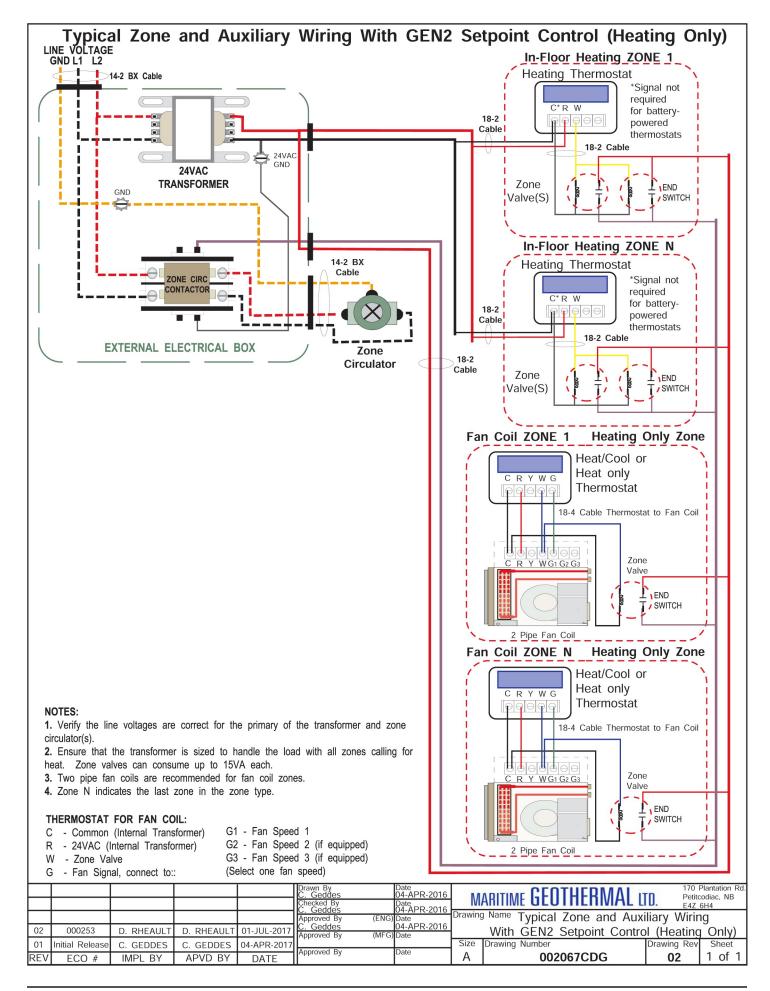
Typical Indoor Circulator Connections for Commercial W Models using GEN2 Setpoint Control

SINGLE PHASE POWER

HEAT PUMP
ELECTRICAL BOX

CP1 CP2

LINE VOLTAGE
GND L1 L2

**EXTERNAL
ELECTRICAL BOX**

Primary
Fuse*

Secondary
Fuse*

**24VAC
TRANSFORMER**

24VAC
GND

GND

**INDOOR CIRCULATOR
CONTACTOR**

2

1

Indoor Loop
Circulator

THREE PHASE POWER

HEAT PUMP
ELECTRICAL BOX

CP1 CP2

LINE VOLTAGE
GND L1 L2 L3

**EXTERNAL
ELECTRICAL BOX**

Primary
Fuse(s)*

Secondary
Fuse*

**24VAC
TRANSFORMER**

24VAC
GND

GND

**INDOOR CIRCULATOR
CONTACTOR**

3

2

1

Indoor Loop
Circulator

NOTES:

1. Verify the line voltages are correct for the primary of the transformer and for the floor circulator.

2. Ensure that the transformer is sized to handle the load.

3. Priramy fuse(s) required depending on transformer size and primary voltage. Check local codes.

4. Secondary fuse required unless transformer has internal fuse or breaker

REV	ECO #	IMPL BY	APVD BY	DATE			
01	Initial Release	Chris Geddes	Chris Geddes	04 NOV 2016			

Drawn By: Chris Geddes — Date: 04 NOV 2016
Checked By: Chris Geddes — Date: 04 NOV 2016
Approved By (ENG): Chris Geddes — Date: 04 NOV 2016
Approved By (MFG): — Date:
Approved By: — Date:

MARITIME GEOTHERMAL LTD.
170 Plantation Rd.
Petitcodiac, NB
E4Z 6H4

Drawing Name: Commercial W Typical ICR Connections for GEN2 Setpoint Control

Size	Drawing Number	Drawing Rev	Sheet
A	002188CDG	01	1 of 1

Typical Zone and Auxiliary Wiring With GEN2 Setpoint Control (Heating Only)

LINE VOLTAGE
GND L1 L2

14-2 BX Cable

24VAC
TRANSFORMER

24VAC GND

GND

ZONE CIRC CONTACTOR

EXTERNAL ELECTRICAL BOX

14-2 BX Cable

Zone Circulator

18-2 Cable

In-Floor Heating ZONE 1

Heating Thermostat

C* R W

*Signal not required for battery-powered thermostats

18-2 Cable

18-2 Cable

Zone Valve(S)

END SWITCH

In-Floor Heating ZONE N

Heating Thermostat

C* R W

*Signal not required for battery-powered thermostats

18-2 Cable

18-2 Cable

Zone Valve(S)

END SWITCH

18-2 Cable

Fan Coil ZONE 1   Heating Only Zone

Heat/Cool or Heat only Thermostat

C R Y W G

18-4 Cable Thermostat to Fan Coil

C R Y W G1 G2 G3

Zone Valve

END SWITCH

2 Pipe Fan Coil

Fan Coil ZONE N   Heating Only Zone

Heat/Cool or Heat only Thermostat

C R Y W G

18-4 Cable Thermostat to Fan Coil

C R Y W G1 G2 G3

Zone Valve

END SWITCH

2 Pipe Fan Coil

NOTES:
1. Verify the line voltages are correct for the primary of the transformer and zone circulator(s).
2. Ensure that the transformer is sized to handle the load with all zones calling for heat. Zone valves can consume up to 15VA each.
3. Two pipe fan coils are recommended for fan coil zones.
4. Zone N indicates the last zone in the zone type.

THERMOSTAT FOR FAN COIL:
C - Common (Internal Transformer)
R - 24VAC (Internal Transformer)
W - Zone Valve
G - Fan Signal, connect to::

G1 - Fan Speed 1
G2 - Fan Speed 2 (if equipped)
G3 - Fan Speed 3 (if equipped)
(Select one fan speed)

Typical Zone and Auxiliary Wiring With GEN2 Hardwired Option (Heating Only)

LINE VOLTAGE
GND L1 L2

14-2 BX Cable

24VAC
TRANSFORMER

24VAC GND

GND

ZONE CIRC CONTACTOR

EXTERNAL ELECTRICAL BOX

14-2 BX Cable

Zone Circulator

18-2 Cable

In-Floor Heating ZONE 1

Heating Thermostat

C* R W

*Signal not required for battery-powered thermostats

18-2 Cable

18-2 Cable

Zone Valve(S)

END SWITCH

In-Floor Heating ZONE N

Heating Thermostat

C* R W

*Signal not required for battery-powered thermostats

18-2 Cable

18-2 Cable

Zone Valve(S)

END SWITCH

18-2 Cable

AQUASTAT

24V COM

S1 (STAGE 1)
NC NO C

S2 (STAGE 2)
NC C NO

HEAT PUMP
CONTROL BOARD

18-4 Cable

Y2A
RA
Y1A
CA

Right Side Top Terminal Strip

NOTE: Y2A is for two-stage compressor models only.

(WHITE)

18-2 Cable

EXTERNAL ELECTRICAL BOX

Delay on Make Timer (Optional)

1   3

(WHITE)

LINE VOLTAGE

L2
L1
GND

HYD AUX CONTACTOR

GND

BUFFER TANK

NOTE: Verify the line voltage of the electric tank elements select appropriate wire and breaker size.

TANK ELEMENTS

Fan Coil ZONE 1   Heating Only Zone

Heat/Cool or Heat only Thermostat

C R Y W G

18-4 Cable Thermostat to Fan Coil

C R Y W G1 G2 G3

Zone Valve

END SWITCH

2 Pipe Fan Coil

Fan Coil ZONE N   Heating Only Zone

Heat/Cool or Heat only Thermostat

C R Y W G

18-4 Cable Thermostat to Fan Coil

C R Y W G1 G2 G3

Zone Valve

END SWITCH

2 Pipe Fan Coil

NOTES:
1. Verify the line voltages are correct for the primary of the transformer and zone circulator(s.)
2. Ensure that the transformer is sized to handle the load with all zones calling for heat. Zone valves can consume up to 15VA each.
3. Two pipe fan coils are recommended for fan coil zones.
4. Zone N indicates the last zone in the zone type.

THERMOSTAT FOR FAN COIL:
C - Common (Internal Transformer)
R - 24VAC (Internal Transformer)
W - Zone Valve
G - Fan Signal, connect to::

G1 - Fan Speed 1
G2 - Fan Speed 2 (if equipped)
G3 - Fan Speed 3 (if equipped)
(Select one fan speed)

Piping & Loop Information

Water Loop Connections

The **Outdoor Loop (Supply)** and **Indoor Loop (Hot)** connections are female brass NPT. The connection sizes are shown in the following table. Piping should be done as per the system piping diagram from the mechanical engineering firm as well as local codes. It is recommended that all piping be insulated to prevent condensation. All piping connected to the unit will have a significant weight when full of water and must be sufficiently externally supported so as not to strain the heat pump connections.

To avoid fouling of the coaxial heat exchangers, a strainer can be used on each loop IN connection. The strainer should be specified to stop particles larger than 1 mm, and corresponds to a mesh size of 16-20 depending on wire diameter. For closed loops, the strainer may be able to be removed after startup and commissioning is complete and a cleaned filter shows no removed particles after 1 week of operation.

Each water line has a temperature sensor inside the heat pump. The output is shown on the LCD Interface on the unit and may also be viewed via the PC APP, and is available through BACnet. An external P/T port should be installed in each line (4 total), for measuring pressure drop for flow rate estimation.

Buffer tank sizing should be as per the engineering specifications for the jobsite. However, **the minimum buffer tank size should follow the rule of 8 US gallons per ton of heat pump capacity to avoid problems with short-cycling the heat pump(s)**. The table shows the minimum buffer tank size for each heat pump along with the recommended size. The recommended size will provide longer runtimes and fewer starts for improved efficiency.

IMPORTANT NOTE: Units are shipped configured for water for both the indoor and the outdoor loop. This prevents the heat exchangers from freezing when a low pressure alarm occurs regardless of the fluid type and mixture in the system loops. During startup the fluid type and mixture for both the indoor and outdoor loop must be configured via the PC APP using the Tools - Configuration menu. (There is no need for antifreeze with WH-series due to source temperature limitation of 45°F / 7°C.)

⚠️ **WARNING: ENSURE FLUID TYPE SETTING ARE ACCURATE. FAILURE TO DO SO COULD CAUSE THE HEAT EXCHANGER TO FREEZE AND RUPTURE, DESTROYING THE HEAT PUMP AND VOIDING THE WARRANTY.**

⚠️ **WARNING: REPEATED RESETS OF A LOW PRESSURE LOCKOUT COULD CAUSE THE HEAT EXCHANGER TO FREEZE AND RUPTURE, DESTROYING THE HEAT PUMP AND VOIDING THE WARRANTY.**

Headers for Multiple Units

Horizontal headers with equally spaced side connections for multiple units may be fabricated by the mechanical contractor.

The header pipe must have at least the capacity of all the heat pump connections combined. See the following table for minimum header sizes.

TABLE 9 - Loop Connection Sizes

Model Size	Connection Size
90	1 1/4" female NPT
100	

TABLE 10 - Header Size for Multiple Units

Number of Heat Pumps	Min. Nominal Pipe Size for Header
2	2"
3	2 1/2"
4	2 1/2"
5	3"
6	4"

TABLE 11 - Buffer Tank Size

Heat Pump Size	Minimum Size gal (L)	Recommended Size gal (L)
90	60 (225)	80 (300)
100	70 (265)	100 (380)

Ground Loop Systems

Note that in northern climates, **only the W-series** is suitable for use with a closed ground loop (**WH** is generally not suitable due to its minimum required source temperature of **45°F / 7°C**).

Commercial ground loop design is beyond the scope of this manual, and is normally performed by mechanical consulting engineering firms. For concept stage planning, it may be considered that approximately one vertical loop of 150 ft depth per nominal ton of heat pump capacity will be required; or there can be a smaller number of deeper wells. Note that a different borehole length per ton may be required if ground conductivity or load balance vary from the average, and that due to the cost of a commercial installation, a test well to measure ground conductivity is often drilled before ground loop design is finalized. Loops must be placed far enough apart to avoid excessive thermal interference, e.g. 20 ft / 6 m apart. Loops are normally headered together underground, with care taken to size the headers properly so that purging of air is possible with reasonably sized pumping equipment.

Note that adequate freeze protection for the loop fluid is required. The proper type and quantity of antifreeze must be added to the ground loop as per the system design.

⚠️ **WARNING: It is recommended that enough antifreeze be added to allow for a temperature 20°F (11°C) lower than the expected lowest loop fluid temperature entering the heat pump.**

It is important to size ground loop circulation pumps to deliver the required flow as listed in the table in the **Model Specific Information** chapter, considering the expected pressure drop of the antifreeze mixture used through the heat pumps and ground loop and all accessories. Low flow rate due to undersized circulation pumps causing low heat pump performance or safety control trips is a common problem when commercial projects are commissioned.

Once the antifreeze solution has been added to the ground loop and all air has been purged from the system, the entire ground loop can be pressurized to the appropriate value as per the system design requirements. If possible, the ground loop circulators should be tested prior to starting the heat pump to ensure that the loop is functioning properly.

Open Loop Systems

The temperature of the well water for open loop installations should be a minimum of **42°F (6°C)** for the W-series and **45°F (7°C)** for the WH-series. Refer to the **Model Specific Information** chapter for a complete table of temperature operation limits.

Discharge water from the heat pump should be disposed of as per the system piping diagram and local codes. Most commonly, a return well will be required.

Open loop systems will require an ON/OFF or modulating water valve to shut off the water flow when heat pump is not running.

Well Water Quality

The well water should be tested to be sure it meets minimum standards. Poor water quality can lead to rapid heat exchanger failure or frequent servicing.

The well should not produce any sand. Sand will physically erode heat exchanger surfaces, and quickly clog return (injection) wells. **Solids** or **TDS** should be less than **1 ppm (1 mg/L)** if a return well is used.

To avoid scale formation on the inside of the heat pump's outdoor loop coil, total **hardness** should be less than **350 ppm / 350 mg/L**. In practice, scaling is very rarely a problem at northern groundwater temperatures of 50°F or less because scale does not generally form at low well water temperatures (unlike, for example, in a domestic hot water tank). In more southern climates, the hardness guideline will be a more important consideration. Should scale form, heat pump performance will gradually deteriorate, and will require periodic flushing with a calcium/lime removing solution (see **Routine Maintenance** chapter). If the need for periodic flushing is anticipated, the optional Cupro-Nickel (CuNi) coil and piping should be ordered.

Corrosive (salty) water can cause failure of the inner tube of the heat exchanger, leading to loss of refrigerant and water entering the refrigeration circuit, which ruins the heat pump. If **chlorides** exceed **20 ppm (20 mg/L)**, the optional CuNi coil and piping should be ordered. If chlorides exceed **150 ppm (150 mg/L)**, or significant **Ammonia (>0.5 ppm)** or H_2S **(>0.2 ppm)** is present, the use of an open loop system should be reconsidered.

Modulating Water Valve

A 0-10VDC modulating motorized water valve controlled by the Gen2 control board in the heat pump may be required on the indoor or outdoor loops depending on transient or steady state loop operating temperatures. See **Wiring** chapter, and the *Operating Temperature Limits* table in the **Model Specific Information** chapter.

A modulating water valve is available as an accessory from Maritime Geothermal Ltd., and can be installed on either the loop's IN or OUT connections at the heat pump.

Note that where installed, the modulating water valve will act as the water shutoff valve, and no additional solenoid valve is required.

⚠️ **CAUTION: if a modulating water valve is not installed where its use is indicated, nuisance low pressure control trips may occur.**

4-PORT BUFFER TANK PIPING
USING **ZONE PUMPS**

PRV BALL VALVE
OPTIONAL (must install both)

INDOOR OUT
UNION

HEAT PUMP

AIR VENT GAUGE

EXPANSION TANK (2-4 GAL)

ZONE CIRCULATOR PUMPS

AQUASTAT PROBE (IF REQ'D)

4-PORT INSULATED BUFFER TANK

(CROSS-CONNECTIONS TO AVOID HYDRONIC SHORT CIRCUITS)

PRV

BALL VALVE

DRAIN DRAIN

ZONES

BALL VALVES

GAUGE (PUMPING INDICATOR)

BALL VALVE

INDOOR IN
UNION

INDOOR CIRCULATOR

DRAIN DRAIN

TANK DRAIN

FROM SUPPLY AUTO FILL VALVE [15 PSI TYP.]

4-PORT BUFFER TANK PIPING
USING **ZONE VALVES**

PRV BALL VALVE
OPTIONAL (must install both)

INDOOR OUT
UNION

HEAT PUMP

AIR VENT GAUGE

EXPANSION TANK (2-4 GAL)

BALL VALVES

AQUASTAT PROBE (IF REQ'D)

4-PORT INSULATED BUFFER TANK

(CROSS-CONNECTIONS TO AVOID HYDRONIC SHORT CIRCUITS)

PRV

ZONE CIRCULATOR

BALL VALVE

GAUGE (PUMPING INDICATOR)

DRAIN DRAIN

ZONES

ELECTRONIC ZONE VALVES

GAUGE (PUMPING INDICATOR)

BALL VALVE

INDOOR IN
UNION

INDOOR CIRCULATOR

DRAIN DRAIN

TANK DRAIN

FROM SUPPLY AUTO FILL VALVE [15 PSI TYP.]

2-PORT BUFFER TANK PIPING
USING **ZONE PUMPS**

PRV BALL VALVE
OPTIONAL (must install both)

INDOOR OUT
UNION

HEAT PUMP

AIR VENT

ZONE CIRCULATOR PUMPS

AQUASTAT PROBE (IF REQ'D)

2-PORT INSULATED BUFFER TANK

PRV

EXPANSION TANK (2-4 GAL)

BALL VALVE

DRAINS

ZONES

FROM SUPPLY AUTO FILL VALVE [15 PSI TYP.]

TANK DRAIN W/TEE ADDED

BALL VALVES

GAUGE (PUMPING INDICATOR)

BALL VALVE

INDOOR IN
UNION

INDOOR CIRCULATOR

DRAIN DRAIN

REV	ECO #	IMPL BY	APVD BY	DATE
02	(add fill valve)	D. RHEAULT	D. RHEAULT	1-Feb-2021
01	Initial Release	D. RHEAULT	D. RHEAULT	14-Dec-2018

Drawn By Dan Rheault — Date 14-Dec-2018
Checked By Dan Rheault — Date 14-Dec-2018
Approved By (ENG) Date
Approved By (MFG) Date
Approved By Date

MARITIME GEOTHERMAL LTD.
170 Plantation Rd.
Petitcodiac, NB
E4Z 6H4

Drawing Name
Recommended Hydronic Buffer Tank Piping

Size	Drawing Number	REV	SHEET
A	**002366PDG**	02	1 of 1

Auxiliary Boiler Piping

NOTE: CHECK VALVES SHOULD BE SPRING TYPE, OTHERWISE UNINTENDED FLOW MAY OCCUR. SIZE CIRCULATORS INCLUDING PRESSURE DROP THROUGH SPRING CHECK VALVES.

SYSTEM WITH 4-PORT TANK & ZONE PUMPS SHOWN; SEE DIAGRAM **002366PDG** FOR SYSTEM USING 2-PORT TANK OR ZONE VALVES.

HEAT PUMP

INDOOR OUT

UNION

PRV BALL VALVE
OPTIONAL
(must install both)

CHECK VALVE

CHECK VALVE

AQUASTAT PROBE (IF REQ'D)

AIR VENT   GAUGE

4-PORT INSULATED BUFFER TANK

(CROSS-CONNECTIONS TO AVOID HYDRONIC SHORT CIRCUITS)

EXPANSION TANK (2-4 GAL)

PRV

BALL VALVE

DRAIN   DRAIN   ZONES

ZONE CIRCULATOR PUMPS

BALL VALVES

FROM SUPPLY

AUTO FILL VALVE [15 PSI TYP.]

TANK DRAIN

GAUGE (PUMPING INDICATOR)

INDOOR IN

UNION

HEAT PUMP (INDOOR) CIRCULATOR

BALL VALVE

DRAIN   DRAIN

OUT

UNION

PRV BALL VALVE
OPTIONAL
(must install both)

AUXILIARY BOILER

IN

UNION

BOILER CIRCULATOR

BALL VALVE

DRAIN   DRAIN

USING THIS PARALLEL ARRANGEMENT, BOILER MAY OPERATE ALONE (TO PROVIDE BACKUP HEAT) OR IN CONJUNCTION WITH HEAT PUMP (TO PROVIDE AUXILIARY HEAT).

BOILER MUST BE CONTROLLED AS 3RD STAGE OF HEAT BY HEAT PUMP CONTROL BOARD OR EXTERNAL CONTROLLER. BOILER MAY THEN OPERATE AT A HIGHER OUTPUT TEMPERATURE THAN HEAT PUMP WITHOUT CAUSING HIGH TEMPERATURE/HIGH PRESSURE PROBLEMS AT THE HEAT PUMP.

REV	ECO #	IMPL BY	APVD BY	DATE
02	(add fill valve)	D. RHEAULT	D. RHEAULT	1-Feb-2021
01	Initial Release	D. RHEAULT	D. RHEAULT	14-Dec-2018

Drawn By Dan Rheault — Date 14-Dec-2018
Checked By Dan Rheault — Date 14-Dec-2018
Approved By (ENG) Date
Approved By (MFG) Date
Approved By Date

MARITIME GEOTHERMAL LTD.
170 Plantation Rd. Petitcodiac, NB E4Z 6H4

Drawing Name
Auxiliary Boiler Piping

Size	Drawing Number	REV	SHEET
A	**002367PDG**	**02**	1 of 1

4-PORT BUFFER TANK PIPING FOR MULTIPLE HEAT PUMPS
USING ZONE VALVES

HEAT PUMP #1

INDOOR OUT — UNION

PRV / BALL VALVE — OPTIONAL (MUST INSTALL BOTH DUE TO HEATING DEVICE IN POTENTIALLY CLOSED LINE)

INDOOR IN — UNION — CHECK VALVE — GAUGE (PUMPING INDICATOR) — INDOOR CIRCULATOR — BALL VALVE — DRAIN DRAIN

HEAT PUMP #2

INDOOR OUT — UNION

PRV / BALL VALVE — OPTIONAL (MUST INSTALL BOTH DUE TO HEATING DEVICE IN POTENTIALLY CLOSED LINE)

INDOOR IN — UNION — CHECK VALVE — GAUGE (PUMPING INDICATOR) — INDOOR CIRCULATOR — BALL VALVE — DRAIN DRAIN

HEAT PUMP #3

INDOOR OUT — UNION

PRV / BALL VALVE — OPTIONAL (MUST INSTALL BOTH DUE TO HEATING DEVICE IN POTENTIALLY CLOSED LINE)

INDOOR IN — UNION — CHECK VALVE — GAUGE (PUMPING INDICATOR) — INDOOR CIRCULATOR — BALL VALVE — DRAIN DRAIN

AIR VENT — GAUGE

EXPANSION TANK (2-4 GAL)

4-PORT INSULATED BUFFER TANK

AQUASTAT PROBES (IF NO GEN2 SAMPLING ACTIVE)

(CROSS-CONNECTIONS TO AVOID HYDRONIC SHORT CIRCUITS)

PRV — GAUGE (PUMPING INDICATOR)

ZONE CIRCULATOR — BALL VALVE — DRAIN DRAIN

BALL VALVES — ZONES

ELECTRONIC ZONE VALVES

TANK DRAIN

FROM SUPPLY — AUTO FILL VALVE [15 PSI TYP.]

NOTES:

1. **Check valves** are required to prevent backwards flow through any heat pump when that heat pump is off.
2. Circulators should be mounted **vertically** when possible to reduce the chance of air getting trapped in the housing.
3. The indoor loop may be filled with water or an antifreeze mix. If the antifreeze used is flammable (e.g. methanol) and there are heating elements in the buffer tank, to avoid an **explosion hazard** ensure there is a method to prevent the electric elements from turning on if the tank is not completely full. One method is to use a pressure switch to disable the elements should the pressure in the tank fall below a setpoint, like 5 or 10 psig.
4. In a single tank system as shown here, seasonal changeover from heating to cooling must be performed; and hydronic air handlers used for both heating and cooling should be 2-**pipe** models. (In a 2-tank or hot tank/cold tank system, no seasonal changeover is necessary and heating and cooling devices should be separate or 4-pipe; or zone flow can be directed with zone 3-way valves.)

		Drawn By Dan Rheault	Date 9-Aug-2021	MARITIME GEOTHERMAL LTD.	170 Plantation Rd. Petitcodiac, NB E4Z 6H4
		Checked By Dan Rheault	Date 9-Aug-2021	Drawing Name **Buffer Tank Piping - Multiple Units**	
		Approved By (ENG)	Date		
		Approved By (MFG)	Date		
01	Initial Release	D. RHEAULT	D. RHEAULT	9-Aug-2021	Approved By Date	Size A	Drawing Number **002528PDG**	REV 01	SHEET 1 of 1
REV	ECO #	IMPL BY	APVD BY	DATE					

SPACE CONDITIONING & DHW HEATING WITH TWO NORDIC HEAT PUMPS

HEATING SEASON

HEAT IS EXTRACTED FROM GROUND LOOP OR OUTDOOR AIR BY LARGER STANDARD TEMPERATURE HYDRONIC HEAT PUMP, HEATING WATER IN THE BUFFER TANK WHICH IS THEN DISTRIBUTED TO ZONES. ONE OF THE ZONES IS A HIGH TEMPERATURE DHW HEAT PUMP, WHICH EXTRACTS HEAT FROM THE INTERMEDIATE TEMPERATURE BUFFER TANK AND DIRECTLY HEATS A STANDARD DOMESTIC HOT WATER TANK TO A HIGHER TEMPERATURE.

DOMESTIC COLD WATER SUPPLY

DHW OUT TO BUILDING

CV

INDOOR OUT

90-120°F IN HEATING MODE

CIRC PUMPS

140-150°F

W/ATW-SERIES HEAT PUMP

4-PORT INSULATED BUFFER TANK

SPACE HEATING/ COOLING ZONES

OUTDOOR IN

OUTDOOR OUT

BRONZE HEAD CIRC

DOMESTIC HOT WATER TANK

HIGH TEMP WH/WD-SERIES HEAT PUMP W/DOUBLE WALL CONDENSER

INDOOR IN

(CROSS-CONNECTIONS TO AVOID HYDRONIC SHORT CIRCUITS)

DHW OUT

DHW IN

TANK DRAIN W/TEE

TO GROUND LOOP / ACE OUTDOOR UNIT

NOTE: TAPS, VALVES, & OTHER HYDRONIC ACCESSORIES NOT SHOWN.

COOLING SEASON - SIMULTANEOUS HEATING & COOLING

HEAT IS REJECTED TO GROUND LOOP OR OUTDOOR AIR BY LARGER HYDRONIC HEAT PUMP, COOLING WATER IN THE BUFFER TANK WHICH IS THEN DISTRIBUTED TO ZONES. ONE OF THE ZONES IS A HIGH TEMPERATURE DHW HEAT PUMP, WHICH ALSO COOLS THE BUFFER TANK AND DIRECTLY HEATS A STANDARD DOMESTIC HOT WATER TANK. ALL HEAT PUT INTO DHW IS EXTRACTED FROM THE BUILDING, DOUBLING THE EFFECTIVE C.O.P..

DOMESTIC COLD WATER SUPPLY

DHW OUT TO BUILDING

CV

INDOOR OUT

90-120°F IN HEATING MODE

CIRC PUMPS

140-150°F

W/ATW-SERIES HEAT PUMP

4-PORT INSULATED BUFFER TANK

SPACE HEATING/ COOLING ZONES

OUTDOOR IN

OUTDOOR OUT

BRONZE HEAD CIRC

DOMESTIC HOT WATER TANK

HIGH TEMP WH/WD-SERIES HEAT PUMP W/DOUBLE WALL CONDENSER

INDOOR IN

(CROSS-CONNECTIONS TO AVOID HYDRONIC SHORT CIRCUITS)

DHW OUT

DHW IN

TANK DRAIN W/TEE

TO GROUND LOOP / ACE OUTDOOR UNIT

NOTE: TAPS, VALVES, & OTHER HYDRONIC ACCESSORIES NOT SHOWN.

		Drawn By Dan Rheault	Date 2-Mar-2021	MARITIME GEOTHERMAL LTD.	170 Plantation Rd. Petitcodiac, NB E4Z 6H4
		Checked By Dan Rheault	Date 2-Mar-2021		
		Approved By (ENG)	Date	Drawing Name Space Conditioning & DHW Heating with 2 Nordic Heat Pumps	
		Approved By (MFG)	Date		
01	Initial Release	D. RHEAULT	D. RHEAULT	2-Mar-2021	Approved By	Date	Size A	Drawing Number 002506PDG	REV 01	SHEET 1 of 1
REV	ECO #	IMPL BY	APVD BY	DATE						

High Temperature Heat Pump *with Single Wall Condenser* : Dedicated Domestic Hot Water Heating

Dedicated On-Demand DHW System (no other zones)

Domestic COLD IN — Ball Valve

Ball Valve

Ball Valve

Domestic HOT OUT (to building or mixing valve)

140°F (60°C)

125psig PRV

Expansion Tank

'Indirect' Electric or Gas Domestic Hot Water Tank

Electric or Gas Domestic Hot Water Top-Up Tank (only required if 'indirect' tank has no electric or gas heat)

NOTE: Select indirect tank (tank with coil) that has a minimum heat transfer capacity matching that of the heat pump at expected source / sink temperatures.

Drain

HEAT PUMP CONNECTIONS

Pressure Gauge 0-60PSIG

Indoor Loop Circulator

1" Union

Boiler Drain

1" Ball Valve

Boiler Drain

INDOOR IN (HOT IN)

INDOOR OUT (HOT OUT)

1" Union

Circulator with **check valve** and isolation valves

OPTIONAL (must install both)

1/2" Ball Valve

125pisg PRV

NOTE: If the circulator does not have a check valve then a check valve should be installed to prevent flow due to convection.

1" copper lines (Insulate with 1-1/4" pipe insulation)

Zoned On-Demand DHW System

Domestic COLD IN — Ball Valve

Ball Valve

Ball Valve

Domestic HOT OUT (to building or mixing valve)

140°F (60°C)

125psig PRV

'Indirect' Electric or Gas Domestic Hot Water Tank

Electric or Gas Domestic Hot Water Top-Up Tank (only required if 'indirect' tank has no electric or gas heat)

NOTE: With zoned setup, indirect tank heat transfer capacity does not have to match that of the heat pump (due to presence of hydronic buffer tank, not shown).

Drain

Zone Return Header

Zone Valve

Zone Supply Header

Heat pump, hydronic buffer tank, and accessories not shown.

1" copper lines (Insulate with 1-1/4" pipe insulation)

REV	ECO #	IMPL BY	APVD BY	DATE	Drawn By Dan Rheault	Date 1-Sep-2017		
					Checked By Dan Rheault	Date 1-Sep-2017	**MARITIME GEOTHERMAL LTD.**	170 Plantation Rd. Petitcodiac, NB E4Z 6H4
					Approved By Dan Rheault	(ENG) Date 1-Sep-2017	Drawing Name High Temperature Single Wall Unit Connection to DHW Tank	
					Approved By	(MFG) Date		
01	Initial Release	D. RHEAULT	D. RHEAULT	1-Sep-2017	Approved By	Date	Size **A**	Drawing Number **002240PDG**	REV **01**	SHEET 1 of 1

Two Tank System Piping with a Reversing Heat Pump

HEATING MODE

NOTES:

1. The 3-way valve can be controlled by the 24vac system "O" (reversing valve) signal, or TWO_TANK_3_WAY control board signal from the Gen2 heat pump (e.g. ATW-Series). The Gen2 2-TANK AUTO-MAINTAIN control method can be used so that no "O" signal is required and heat pump switches from heating to cooling automatically.
2. Circulators should be mounted **vertically** when possible to reduce the chance of air getting trapped in the housing.
3. The aquastat probe should be placed all the way in the dry well. The outside end of the well where the probe wire is should be well insulated. Not required if using the Gen2 control board's Setpoint Control sampling routine.
4. The loop may be filled with water or an antifreeze mix. If the antifreeze used is flammable (e.g. methanol), and there are heating elements in the buffer tank, ensure there is a method to prevent the electric elements from turning on if the tank is not completely full. One method is to use a pressure switch to disable the elements should the pressure in the tank drop below a setpoint, such as 5 or 10PSIG. Allowing the elements to come on when they are not fully submerged will burn the element out and **could cause an explosion.**
5. Hydronic air handlers used for both heating and cooling should be 4-pipe models.

COOLING MODE

REV	ECO #	IMPL BY	APVD BY	DATE		
02	-	D. RHEAULT	D. RHEAULT	6-Aug-2021		
02	-	D. RHEAULT	D. RHEAULT	1-Mar-2018		
01	Initial Release	D. RHEAULT	D. RHEAULT	25-Oct-2017		

Drawn By Dan Rheault	Date 25-Oct-2017
Checked By Dan Rheault	Date 25-Oct-2017
Approved By (ENG) Dan Rheault	Date 25-Oct-2017
Approved By (MFG)	Date
Approved By	Date

MARITIME GEOTHERMAL LTD.
170 Plantation Rd.
Petitcodiac, NB
E4Z 6H4

Drawing Name: Two Tank System Piping with a Reversing Heat Pump

Size	Drawing Number	REV	SHEET
A	002252PDG	03	1 of 1

Two Tank Simultaneous Heating / Cooling

Non-reversing water-to-water heat pumps move heat from cold tank to hot tank. Simultaneous loads with use both sides of heat pumps, effectively doubling the COP.

Heat pump(s) are activated when cold tank temperature exceeds setpoint, or when hot tank temperature falls below setpoint.

When heating and cooling loads are not balanced, the hot tank will get too hot (when building cooling load is greater), or the cold tank will get too cold (when building heat load is greater). When this happens, controller will move the 3-way valve to direct flow through that tank and start the appropriate ground loop pump. Ground loop fluid will be circulated through the tank to bring its temperature back into range.

Note that ground loop fluid (with antifreeze) is present everywhere in this system, since there not the separation between hot and cold sides that exists with a reversing system.

This type of simultaneous setup has the advantages of relatively simple control algorithm and ability to rotate lead heat pump, as opposed to a multiple-heat-pump system that limits tank temperatures by diverting heat pump flow directly to a ground loop.

COOLING ZONE RETURN HEADER

COOLING ZONE SUPPLY HEADER

COLD TANK
7-10°C
(45-50°F)

TEMP. PROBE

HEATING ZONE SUPPLY HEADER

EXP. TANK

TEMP. PROBE

HOT TANK
35-49°C
(95-120°F)

UP TO 160°F (71°C) FOR WH SERIES

HEATING ZONE RETURN HEADER

OUTDOOR IN — **W/WH HEAT PUMP #1** — INDOOR OUT
OUTDOOR OUT — INDOOR IN

OUTDOOR IN — **W/WH HEAT PUMP #2** — INDOOR OUT
OUTDOOR OUT — INDOOR IN

OUTDOOR IN — **W/WH HEAT PUMP #3** — INDOOR OUT
OUTDOOR OUT — INDOOR IN

GROUND LOOP

NOTE:
FOR CLARITY, NOT ALL EQUIPMENT IS SHOWN (AIR VENTS, DRAINS, HAND VALVES, PRESSURE RELIEF VALVES, PRESSURE GAUGES).

KEY

CIRCULATOR

CHECK VALVE

3-WAY VALVE

3 UNITS HEATING,
0 UNITS COOLING

COOLING ZONE RETURN HEADER

HEATING ZONE SUPPLY HEADER

Non-reversing water-to-water heat pumps move heat from cold tank to hot tank. Simultaneous loads with use both sides of heat pumps, effectively doubling the COP.

Controller will operate solenoid valves and pumps to have the optimal number of heat pumps heating or cooling, diverting heat pump flow directly to the ground loop as necessary.

Note that ground loop fluid (with antifreeze) is present everywhere in this system, since there not the separation between hot and cold sides that exists with a reversing system.

This type of simultaneous setup has the advantage of a bit wider temperature range than a non-diverting setup. Disadvantages are control complexity and limited ability to rotate lead heat pump.

COLD TANK 7-10°C (45-50°F)

TEMP. PROBE

HOT TANK 35-49°C (95-120°F)

UP TO 160°F (71°C) FOR WH SERIES

EXP. TANK

OUTDOOR OUT / INDOOR OUT
W/WH HEAT PUMP #1
OUTDOOR IN / INDOOR IN

OUTDOOR OUT / INDOOR OUT
W/WH HEAT PUMP #2
OUTDOOR IN / INDOOR IN

OUTDOOR OUT / INDOOR OUT
W/WH HEAT PUMP #3
OUTDOOR IN / INDOOR IN

COOLING ZONE SUPPLY HEADER

HEATING ZONE RETURN HEADER

KEY
- SOLENOID VALVE (OPEN)
- SOLENOID VALVE (CLOSED)
- CIRCULATOR
- CHECK VALVE

NOTE: FOR CLARITY, NOT ALL EQUIPMENT IS SHOWN (AIR VENTS, DRAINS, HAND VALVES, PRESSURE RELIEF VALVES, PRESSURE GAUGES).

GROUND LOOP

REV	ECO #	IMPL BY	APVD BY	DATE
02	-	D.RHEAULT	D.RHEAULT	2-Mar-2018
01	Initial Release	D.RHEAULT	D.RHEAULT	8-Aug-2012

Drawn By Dan Rheault 8-Aug-2012
Checked By Dan Rheault 8-Aug-2012
MARITIME GEOTHERMAL LTD. 170 Plantation Rd, Petitcodiac, NB E4Z 6H4
Drawing Name: Two Tank Simultaneous Heating / Cooling (Diverting Arrangement)
Size A Drawing Number 001680PDG REV 02 SHEET 1 of 4

---

0 UNITS HEATING,
3 UNITS COOLING

COOLING ZONE RETURN HEADER

EXP. TANK

HEATING ZONE SUPPLY HEADER

Non-reversing water-to-water heat pumps move heat from cold tank to hot tank. Simultaneous loads with use both sides of heat pumps, effectively doubling the COP.

Controller will operate solenoid valves and pumps to have the optimal number of heat pumps heating or cooling, diverting heat pump flow directly to the ground loop as necessary.

Note that ground loop fluid (with antifreeze) is present everywhere in this system, since there not the separation between hot and cold sides that exists with a reversing system.

This type of simultaneous setup has the advantage of a bit wider temperature range than a non-diverting setup. Disadvantages are control complexity and limited ability to rotate lead heat pump.

COLD TANK 7-10°C (45-50°F)

TEMP. PROBE

HOT TANK 35-49°C (95-120°F)

UP TO 160°F (71°C) FOR WH SERIES

OUTDOOR OUT / INDOOR OUT
W/WH HEAT PUMP #1
OUTDOOR IN / INDOOR IN

OUTDOOR OUT / INDOOR OUT
W/WH HEAT PUMP #2
OUTDOOR IN / INDOOR IN

OUTDOOR OUT / INDOOR OUT
W/WH HEAT PUMP #3
OUTDOOR IN / INDOOR IN

COOLING ZONE SUPPLY HEADER

HEATING ZONE RETURN HEADER

KEY
- SOLENOID VALVE (OPEN)
- SOLENOID VALVE (CLOSED)
- CIRCULATOR
- CHECK VALVE

NOTE: FOR CLARITY, NOT ALL EQUIPMENT IS SHOWN (AIR VENTS, DRAINS, HAND VALVES, PRESSURE RELIEF VALVES, PRESSURE GAUGES).

GROUND LOOP

REV	ECO #	IMPL BY	APVD BY	DATE
02	-	D.RHEAULT	D.RHEAULT	2-Mar-2018
01	Initial Release	D.RHEAULT	D.RHEAULT	8-Aug-2012

Drawn By Dan Rheault 8-Aug-2012
Checked By Dan Rheault 8-Aug-2012
MARITIME GEOTHERMAL LTD. 170 Plantation Rd, Petitcodiac, NB E4Z 6H4
Drawing Name: Two Tank Simultaneous Heating / Cooling (Diverting Arrangement)
Size A Drawing Number 001680PDG REV 02 SHEET 2 of 4

---

3 UNITS HEATING,
1 UNIT COOLING
(1 SIMULTANEOUS LOAD)

COOLING ZONE RETURN HEADER

HEATING ZONE SUPPLY HEADER

Non-reversing water-to-water heat pumps move heat from cold tank to hot tank. Simultaneous loads with use both sides of heat pumps, effectively doubling the COP.

Controller will operate solenoid valves and pumps to have the optimal number of heat pumps heating or cooling, diverting heat pump flow directly to the ground loop as necessary.

Note that ground loop fluid (with antifreeze) is present everywhere in this system, since there not the separation between hot and cold sides that exists with a reversing system.

This type of simultaneous setup has the advantage of a bit wider temperature range than a non-diverting setup. Disadvantages are control complexity and limited ability to rotate lead heat pump.

COLD TANK 7-10°C (45-50°F)

TEMP. PROBE

HOT TANK 35-49°C (95-120°F)

UP TO 160°F (71°C) FOR WH SERIES

EXP. TANK

OUTDOOR OUT / INDOOR OUT
W/WH HEAT PUMP #1
OUTDOOR IN / INDOOR IN

OUTDOOR OUT / INDOOR OUT
W/WH HEAT PUMP #2
OUTDOOR IN / INDOOR IN

OUTDOOR OUT / INDOOR OUT
W/WH HEAT PUMP #3
OUTDOOR IN / INDOOR IN

COOLING ZONE SUPPLY HEADER

HEATING ZONE RETURN HEADER

KEY
- SOLENOID VALVE (OPEN)
- SOLENOID VALVE (CLOSED)
- CIRCULATOR
- CHECK VALVE

NOTE: FOR CLARITY, NOT ALL EQUIPMENT IS SHOWN (AIR VENTS, DRAINS, HAND VALVES, PRESSURE RELIEF VALVES, PRESSURE GAUGES).

GROUND LOOP

REV	ECO #	IMPL BY	APVD BY	DATE
02	-	D.RHEAULT	D.RHEAULT	2-Mar-2018
01	Initial Release	D.RHEAULT	D.RHEAULT	8-Aug-2012

Drawn By Dan Rheault 8-Aug-2012
Checked By Dan Rheault 8-Aug-2012
MARITIME GEOTHERMAL LTD. 170 Plantation Rd, Petitcodiac, NB E4Z 6H4
Drawing Name: Two Tank Simultaneous Heating / Cooling (Diverting Arrangement)
Size A Drawing Number 001680PDG REV 02 SHEET 3 of 4

---

3 UNITS HEATING,
3 UNIT COOLING
(3 SIMULTANEOUS LOADS)

COOLING ZONE RETURN HEADER

HEATING ZONE SUPPLY HEADER

Non-reversing water-to-water heat pumps move heat from cold tank to hot tank. Simultaneous loads with use both sides of heat pumps, effectively doubling the COP.

Controller will operate solenoid valves and pumps to have the optimal number of heat pumps heating or cooling, diverting heat pump flow directly to the ground loop as necessary.

Note that ground loop fluid (with antifreeze) is present everywhere in this system, since there not the separation between hot and cold sides that exists with a reversing system.

This type of simultaneous setup has the advantage of a bit wider temperature range than a non-diverting setup. Disadvantages are control complexity and limited ability to rotate lead heat pump.

COLD TANK 7-10°C (45-50°F)

TEMP. PROBE

HOT TANK 35-49°C (95-120°F)

UP TO 160°F (71°C) FOR WH SERIES

EXP. TANK

OUTDOOR OUT / INDOOR OUT
W/WH HEAT PUMP #1
OUTDOOR IN / INDOOR IN

OUTDOOR OUT / INDOOR OUT
W/WH HEAT PUMP #2
OUTDOOR IN / INDOOR IN

OUTDOOR OUT / INDOOR OUT
W/WH HEAT PUMP #3
OUTDOOR IN / INDOOR IN

COOLING ZONE SUPPLY HEADER

HEATING ZONE RETURN HEADER

KEY
- SOLENOID VALVE (OPEN)
- SOLENOID VALVE (CLOSED)
- CIRCULATOR
- CHECK VALVE

NOTE: FOR CLARITY, NOT ALL EQUIPMENT IS SHOWN (AIR VENTS, DRAINS, HAND VALVES, PRESSURE RELIEF VALVES, PRESSURE GAUGES).

GROUND LOOP

REV	ECO #	IMPL BY	APVD BY	DATE
02	-	D.RHEAULT	D.RHEAULT	2-Mar-2018
01	Initial Release	D.RHEAULT	D.RHEAULT	8-Aug-2012

Drawn By Dan Rheault 8-Aug-2012
Checked By Dan Rheault 8-Aug-2012
MARITIME GEOTHERMAL LTD. 170 Plantation Rd, Petitcodiac, NB E4Z 6H4
Drawing Name: Two Tank Simultaneous Heating / Cooling (Diverting Arrangement)
Size A Drawing Number 001680PDG REV 02 SHEET 4 of 4

Geothermal Snow Melt System with Warm-Weather Ground Loop Re-heating

The geothermal snow melt system, designed according to ASHRAE guidelines, will efficiently **melt snow and ice** in the winter, and will act as a **solar collector** during warn weather to re-heat the geothermal ground loop and increase its cold-weather performance.

Note the three loop fluids that are kept separated by this system:
1. Hydronic heating/cooling systems normally use water.
2. Geothermal ground loops use an antifreeze/water mixture, sufficient to prevent freezing at min. ground loop temperatures (~30°F/-1°C)
3. Snow melt loops use an antifreeze/water mixture, sufficient to prevent freezing at outdoor air temperatures (significantly colder).

SNOW MELT CIRCULATOR

OTHER HEATING ZONES (SUPPLY)

SNOW MELT LOOP: **50% PROPYLENE GLYCOL** [TYP.]

GEOTHERMAL WATER-TO-WATER HEAT PUMP

INDOOR OUT
INDOOR IN
OUTDOOR OUT
OUTDOOR IN

INSULATED BUFFER TANK (sized 10 gal/ton) **WATER**

INDOOR LOOP CIRCULATOR

ZONE CIRCULATOR

TRUE DUAL CIRCUIT BRAZED PLATE (SWEP DP300/400 OR EQUIVALENT)

WATER | 50% P.G. | 35% P.G.

OTHER HEATING ZONES (RETURN)

Some hydronic system components not shown.

3-WAY VALVE DIVERTS GROUND LOOP FLUID FROM HEAT PUMP TO BRAZED PLATE

GROUND LOOP PUMP PACK

3-WAY VALVE (DE-ENERGIZED)

GEOTHERMAL GROUND LOOP: **35% PROPYLENE GLYCOL** [TYP.]

3-way valve is energized and snow melt circulator / ground loop pump pack are started by controller to activate ground loop re-heating mode when all of the following conditions are met:

1. Heat pump heating and cooling modes are not active
2. Snow melt loop fluid temperature is above a setpoint, e.g. 50°F / 10°C
3. Geothermal ground loop temperature is lower than snow melt loop temperature by e.g. 10°F / 5°C

When 3-way valve is energized, snow melt hydronic heating zone is locked out.

Typical Zone Types for Hydronic Applications

Floor Zone 1

Floor Zone 1 Valve

Floor Zone N

Floor Zone N Valve

Fan Coil Unit 1 (Heating and/or Cooling)

Fan Coil 1 Zone Valve
(Only if Fan Coil does
not have a valve)

Return
Duct

Supply
duct

Fan Coil Unit N (Heating and/or Cooling)

Fan Coil 1 Zone Valve
(Only if Fan Coil does
not have a valve)

Return
Duct

Supply
duct

**Zone
Supply
Header**

**Zone
Return
Header**

Domestic
Pre-Heat
Tank

Domestic Pre-Heat Zone

Domestic Pre-Heat
Zone Valve

Pool / Spa
Zone Valve

Pool / Spa Zone

Titanium
Heat
Exchanger

Pool/Spa
Temperature
Probe

POOL / SPA

*Pool
Pump*

NOTES:

1. Floor zones are heating only. Cooling a floor zone will cause condensation in the floor. Floor zone valves should be wired through a relay that is controlled by the cooling signal (O) that breaks the signal when in cooling mode to ensure that they cannot accidentally be energized.
2. There may be multiple floor zones.
3. There may be multiple fan coil units, (heating and /or cooling). A zone valve is not required if the unit has a internal valve.
4. Domestic Pre-Heat Tank is for on-demand apllications. The tank must have a heat eaxchanger in it or an external one must be used to separate the zone loop from the potable water supply.
5. Ensure the floor circulator is adequately sized to accomodate the type and number of zones connected to the system.
6. The pool aquastat will operate the Pool/Spa Zone Valve.

Desuperheater Connection to DHW Pre-Heat Tank

Top Port Configuration

HEAT PUMP CONNECTIONS

DHW OUT (1/2" FPT)

1/2" MPT
1/2" Union
Boiler Drain
1/2" Ball Valve
1/2" Check Valve

Domestic COLD IN (from well)
Ball Valve

Ball Valve
125psig Pressure Relief Valve

Ball Valve
125psig Pressure Relief Valve
Domestic HOT OUT (to house or mixing valve)

NOTE: Refer to the heat pump labels for connection locations

1/2" **COPPER LINES** (Insulate with 5/8" pipe insulation)

Insulated Domestic Hot Water Pre-Heat Tank

120-140°F (50-60°C)

Electric or Gas

Insulated Domestic Hot Water Tank

Drain

Drain

OPTIONAL (must install both)
125pisg PRV
1/2" Ball Valve

DHW IN (1/2" FPT)
1/2" MPT
1/2" Union

Side Port Configuration

HEAT PUMP CONNECTIONS

DHW OUT (1/2" FPT)

1/2" MPT
1/2" Union
Boiler Drain
1/2" Ball Valve
1/2" Check Valve

Ball Valve
125psig Pressure Relief Valve

Ball Valve
125psig Pressure Relief Valve
Domestic HOT OUT (to house or mixing valve)

NOTE: Refer to the heat pump labels for connection locations

1/2" **COPPER LINES** (Insulate with 5/8" pipe insulation)

Domestic COLD IN (from well)
Ball Valve

Insulated Domestic Hot Water Pre-Heat Tank

120-140°F (50-60°C)

Electric or Gas

Insulated Domestic Hot Water Tank

Drain

Drain

OPTIONAL (must install both)
125pisg PRV
1/2" Ball Valve

DHW IN (1/2" FPT)
1/2" MPT
1/2" Union

REV	ECO #	IMPL BY	APVD BY	DATE					
					Drawn By Chris Geddes	Date 10 MAR 09			
					Checked By Chris Geddes	Date 10 MAR 09			
					Approved By (ENG) Chris Geddes	Date 10 MAR 09			
01a	Re-titled	D. RHEAULT	D. RHEAULT	15 JAN 19	Approved By (MFG)	Date			
01	Initial Release	C. GEDDES	C. GEDDES	10 MAR 09	Approved By	Date			

MARITIME GEOTHERMAL LTD.
170 Plantation Rd.
Petitcodiac, NB
E4Z 6H4

Drawing Name: Single Unit Connection to DHW Pre-Heat Tank (Brass FPT)

Size: A
Drawing Number: **000970PDG**
REV: 01a
SHEET: 1 of 1

Desuperheater Connection to DHW Pre-Heat Tank - Multiple Units

NOTE:
Refer to the heat pump labels for connection locations.

Domestic COLD IN

Ball Valve

Ball Valve

Ball Valve

Domestic HOT OUT (to house or mixing valve)

PRV

Insulated Domestic Hot Water Pre-Heat Tank

Drain

120-140°F (50-60°C)

Electric or Gas

Insulated Domestic Hot Water Tank

PRV

Drain

HEAT PUMP #1

DHW OUT (1/2" FPT)

1/2" MPT

1/2" Union

1/2" **COPPER** PIPE

Boiler Drain

1/2" Ball Valve

1/2" Check Valve

DHW IN (1/2" FPT)

1/2" MPT

1/2" Union

OPTIONAL (must install both)

125pisg PRV

1/2" Ball Valve

HEAT PUMP #2

DHW OUT (1/2" FPT)

1/2" MPT

1/2" Union

1/2" **COPPER** PIPE

Boiler Drain

1/2" Ball Valve

1/2" Check Valve

NOTE:
Insulate all desuperheater piping.

DHW IN (1/2" FPT)

1/2" MPT

1/2" Union

OPTIONAL (must install both)

125pisg PRV

1/2" Ball Valve

HEAT PUMP #3

DHW OUT (1/2" FPT)

1/2" MPT

1/2" Union

1/2" **COPPER** PIPE

Boiler Drain

1/2" Ball Valve

1/2" Check Valve

OPTIONAL (must install both)

125pisg PRV

1/2" Ball Valve

DHW IN (1/2" FPT)

1/2" MPT

1/2" Union

HEADERS: 3/4" **COPPER** PIPE

HEADERS: 3/4" **COPPER** PIPE

		Drawn By Dan Rheault	Date 24-Apr-2019		170 Plantation Rd. Petitcodiac, NB E4Z 6H4
		Checked By Dan Rheault	Date 24-Apr-2019	**MARITIME GEOTHERMAL LTD.**	
		Approved By (ENG) Dan Rheault	Date 24-Apr-2019	Drawing Name Multiple Unit Desuperheater Connection to DHW Pre-Heat Tank (Brass FPT)	
		Approved By (MFG)	Date		
01	Initial Release	D. RHEAULT	D. RHEAULT	24-Apr-2019	Approved By	Date
REV	ECO #	IMPL BY	APVD BY	DATE		

Size	Drawing Number	REV	SHEET
A	**002384PDG**	**01**	1 of 1

Operation

1. BACnet Control

If using **BACnet Control**, the heat pump will turn the compressors on and off and activate cooling mode (for HAC/HACW models) when it is told to by the building control system. This is the most commonly used control method for multiple-unit installations, since it allows lead/lag stage rotation and centralized control of circulation pumps and valves. The heat pump's internal control logic will not be used, except to *limit loop temperatures* and report operating data and alarms. See the **BACnet Interface** chapter later in this manual for network specification and BACnet object names.

PC APP:
Tools-->Configuration

LCD Interface:
Configuration
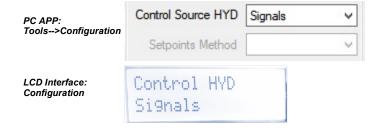
2. Signals / Hardwired Control

Similar to BACnet control, with **Signals Control** the heat pump will turn the compressors on and off and activate cooling mode when it is told to by 24VAC signals. These are provided via external dry contacts from aquastat(s) or a non-BACnet controller. See **Wiring** chapter. The heat pump's internal control logic will not be used, except to *limit loop temperatures* and activate alarms outputs.

Most single-unit installations will instead use **Setpoint Control**; however, **Signals Control** provides control flexibility for certain situations, for example if two water loops with different setpoints are being heated. Typical temperature settings are shown in the table in the **Wiring** chapter.

When using Signals Control, the backup tank element thermostat can be set to a safe maximum, allowing the electric elements to be controlled by an external contactor placed in the power supply connections (see diagrams in **Wiring** chapter). Since the compressor is single stage for these model sizes, this contactor can be controlled by stage 2 of the heating aquastat. Alternatively, tanks with their own programmable controller can be set to run independently with a lower temperature setpoint than the aquastat(s).

PC APP:
Tools-->Configuration

LCD Interface:
Configuration

3. Setpoint Control

One of the features of the GEN2 Control Board is built in temperature control functionality called "**Setpoint Control**". It is a good method of controlling hydronic heating and cooling demand for a single heat pump or small number of heat pumps since it eliminates the need for an external aquastat or temperature sensor (although external sensors may be used, as described below).

There are four options for Setpoint Control, outlined as follows.

Setpoint Control Method 1 - Indoor Loop (ICR) One Tank

PC APP:
Tools-->Configuration

LCD Interface:
Configuration
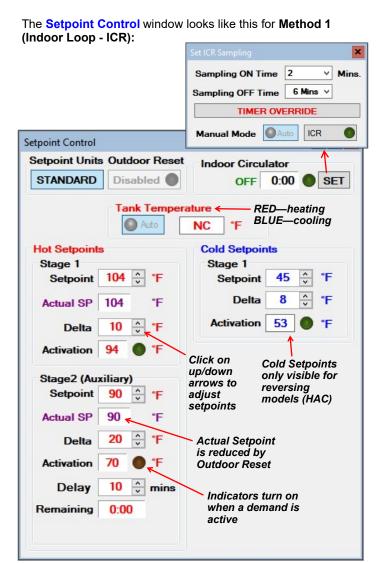
ICR (Internal Circulator Relay) is the default method and uses the **Indoor OUT** temperature probe inside the unit for temperature control. Its value is displayed in the **Tank Temperature** box on the PC App's **View-->Setpoint Control** window, shown below. If this temperature shows **NC**, then either the probe is not connected to the board or there is a problem with it.

The heat pump will cycle the indoor circulator on and off when the unit is idle to sample the water temperature. When heating mode ends, the indoor circulator will continue to run for 30 seconds. It will then cycle with an OFF time and ON time as set by the **Set ICR Sampling** popup which appears when *SET* is clicked on the **View-->Setpoint Control** window. The timer counts down the time remaining before the next switch between ON/OFF. The indoor circulator indicator will indicate when the circulator is ON, OFF or SAMPLING. The default sampling times are 2 minutes ON and 6 minutes OFF. The LCD display will also indicate when the ICR is sampling (ON). The *Timer Override* button will reduce the countdown timer to 10 seconds. The compressor(s) will only start when sampling is completed.

For reversing HAC/HACW models only, cooling mode is selected by making a dry contact connection between **R/RA** and **O** on the right side of control board. This is the one external control requirement.

To prevent the compressor from starting when the power is first turned on, the system is **DISABLED** from factory. The LCD screen will show "**SYSTEM DISABLED**". To enable the system, use either the *System Enable/Disable* button at the top right corner of the PC App's **Tools-->Configuration** window or use the LCD interface and select *SYSTEM EN/DIS*.

See below, and also the **PC Application (PC App)** chapter for full screenshots of the various windows.

The **Setpoint Control** window looks like this for **Method 1 (Indoor Loop - ICR):**

Set ICR Sampling

Sampling ON Time [2 ▾] Mins.
Sampling OFF Time [6 Mins ▾]
TIMER OVERRIDE
Manual Mode ( ) Auto   ICR ( )

Setpoint Control

| Setpoint Units | Outdoor Reset | Indoor Circulator |
| STANDARD | Disabled ● | OFF 0:00 ● SET |

RED—heating
BLUE—cooling

Tank Temperature ←
( ) Auto   NC °F

Hot Setpoints
Stage 1
Setpoint [104] °F
Actual SP [104] °F
Delta [10] °F
Activation [94] ● °F

Cold Setpoints
Stage 1
Setpoint [45] °F
Delta [8] °F
Activation [53] ● °F

Click on up/down arrows to adjust setpoints

Cold Setpoints only visible for reversing models (HAC)

Stage2 (Auxiliary)
Setpoint [90] °F
Actual SP [90] °F
Delta [20] °F
Activation [70] ● °F
Delay [10] mins
Remaining [0:00]

Actual Setpoint is reduced by Outdoor Reset

Indicators turn on when a demand is active

⚠ **WARNING: When in Manual Override mode, Activation no longer responds to Setpoint Control values (i.e. if a stage is on it will not turn off when the setpoint is reached). Go to the PC App's Control Panel to turn demand ON/OFF with the Stage buttons.**

TABLE 12a - Typical W-Series Setpoints				
HEATING	**Stage 1**		**Stage 2 (Auxiliary)**	
	°F	°C	°F	°C
Setpoint	108	*42*	102	*39*
Delta	8	*4*	8	*4*
Activation *	100	*38*	94	*35*
Delay			**10 minutes**	
COOLING (HAC/HACW only)	**Stage 1**		**Activation is determined by the Setpoint and Delta values*	
	°F	°C		
Setpoint	45	7		
Delta	8	4		
Activation *	53	*11*		

TABLE 12b - Typical WH-series Setpoints				
HEATING	**Stage 1**		**Stage 2 (Aux)**	
	°F	°C	°F	°C
Setpoint	150	*65*	150	*65*
Delta	10	*5*	20	*10*
Activation *	140	*60*	130	*55*
Delay			**10 minutes**	
COOLING (HAC/HACW only)	**Stage 1**		**Activation is determined by the Setpoint and Delta values*	
	°F	°C		
Setpoint	45	7		
Delta	8	4		
Activation *	53	*11*		

Heating setpoints will vary widely by application. Lower indoor loop water temperatures may be able to be used, or higher ones may be required. Lower heating setpoints will translate directly into a higher COP (efficiency). Increasing Delta values will also increase efficiency due to longer runtimes, and lead to less wear on compressor due to a reduced number of compressor starts.

The maximum water temperature setpoint for the R410a **W-series** is **130°F / 54°C**, while the minimum setpoint for cooling (HAC units only) is **37°F (3°C)**.

The maximum water temperature setpoint for the R134a **WH-series** is **160°F / 71°C**, while the minimum setpoint for cooling (HAC units only) is **45°F (7°C)**.

Summer Setback
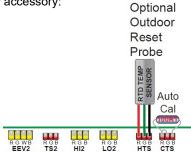
In locations where hydronic cooling is not required, or with non-reversing models, the heating system may be idle for several months in the summer. In this case, the heat pump may be put in **Summer Setback** mode via the PC App's **Tools--> Configuration** window or the LCD Interface.

Summer Setback disables stage 3 (AUX), drops setpoints to 70°F (21°C), and decreases temperature sampling frequency to 2 days. This minimizes electric power usage while keeping cast iron head circulation pumps operational.

Outdoor Reset

As mentioned earlier, lower heating setpoints will translate directly into a higher COP (efficiency). **Setpoint Control** has an optional Outdoor Reset control algorithm for heating mode, which reduces the heating temperature setpoints at warmer outdoor temperatures as measured by an accessory outdoor temperature sensor.

To enable outdoor reset, first connect the outdoor temperature sensor accessory:

Optional
Outdoor
Reset
Probe

RTD TEMP SENSOR

Auto Cal

100R

R G W B
EEV2
(REMOTE)

R G B
TS2

R G B
HI2

R G B
LO2

R G B
HTS

R G B
CTS
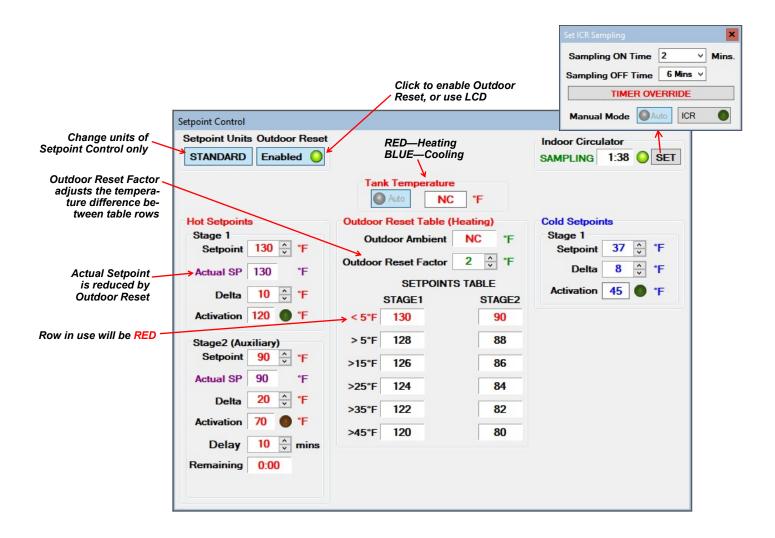
Then enable the outdoor sensor in the **Tools --> Configuration** window or LCD interface:

PC APP: Tools-->Configuration

Heat Pump / Chiller	Heat Pump
Outdoor Ambient	Enabled
Summer Setback	Disabled

LCD Interface: Configuration

Outdoor Ambient Enable

Next, click on the **Outdoor Reset** button at the top of the **Setpoint Control** window. The button will change to say Enabled, the indicator will come on and the Outdoor Reset Table will appear. The table is created by subtracting the value of the Outdoor Reset Factor from the original setpoints once for each table row . The user-selected Hot Setpoints are located in the top row(<5°F), and the next row down equals the row above minus the Outdoor Reset Factor. The table row in use based on current outdoor temperature is shown in red.

It can be seen that as outdoor temperature rises and heating load falls, the heating mode buffer tank temperature will be decreased and a higher seasonal efficiency will result.

Set ICR Sampling

| Sampling ON Time | 2 | Mins. |
| Sampling OFF Time | 6 Mins | |

TIMER OVERRIDE

Manual Mode | Auto | ICR

Click to enable Outdoor Reset, or use LCD

Setpoint Control

Change units of Setpoint Control only

Setpoint Units   Outdoor Reset

STANDARD   Enabled

RED—Heating
BLUE—Cooling

Indoor Circulator
SAMPLING 1:38 SET

Outdoor Reset Factor adjusts the temperature difference between table rows

Tank Temperature
Auto   NC   °F

Actual Setpoint is reduced by Outdoor Reset

Row in use will be RED

Hot Setpoints
Stage 1
Setpoint 130 °F
Actual SP 130 °F
Delta 10 °F
Activation 120 °F

Stage2 (Auxiliary)
Setpoint 90 °F
Actual SP 90 °F
Delta 20 °F
Activation 70 °F
Delay 10 mins
Remaining 0:00

Outdoor Reset Table (Heating)
Outdoor Ambient NC °F
Outdoor Reset Factor 2 °F

SETPOINTS TABLE

	STAGE1	STAGE2
< 5°F	130	90
> 5°F	128	88
>15°F	126	86
>25°F	124	84
>35°F	122	82
>45°F	120	80

Cold Setpoints
Stage 1
Setpoint 37 °F
Delta 8 °F
Activation 45 °F

Setpoint Control Method 2 - Indoor Loop (ICR)
Two Tanks

It is possible to use all of the **Setpoint Control Method 1** settings, and operate two buffer tanks: one for heated water and one for chilled water. The heat pump will switch over to cooling tank in response to a dry contact between the **R/RA** and **O** terminals at the right side of control board. The **O** signal (along with **C/GND**) will also energize a 3-way valve to divert flow to the cold tank (see **Piping** chapter).
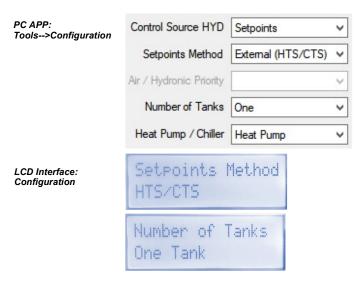
However, it is suggested to use **Method 4** (External HTS/CTS with two tanks) for this purpose. This will require two external tank temperature sensors, but has the benefit of both tank temperatures being constantly monitored and also has the added **Auto Maintain** option (maintaining both hot and cold tank setpoints without the requirement for an external "**O**" dry contact).

Setpoint Control Method 3 - External (HTS/CTS) One Tank

a) HTS/CTS w/ One Tank - Heat Pump Mode
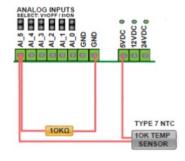
Most of the time, hydronic heating/cooling heat pumps work in response to the temperature of the indoor loop (indoor buffer tank). The previously described control methods (1, 2) work this way, as does this one. This is **Heat Pump Mode**, and is the only control option for reversing models (HAC/HACW).

For non-reversing models (H), it is also possible to control demand based on the temperature of the outdoor or cold loop. This is **Chiller Mode**, described on next page.

PC APP:
Tools-->Configuration

LCD Interface:
Configuration

When this method is used, no indoor circulator control for temperature sampling will occur. It requires an external temperature sensor placed in a dry well near the top of the buffer tank. Its value is displayed in the **Tank Temperature** box on the PC App's **View-->Setpoint Control** screen. If this temperature shows **NC**, then either the probe is not connected to the board or there is a problem with it.

A 10K Type 7 (or Type 3) NTC thermistor along with a 10K 1% or better resistor must be connected to the control board in order to use the External HTS/CTS method. These are available as accessories. Connect the sensor to the AI_5 input as shown below and on the wiring diagram (SCH) in the **Model Specific Information** chapter. This sensor will be used for both heating and cooling. *Remove the AI_5 jumper on the control board.*
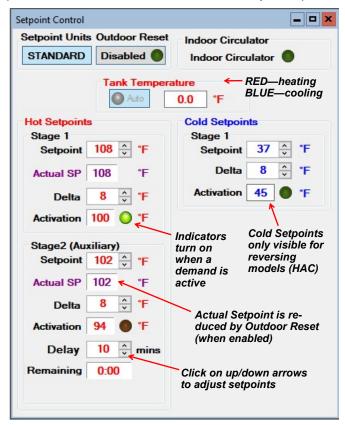
For reversing models only (HAC/HACW), cooling mode is selected by making a dry contact connection between **R/RA** and **O** on the right side of control board. This is the one external control requirement.

To prevent the compressor from starting when the power is first turned on, the system is **DISABLED** from factory. The LCD display will show "**SYSTEM DISABLED**". To enable the system, use either the *System Enable/Disable* button at the top right corner of the PC App's *Tools-->Configuration* window or use the LCD interface and select *SYSTEM ENABLE*.

See below, and also the **PC Application (PC App)** chapter for full screenshots of the various windows.

The **Setpoint Control** window looks like this for **Method 3a (External HTS/CTS with One Tank, Heat Pump Mode):**

⚠️ **WARNING:** When in Manual Override mode, Activation no longer responds to Setpoint Control values (i.e. if a stage is on it will not turn off when the setpoint is reached). Go to the PC App's Control Panel to turn demand ON/OFF with the Stage buttons.
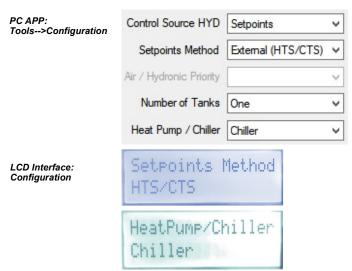
The features explained in **Setpoint Control Method 1 - Indoor Loop ICR with One Tank** also apply to **Setpoint Control Method 3 - External HTS/CTS with One Tank:**

- **Typical Temperature Setpoints**
- **Summer Setback**
- **Outdoor Reset function**

b) HTS/CTS w/ One Tank - Chiller Mode
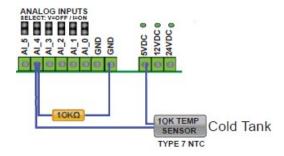
For *non-reversing models only* (H), **Chiller Mode** allows the heat pump to be controlled from the Outdoor Loop (cold side) rather than the Indoor Loop (hot side) for applications that require controlled cooling with high temp water rejection. The heat pump is still operating in "heating mode"; it is simply being started and stopped based on the cold side temperature.

Just as with Heat Pump Mode, a buffer tank should normally be used. With **Chiller Mode**, it will be on the cold side (outdoor) loop.

PC APP:
Tools-->Configuration

LCD Interface:
Configuration

When this method is used, no circulator control for temperature sampling will occur. It requires an external temperature sensor placed in a dry well near the ***bottom*** of the cold buffer tank. Its value is displayed in the **Chilled Tank Temperature** or **Cold Tank** box on the PC App's **View-->Setpoint Control** screen. If this temperature shows **NC**, then either the probe is not connected to the board or there is a problem with it.

A 10K Type 7 (or Type 3) NTC thermistor along with a 10K 1% (or better) resistor must be used. These are available as accessories. Connect the sensor to the AI_4 input as shown below and on the wiring diagram (SCH) in the **Model Specific Information** chapter. This sensor will be used for both heating and cooling. ***Remove the AI_4 jumper on the control board.***

To prevent the compressor from starting when the power is first turned on, the system is **DISABLED** from factory. The LCD display will show "**SYSTEM DISABLED**". To enable the system, use either the ***System Enable/Disable*** button at the top right corner of the PC App's ***Tools-->Configuration*** window or use the LCD interface and select ***SYSTEM ENABLE***.

See below, and also the **PC Application (PC App)** chapter for full screenshots of the various windows.

The **Setpoint Control** window looks like this for **Method 3b (External HTS/CTS with One Tank, Chiller Mode):**

Click on up/down arrows to adjust setpoints

Indicators turn on when a demand is active
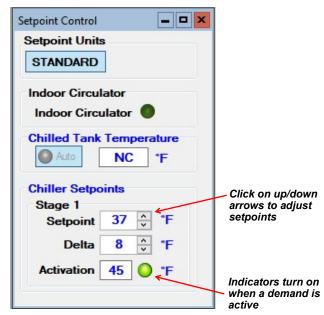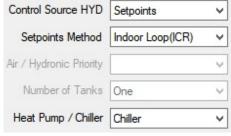
TABLE 13 - Typical Temperature Setpoints HTS/CTS Method-Chiller Mode			
	°F	°C	*Activation is determined by the Setpoint and Delta values
Setpoint	45	7	
Delta	8	4	
Activation *	53	11	

WARNING: When in Manual Override mode the Activation no longer responds to the Setpoint Control values (i.e. if a stage is on it will not turn off when the setpoint is reached). Go to the Control Panel to turn demand ON/OFF with the Stage buttons when in Manual Override Mode.

Above is outlined the recommended method to use Chiller Mode. However, it is also possible to use the ICR setpoint control method (circulator sampling) for chiller mode:

The complication is that sampling will actually be done with the *outdoor* loop circulator, and there is no built in outdoor circulator relay. So two approaches can be taken:

- Connect outdoor circulator to the indoor circulator terminal strip, and vice versa (indoor circulator to outdoor terminal strip)   **OR**
- Install an OCR relay, with coil connected between OV1 (control board DO_0) and C (24vac ground); and outdoor circulator powered from the normally open relay contacts.

Setpoint Control Method 4 - External (HTS/CTS) Two Tanks

REVERSING MODELS ONLY (HAC/HACW)

PC APP: Tools-->Configuration

Control Source HYD	Setpoints
Setpoints Method	External (HTS/CTS)
Air / Hydronic Priority	
Number of Tanks	Two
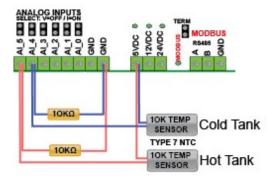
LCD Interface: Configuration

Setpoints Method
HTS/CTS

Number of Tanks
Two Tanks

The **Setpoint Control** window looks like this for **Method 4 (External HTS/CTS with Two Tanks):**

Click on up/down arrows to adjust

Actual Setpoint is reduced by Outdoor Reset

Toggle between "O" signal control and Auto Maintain

Toggle priority mode: heating or cooling (Auto Maintain only)

Enable or disable either tank (Auto Maintain only)

Like with Method 3, when this method is used no indoor circulator control for temperature sampling will occur. It requires an external temperature sensor placed in a dry well in the hot buffer tank as well as one in the cold buffer tank. The values are displayed in the **Hot Tank** and **Cold Tank** boxes in the PC App's **View-->Setpoint Control** window. If either temperature shows **NC**, then either the probe is not connected to the board or there is a problem with it.

10K Type 7 (or Type 3) NTC thermistors along with 10K 1% or better resistors must be connected to the control board. Connect the Hot Tank sensor to the AI_5 input and the Cold Tank sensor to the AI_4 input as shown below and on the wiring diagram (SCH) in the **Model Specific Information** chapter. *Remove the AI_5 and AI_4 jumpers on the control board.*
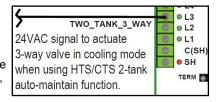
a) O Signal Control

Cooling mode may selected by making a dry contact connection between **R/RA** and **O** at the right side of control board. This results in one external control requirement. **O** and **C** can be used to energize a 3-way valve to divert flow to the cold tank (see **Piping** chapter).
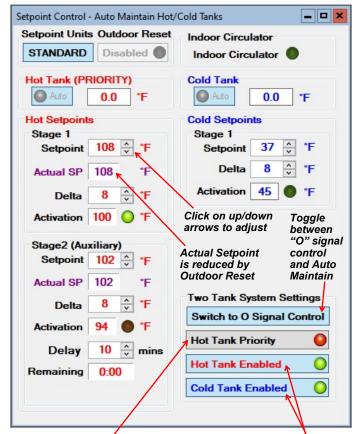
b) Auto Maintain

Alternatively, the heat pump can automatically switch between heating the hot tank and chilling the cold tank, without the need for any external control signals. Click the "**Switch to Auto Maintain**" button in following screenshot (PC App only). If using this function, hot tank or cold tank can be set as priority, and either tank can be disabled to turn it off.

For Auto Maintain, the **L3** signal from the left side of control board in conjunction with **C/GND** should be used to energize the 3-way valve in cooling, since there is no **O** signal.

TWO_TANK_3_WAY
24VAC signal to actuate 3-way valve in cooling mode when using HTS/CTS 2-tank auto-maintain function.

⚠ **WARNING: When in Manual Override mode, Activation no longer responds to Setpoint Control values (i.e. if a stage is on it will not turn off when the setpoint is reached). Go to the PC App's Control Panel to turn demand ON/OFF with the Stage buttons.**

To prevent the compressor from starting when the power is first turned on, the system is **DISABLED** from factory. The LCD display will show "**SYSTEM DISABLED**". To enable the system, use either the *System Enable/Disable* button at the top right corner of the PC App's *Tools-->Configuration* window or use the LCD interface and select *SYSTEM ENABLE*.

See above & below, and also the **PC Application (PC App)** chapter for full screenshots of the various windows.
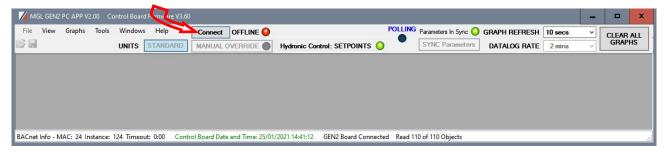
The features explained in **Setpoint Control Method 1 - Indoor Loop ICR with One Tank** also apply to **Setpoint Control Method 4 - External HTS/CTS with Two Tanks:**

- **Typical Temperature Setpoints**
- **Summer Setback**
- **Outdoor Reset function**

PC Application (PC APP)

NOTE: Before using the PC Application, refer to **Appendices** for installation instructions for the PC Application and USB driver for the COM port. Both must be installed in order to run the PC App and communicate with the control board.

Connect a USB cable between the PC and the control board USB connector located at the bottom center of the board. Use the Windows Start menu to launch the PC App. You should see a screen similar to the one below. The revision of the PC APP is shown in the top left corner of the screen. Click the **Connect** button to begin communications with the control board.

Once connected, the menus and buttons will become accessible, the number of Objects available and Read should appear (they should be the same) and the Polling LED will begin to flash. The PC time and date will appear at the bottom left corner of the screen. Clicking on "Control Board Date and Time" will display the current control board date and time. If the date and time need to be adjusted, click on menu **Tools—>Set Date and Time**. The control board date and time will be set to that of the PC.

PC Application Menus

The following pages describe the PC APP's menus in detail. There are six menus: **File, View, Graphs, Tools, Windows, Help**.

File Menu: This menu handles page arrangements. If one or multiple pages are open and arranged as desired for viewing, this page arrangement may be saved and re-used the next time the PC APP is used.

File-->Open: Opens a saved page arrangement.
File-->Save: Saves the current page arrangement under the current name.
File-->Exit: Exits the PC Application.

Windows Menu: This menu is used to arrange windows (pages), or to bring a particular window to the front.

Windows-->Cascade: Arranges windows one in front of the other each with a small right and down offset from the last.
Windows-->Tile Vertical: Arranges windows side by side, stretching them fully from top to bottom.
Windows-->Tile Horizontal: Arranges windows up and down, stretching them fully from left to right
Windows-->Close All: Closes all open windows.

Help Menu: This shows information about the PC Application.
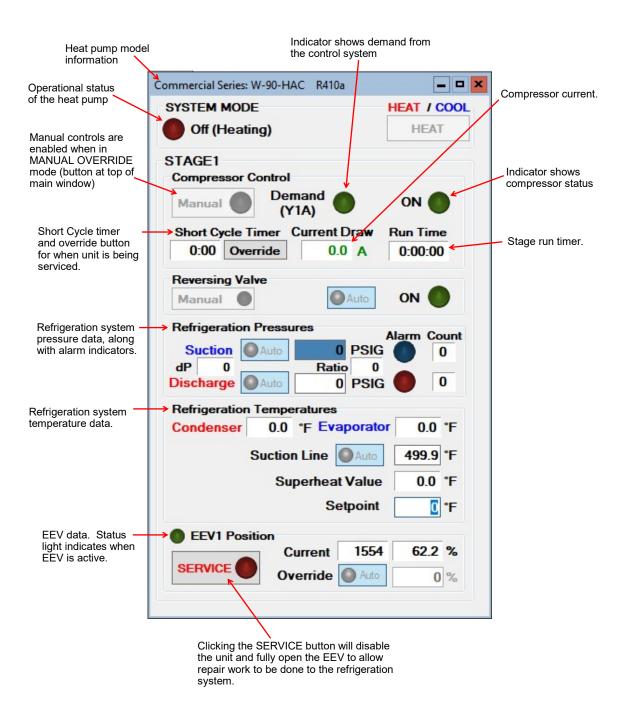
Help-->About: Displays the window shown to the right.

View Menu:

This menu handles all of the operational viewing screens. Clicking on the View submenus will open the page in the PC APP's frame. The next few pages of the manual show screenshots of each of the pages along with some descriptions of what is on each page.

View-->Control Panel: The main control panel window will open, shown below.

Heat pump model information

Indicator shows demand from the control system

Operational status of the heat pump

Compressor current.

Manual controls are enabled when in MANUAL OVERRIDE mode (button at top of main window)

Indicator shows compressor status

Short Cycle timer and override button for when unit is being serviced.

Stage run timer.

Refrigeration system pressure data, along with alarm indicators.

Refrigeration system temperature data.

EEV data. Status light indicates when EEV is active.

Clicking the SERVICE button will disable the unit and fully open the EEV to allow repair work to be done to the refrigeration system.

Commercial Series: W-90-HAC   R410a

SYSTEM MODE — Off (Heating)

HEAT / COOL — HEAT

STAGE1

Compressor Control
Manual — Demand (Y1A) — ON

Short Cycle Timer 0:00 Override
Current Draw 0.0 A
Run Time 0:00:00

Reversing Valve
Manual — Auto — ON

Refrigeration Pressures
Suction Auto 0 PSIG   Alarm Count 0
dP 0   Ratio 0
Discharge Auto 0 PSIG   0

Refrigeration Temperatures
Condenser 0.0 °F   Evaporator 0.0 °F
Suction Line Auto 499.9 °F
Superheat Value 0.0 °F
Setpoint 0 °F

EEV1 Position
SERVICE
Current 1554 62.2 %
Override Auto 0 %

View-->Setpoint Control:

Shows the on-board temperature control screen. This screen is only available when **Control Source HYD** on the Configuration Page is set to **Setpoints** (not **BACnet** or **Signals**).

Refer to the **Operation** chapter earlier in this manual for details.

View-->Alarms, Limits and Faults (ALARMS Tab):

NOTE: Greyed out Alarms in the PC APP are not applicable to the system setup and are not monitored by the control board.
NOTE: Refer to Alarms and Faults screenshot below to see which alarms have a count.

Alarms without a count: These alarms only occur one time at which point they immediately create a **Permanent Alarm**.

Alarms with a count: When an alarm occurs the compressor will stop, the alarm count will increase and the **Short Cycle Timer** will start. When the **SC Timer** expires the compressor will re-start. If no further alarms occur within **Count Reduce Time**, the alarm count will be reduced by 1. If another alarm occurs within **Count Reduce Time** (see **Configuration Page**) the count will increase by 1. If alarms continue to occur, when the alarm count reaches the **Maximum Count** value a **Permanent Alarm** will occur.

Master Alarm: This alarm occurs when any permanent alarm occurs. It is used to simply indicate that there is an alarm.

Permanent Alarm: The compressor will be locked out until the **Permanent Alarm** is manually reset either by cycling the power or clicking on the **RESET** button

Low Pressure: A low pressure alarm occurs when the suction pressure drops to or below the **Low Pressure Cutout** value. The low pressure is checked just before a compressor start, if it is OK the compressor will start, otherwise an alarm will occur. When the compressor starts, the low pressure alarm will be ignored for the number of seconds that **Low Pressure Ignore** is set to, after which the low pressure alarm will be re-enabled. This allows a dip in suction pressure below the cutout point during startup without causing a nuisance alarm.

High Pressure: A high pressure alarm occurs when the discharge pressure rises to or above the **High Pressure Cutout** Value.

Compressor Monitor: This alarm occurs when the compressor protection module sends a fault signal to the control board, generally due to the compressor windings overheating. (W/WH-90/100 models do not have compressor protection modules.)

Compressor Status: This alarm occurs when there is current draw as measured by the current sensor but no call for the compressor to be on (i.e. welded contactor) or when there is call for the compressor to be on but there is no compressor current draw (i.e. manual high pressure control is open or contactor failure).

Phase Monitor: This alarm occurs when the 3-Phase Monitor detects a fault condition and sends a fault signal to the control board.

Comp. Not Pumping: Discharge pressure is less than 30 psi higher than suction pressure after 1 minute run time. It indicates leaking reversing valve, manual high pressure control trip, bad contactor, or defective compressor.
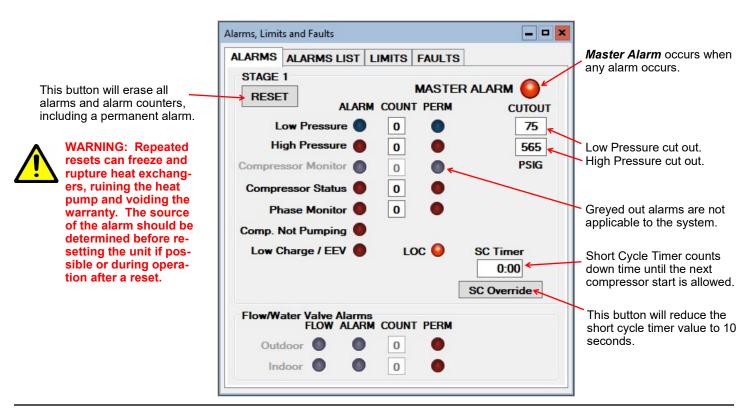
Low Charge / EEV: This alarm occurs if the EEV has been at >99% for 20 minutes within first hour of a cycle.

LOC (Loss of Charge): This alarm occurs if the low pressure and/or high pressure sensors read below 30 psig (207kPa).

Flow/Water Valve: Not applicable to W/WH-90/100.
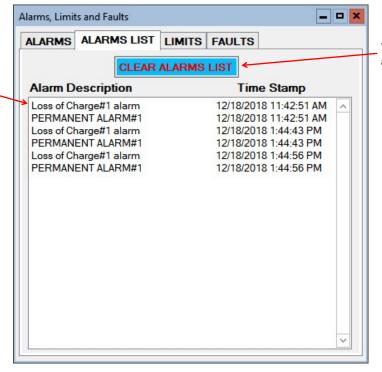
Go the Alarms Troubleshooting section of the Troubleshooting chapter of the manual to address alarm issues.

This button will erase all alarms and alarm counters, including a permanent alarm.

WARNING: Repeated resets can freeze and rupture heat exchangers, ruining the heat pump and voiding the warranty. The source of the alarm should be determined before resetting the unit if possible or during operation after a reset.

Master Alarm occurs when any alarm occurs.

Low Pressure cut out.
High Pressure cut out.

Greyed out alarms are not applicable to the system.

Short Cycle Timer counts down time until the next compressor start is allowed.

This button will reduce the short cycle timer value to 10 seconds.

View-->Alarms, Limits and Faults (ALARMS LIST Tab):

This tab show a history of alarms that have occurred since the PC APP was connected to the control board. This list will be lost when the PC APP is disconnected.
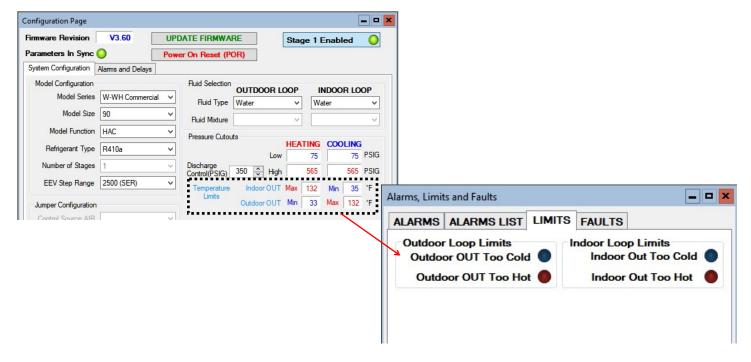
Each alarm that occurs while the PC APP is connected to the control board will appear here. The alarm type and a time stamp will be shown. The alarms list will be erased when the PC APP is disconnected from the control board.

This button will erase the alarm events in the Alarm List.

Alarms, Limits and Faults

ALARMS | ALARMS LIST | LIMITS | FAULTS

CLEAR ALARMS LIST

Alarm Description	Time Stamp
Loss of Charge#1 alarm	12/18/2018 11:42:51 AM
PERMANENT ALARM#1	12/18/2018 11:42:51 AM
Loss of Charge#1 alarm	12/18/2018 1:44:43 PM
PERMANENT ALARM#1	12/18/2018 1:44:43 PM
Loss of Charge#1 alarm	12/18/2018 1:44:56 PM
PERMANENT ALARM#1	12/18/2018 1:44:56 PM

View-->Alarms, Limits and Faults (LIMITS Tab):

This tab shows temperatures that are out of limits but have not caused an alarm. These limits are shown on the **Tools-->Configuration** page.

Configuration Page

Firmware Revision	V3.60	UPDATE FIRMWARE	Stage 1 Enabled
Parameters In Sync		Power On Reset (POR)	

System Configuration | Alarms and Delays

Model Configuration
Model Series: W-WH Commercial
Model Size: 90
Model Function: HAC
Refrigerant Type: R410a
Number of Stages: 1
EEV Step Range: 2500 (SER)

Fluid Selection
	OUTDOOR LOOP	INDOOR LOOP
Fluid Type	Water	Water
Fluid Mixture		

Pressure Cutouts
	HEATING	COOLING	
Low	75	75	PSIG
Discharge Control(PSIG) 350 High	565	565	PSIG

Temperature Limits
Indoor OUT Max 132 Min 35 °F
Outdoor OUT Min 33 Max 132 °F

Jumper Configuration
Control Source AIR

Alarms, Limits and Faults

ALARMS | ALARMS LIST | LIMITS | FAULTS

Outdoor Loop Limits
Outdoor OUT Too Cold
Outdoor OUT Too Hot

Indoor Loop Limits
Indoor Out Too Cold
Indoor Out Too Hot

View-->Alarms, Limits and Faults (FAULTS tab):
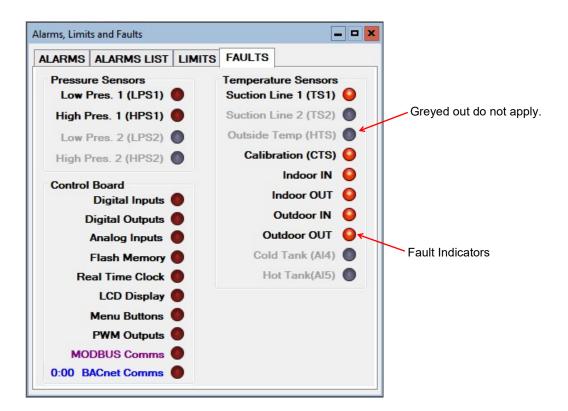
This tab shows hardware faults that could occur. If one of these faults occurs there may be a problem with the control board hardware, with LCD Display and buttons, or with a sensor.

If a fault occurs, some things to try:

- Turn the power to the heat pump off for 20 seconds and then back on again.
- Use the menu item *Tools-->Reset to Factory Defaults*. If this clears the fault then the system configuration will have to be set up again.
- For LCD Display or Menu Button faults, turn off the power, disconnect and reconnect the cable between the LCD display board and the control board, then turn the power back on again.
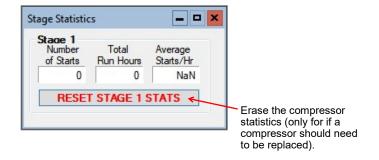
If the fault persists then there is most likely a hardware problem, and the sensor, control board, or LCD display board will need to be replaced.

IMPORTANT NOTE: If the Indoor OUT (I_OUT) temperature sensor is faulty or disconnected, neither the heat pump nor the auxiliary will operate if using Setpoint Control. They will continue to operate under BACnet control.
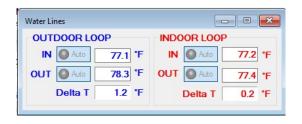
View-->Stage Stats:

The compressor information: number of starts, run hours and starts per hour.

Erase the compressor statistics (only for if a compressor should need to be replaced).
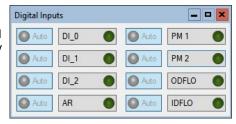
View-->Water Lines

Shows the water line temperatures.

Water Lines		
OUTDOOR LOOP		**INDOOR LOOP**
IN Auto 77.1 °F		IN Auto 77.2 °F
OUT Auto 78.3 °F		OUT Auto 77.4 °F
Delta T 1.2 °F		Delta T 0.2 °F

View-->Digital Inputs

Shows the digital inputs and their individual status (ON/OFF). They may be individually controlled when in Manual Override Mode in order to facilitate troubleshooting.

Digital Inputs

Auto	DI_0		Auto	PM 1	
Auto	DI_1		Auto	PM 2	
Auto	DI_2		Auto	ODFLO	
Auto	AR		Auto	IDFLO	

View-->Digital Outputs
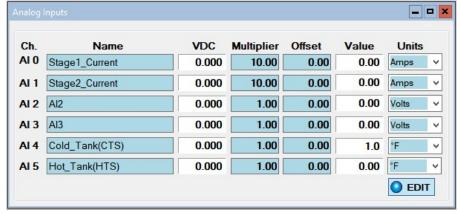
Shows the digital outputs and their individual status (ON/OFF). They may be individually controlled when in Manual Override Mode in order to facilitate troubleshooting.
.

Digital Outputs

Auto	STAGE1		Auto	PHS1		Auto	L1	
Auto	STAGE2		Auto	PHS2		Auto	L2	
Auto	RV1		Auto	OV1		Auto	L3	
Auto	RV2		Auto	IV1		Auto	!HYD AUX	
Auto	SOL1		Auto	HYD_AUX		Auto	L5	
Auto	SOL2		Auto	DO 3		Auto	L6	
Auto	ICR		Auto	L(Lockout)		Auto	SH	

View-->Analog Inputs

Shows the Analog inputs and their individual settings and values.

Click on the **EDIT** button to modify the blue boxes (button will now say **SAVE**). For each channel a name may be selected (up to 16 characters), and the multiplier and Offset values may be set to accommodate the connected sensor scaling. Signals may be 4-20mA (channel jumper on board ON) or 0-10VDC (channel jumper on board OFF). A variety of units are also available for selection of common measurement types. Click on **SAVE** to save the changes. Values are kept even when power is removed from the unit.

Analog Inputs

Ch.	Name	VDC	Multiplier	Offset	Value	Units
AI 0	Stage1_Current	0.000	10.00	0.00	0.00	Amps
AI 1	Stage2_Current	0.000	10.00	0.00	0.00	Amps
AI 2	AI2	0.000	1.00	0.00	0.00	Volts
AI 3	AI3	0.000	1.00	0.00	0.00	Volts
AI 4	Cold_Tank(CTS)	0.000	1.00	0.00	1.0	°F
AI 5	Hot_Tank(HTS)	0.000	1.00	0.00	0.00	°F

EDIT

View-->PWM Channels
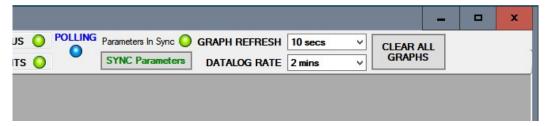
Shows the PWM channels and their individual status (0-100%). They may be individually controlled when in Manual Override Mode in order to facilitate troubleshooting.

EMW-series does not use any PWM channels.

PWM Channels

PWM Out Channels

#1 PWM1	Auto	0.0 %	
#2 PWM 2	Auto	0.0 %	
#3 OV2(%)	Auto	0.0 %	
#4 IV2(%)	Auto	0.0 %	

PWM IN
Auto
0.0 %
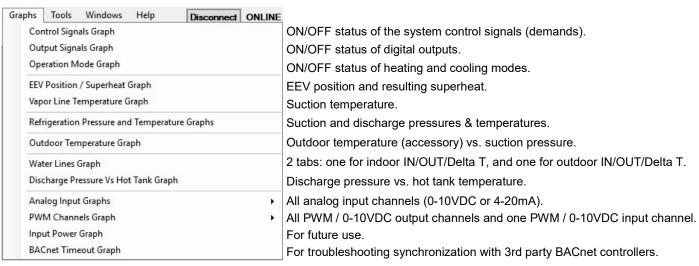
Graphs Menu:
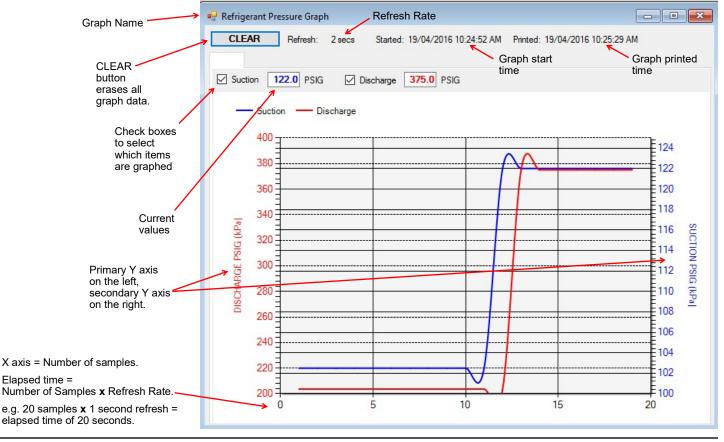
This menu is a list of the available graphs. Graphs are real-time and show a time stamp of when the recording started as well as a current time which will show up if the graph is screen captured. Each graph has a CLEAR button which will erase the stored data and restart the graph. There is also a master CLEAR ALL GRAPHS button at the top right of the PC APP; this will clear all open graphs and re-start them all simultaneously to keep them in sync with each other. The refresh rate for the graphs is also located at the top right of the PC APP.

TIP: To screen print a graph and save it as a picture, press Print Screen on the keyboard and then paste into MS Paint or other graphics program. Select the desired graph with the selection tool and copy it to a new MS Paint, then save the file as the desired name.

Control Signals Graph	ON/OFF status of the system control signals (demands).
Output Signals Graph	ON/OFF status of digital outputs.
Operation Mode Graph	ON/OFF status of heating and cooling modes.
EEV Position / Superheat Graph	EEV position and resulting superheat.
Vapor Line Temperature Graph	Suction temperature.
Refrigeration Pressure and Temperature Graphs	Suction and discharge pressures & temperatures.
Outdoor Temperature Graph	Outdoor temperature (accessory) vs. suction pressure.
Water Lines Graph	2 tabs: one for indoor IN/OUT/Delta T, and one for outdoor IN/OUT/Delta T.
Discharge Pressure Vs Hot Tank Graph	Discharge pressure vs. hot tank temperature.
Analog Input Graphs	All analog input channels (0-10VDC or 4-20mA).
PWM Channels Graph	All PWM / 0-10VDC output channels and one PWM / 0-10VDC input channel.
Input Power Graph	For future use.
BACnet Timeout Graph	For troubleshooting synchronization with 3rd party BACnet controllers.

Below is an example of a typical graph screen. Items that are checked will be plotted, unchecked items will not. The graph screens show the time the graph started as well as the current time to time stamp the graph when screen printed.

Graph Name

Refresh Rate

CLEAR button erases all graph data.

Graph start time

Graph printed time

Check boxes to select which items are graphed

Current values

Primary Y axis on the left, secondary Y axis on the right.

X axis = Number of samples.

Elapsed time = Number of Samples **x** Refresh Rate.

e.g. 20 samples **x** 1 second refresh = elapsed time of 20 seconds.
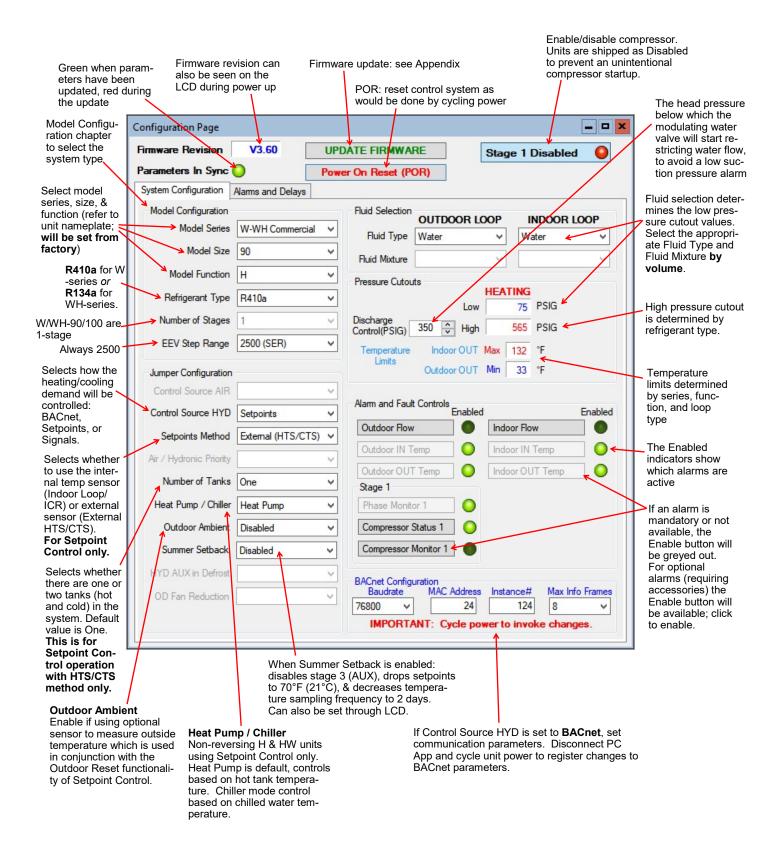
Tools Menu:

This is where various tools for system setup and monitoring are located.

Tools-->Configuration (System Configuration tab):

This is where the system setup is done. ***Settings should only be changed by a person who has a good understanding of system operation***. Improper settings could cause the system to operate poorly or not at all.

Green when parameters have been updated, red during the update

Firmware revision can also be seen on the LCD during power up

Firmware update: see Appendix

POR: reset control system as would be done by cycling power

Enable/disable compressor. Units are shipped as Disabled to prevent an unintentional compressor startup.

Model Configuration chapter to select the system type.

The head pressure below which the modulating water valve will start restricting water flow, to avoid a low suction pressure alarm

Select model series, size, & function (refer to unit nameplate; **will be set from factory**)

R410a for W-series *or* **R134a** for WH-series.

W/WH-90/100 are 1-stage

Always 2500

Fluid selection determines the low pressure cutout values. Select the appropriate Fluid Type and Fluid Mixture **by volume**.

High pressure cutout is determined by refrigerant type.

Temperature limits determined by series, function, and loop type

Selects how the heating/cooling demand will be controlled: BACnet, Setpoints, or Signals.

The Enabled indicators show which alarms are active

Selects whether to use the internal temp sensor (Indoor Loop/ICR) or external sensor (External HTS/CTS). **For Setpoint Control only.**

Selects whether there are one or two tanks (hot and cold) in the system. Default value is One. **This is for Setpoint Control operation with HTS/CTS method only.**

If an alarm is mandatory or not available, the Enable button will be greyed out. For optional alarms (requiring accessories) the Enable button will be available; click to enable.

Outdoor Ambient Enable if using optional sensor to measure outside temperature which is used in conjunction with the Outdoor Reset functionality of Setpoint Control.

Heat Pump / Chiller Non-reversing H & HW units using Setpoint Control only. Heat Pump is default, controls based on hot tank temperature. Chiller mode control based on chilled water temperature.

When Summer Setback is enabled: disables stage 3 (AUX), drops setpoints to 70°F (21°C), & decreases temperature sampling frequency to 2 days. Can also be set through LCD.

If Control Source HYD is set to **BACnet**, set communication parameters. Disconnect PC App and cycle unit power to register changes to BACnet parameters.

Configuration Page

Firmware Revision: V3.60   UPDATE FIRMWARE   Stage 1 Disabled

Parameters In Sync   Power On Reset (POR)

System Configuration | Alarms and Delays

Model Configuration
- Model Series: W-WH Commercial
- Model Size: 90
- Model Function: H
- Refrigerant Type: R410a
- Number of Stages: 1
- EEV Step Range: 2500 (SER)

Jumper Configuration
- Control Source AIR:
- Control Source HYD: Setpoints
- Setpoints Method: External (HTS/CTS)
- Air / Hydronic Priority:
- Number of Tanks: One
- Heat Pump / Chiller: Heat Pump
- Outdoor Ambient: Disabled
- Summer Setback: Disabled
- HYD AUX in Defrost:
- OD Fan Reduction:

Fluid Selection

	OUTDOOR LOOP	INDOOR LOOP
Fluid Type	Water	Water
Fluid Mixture		

Pressure Cutouts

HEATING
- Discharge Control(PSIG): 350   Low: 75 PSIG   High: 565 PSIG
- Temperature Limits: Indoor OUT Max: 132 °F   Outdoor OUT Min: 33 °F

Alarm and Fault Controls
- Outdoor Flow — Enabled | Indoor Flow — Enabled
- Outdoor IN Temp | Indoor IN Temp
- Outdoor OUT Temp | Indoor OUT Temp

Stage 1
- Phase Monitor 1
- Compressor Status 1
- Compressor Monitor 1

BACnet Configuration
- Baudrate: 76800
- MAC Address: 24
- Instance#: 124
- Max Info Frames: 8

IMPORTANT: Cycle power to invoke changes.

Tools-->Configuration (Alarms and Delays tab):

Click on the UP/DOWN arrows to change the value, noting that values have both a low and high limit.

The number of minutes before the unit can start again after various alarm shutdowns

The number of minutes before the unit can start again after a normal shutdown.

Maximum Count is the number of alarms allowed before a permanent lockout occurs.

Count Reduce Time is the number of hours after which the alarm count is reduced by 1 if no other alarm occurred within the timeframe.

The minimum off time when switching between heating and cooling cycles

Ignore On Start is the number of seconds an alarm will not be monitored after a compressor start occurs.

Items that do not apply to the model are greyed out.

Configuration Page

Firmware Revision   V3.60   UPDATE FIRMWARE   Stage 1 Disabled

Parameters In Sync   Power On Reset (POR)

System Configuration | Alarms and Delays

Alarms and Delays
Short Cycle 4 Mins   Heat/Cool 5 Mins   WV Override

	Alarm Delay	Maximum Count	Count Reduce Time	Ignore on Start
Low Pressure				
Heating	10 Mins	3	3 Hours	90 Secs
Cooling	10 Mins			90 Secs
High Pressure				
Heating	10 Mins	3	3 Hours	
Cooling	10 Mins			
Outdoor Flow	10 Mins	2	3 Hours	
Indoor Flow	10 Mins	2	3 Hours	
Phase Monitor	10 Mins	3	3 Hours	
Compressor Monitor	30 Mins	2	3 Hours	
Compressor Status	10 Mins	3	3 Hours	

WV Delay 90 Secs

Tools-->Calibration:

Generally there is no need for calibration.

The suction and discharge pressures may be calibrated in increments of 1 psi if there is a discrepancy in the readings when compared to a known good reference.

Temperature sensors may be adjusted in increments of 0.1°F. There is an **AUTO CALIBRATION** routine in the program that continually calibrates the temperatures sensors against an on board reference resistor by applying an offset to the temperature sensors. Calibration adjustments made here are in addition to the Auto Calibration routine.

Current values in standard and metric.

Calibration adjustments

Temperature Auto Calibration information. The offset is applied to all temperature sensors. Calibration adjustments made to each sensor are in addition to the Auto Calibration values.

Click on the RESET ALL CALIBRATIONS button to clear all calibration data. A popup window will appear for confirmation.

Tools-->Set Date and Time:

This will synchronize the date and time of the control board with the computer's date and time, and will be necessary for new units or units that have been powered off for several days or more.
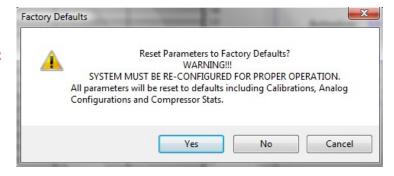
The date and time of both the computer and the control board are shown in the status bar at the bottom of the PC App.

Tools-->Reset to Factory Defaults:

This will reset all parameters to default values.

THE SYSTEM MUST BE RECONFIGURED AFTER A RESET IS PERFORMED.

A reset will default the system to a two stage ATW Series Size 65 with Signals as the control source. Calibrations, alarm delays, analog configurations, compressor statistics, and Setpoint Control values will be returned to defaults as well.

Tools-->Update Firmware:

This will put the control board in bootloader mode in preparation for a firmware update using the PIC32.EXE program. See Appendix for firmware update procedure.

Tools-->Power On Reset (POR):

This will reset the control system as would be done by cycling power.
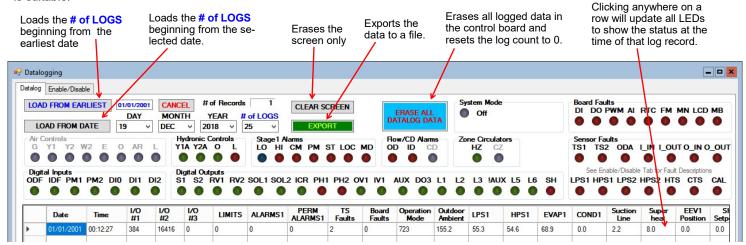
Tools-->Datalogging (Datalog tab):

A log will be automatically recorded at the following rates:
- SYSTEM DISABLED: every 10 minutes
- SYSTEM ENABLED: logging frequency set via the dropdown box at the top right of the PC App main window
- ALARM: logging frequency automatically set to 10 seconds, for 2 hours
- PERMANENT ALARM: every 10 minutes
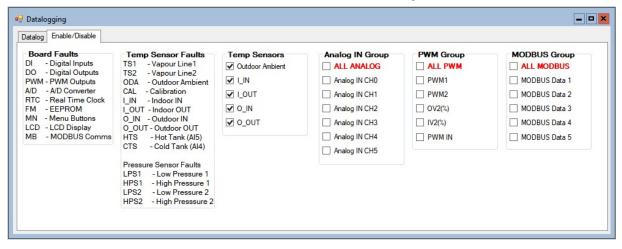
The maximum number of datalog records is 32,224, which will take 45 days to fill up at the default recording rate of 2 minutes.

Note that loading datalogs is time-consuming. It is suggested to leave the **# of LOGS** at **25** until it is shown that the start date selected is suitable.

Loads the **# of LOGS** beginning from the earliest date

Loads the **# of LOGS** beginning from the selected date.

Erases the screen only

Exports the data to a file.

Erases all logged data in the control board and resets the log count to 0.

Clicking anywhere on a row will update all LEDs to show the status at the time of that log record.

Tools-->Datalogging (Enable/Disable tab):

Click on the checkboxes to customize which columns are shown/hidden in the datalog table. Boxes must be checked to be included in exported data.

Tools-->MODBUS:

For future use.

Tools-->Objects:
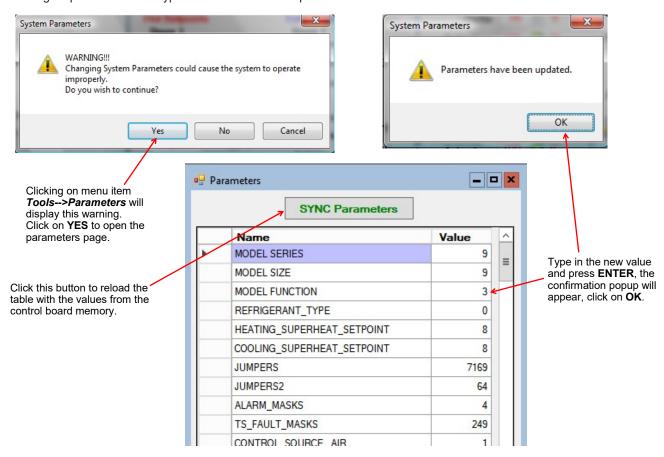
This is a window to display the runtime data, which is not stored when the power is turned off.
No changes are possible.

Number	Name	Type	Present Value	Setpoint	Status Bits	Out of Service	ALARM	FAULT
46	ESX_TS2	Analog Input	0.0	0	0	False	False	False
47	ESX_TS3	Analog Input	0.0	0	0	False	False	False
48	ESX_TS4	Analog Input	0.0	0	0	False	False	False
49	ESX_TS5	Analog Input	0.0	0	0	False	False	False
50	ESX_TS6	Analog Input	0.0	0	0	False	False	False
51	LPS1	Analog Input	0.0	0	0	False	False	False
52	HPS1	Analog Input	0.0	0	0	False	False	False
53	LPS2	Analog Input	0.0	0	0	False	False	False
54	HPS2	Analog Input	0.0	0	0	False	False	False
55	INDOOR_FAN_TAC	Analog Input	0.0	0	0	False	False	False
56	AI0	Analog Input	0.0	0	0	False	False	False
57	AI1	Analog Input	0.0	0	0	False	False	False

Tools-->Parameters:
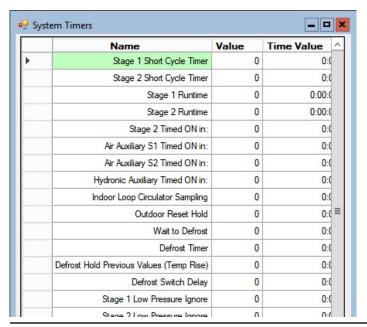
WARNING! The Parameters page is for advanced use only.
Changing parameter values can cause the system to stop functioning properly.

The parameters page shows all configurable memory spaces with their name and current value and allows them to be edited directly.
To change a parameter value type in the new value and press ENTER*.*

Clicking on menu item
Tools-->Parameters will
display this warning.
Click on **YES** to open the
parameters page.

Click this button to reload the
table with the values from the
control board memory.

Type in the new value
and press **ENTER**, the
confirmation popup will
appear, click on **OK**.

System Parameters

WARNING!!!
Changing System Parameters could cause the system to operate
improperly.
Do you wish to continue?

Yes   No   Cancel

System Parameters

Parameters have been updated.

OK

Parameters

SYNC Parameters

Name	Value
MODEL SERIES	9
MODEL SIZE	9
MODEL FUNCTION	3
REFRIGERANT_TYPE	0
HEATING_SUPERHEAT_SETPOINT	8
COOLING_SUPERHEAT_SETPOINT	8
JUMPERS	7169
JUMPERS2	64
ALARM_MASKS	4
TS_FAULT_MASKS	249
CONTROL_SOURCE_AIR	1

Tools-->SYSTEM TIMERS:

This page shows all internal timers by name along with their
current values.

System Timers

Name	Value	Time Value
Stage 1 Short Cycle Timer	0	0:0
Stage 2 Short Cycle Timer	0	0:0
Stage 1 Runtime	0	0:00:0
Stage 2 Runtime	0	0:00:0
Stage 2 Timed ON in:	0	0:0
Air Auxiliary S1 Timed ON in:	0	0:0
Air Auxiliary S2 Timed ON in:	0	0:0
Hydronic Auxiliary Timed ON in:	0	0:0
Indoor Loop Circulator Sampling	0	0:0
Outdoor Reset Hold	0	0:0
Wait to Defrost	0	0:0
Defrost Timer	0	0:0
Defrost Hold Previous Values (Temp Rise)	0	0:0
Defrost Switch Delay	0	0:0
Stage 1 Low Pressure Ignore	0	0:0
Stage 2 Low Pressure Ignore	0	0:0

Tools-->Jumpers:

This page shows internal jumper configurations, for developers.

Jumper Configurations

JUMPERS   7169

Unused Y2 Disabled in Cooling Heat(0) / Cool(1) Priority Stages - One(0) / Two(1)	Summer Setback Enabled PC Rejection - Room(0) / Pool(1) Units Heater(0) / Chiller(1)	Outdoo Setp
0 0 0 1	1 1 0 0	0 0
15 12	11 8	7

JUMPERS 2   64

Unused Spare Cold Tank Enabled Hot Tank Enabled	S1 Top Up Enabled System Enabled (ICR/HYD AUX) Stage2 Enabled Stage1 Enabled	HYD A MO
0 0 0 0	0 0 0 0	0 1
15 12	11 8	7

LCD Interface & Menus

These are examples of the unit status and operating data displayed when at the message display level (top level). Pressing ENTER will enter into the menu levels beginning with the Main Menu.

2x16 LCD Display

ENTER button:
Use this to push down to the next menu level. Also saves value if at parameter menu level.

UP button:
Use this to scroll up through the items available at a menu level.

DOWN button:
Use this to scroll down through the items available at a menu level.

OK/EXIT button:
Use this to come back up one menu level. Also saves value if at parameter menu level.

Main Menu:	This is a list of the various tools are used for system setup and monitoring. The table shows what is displayed based on each press of the ENTER button starting at the Main Menu level.				
ENTER (From Main)	**ENTER (First Press)**	**ENTER (Second Press)**	**ENTER (Third Press)**		**Description**
Setpoint Control (only if using Setpoint control)	*— Setpoints*	*— Heating*	*— Stage 1 Setpoint*		Stage 1 stops when water temperature rises to this point.
			— Stage 1 Delta		Stage 1 starts when water temperature drops below setpoint by this amount.
			— AUX (S2) Setpoint		Stage 3 stops when water temperature rises to this point.
			— AUX (S2) Delta		Stage 3 time delay starts when water temperature drops below setpoint by this amount.
			— AUX (S3) Delay		Delays Stage 3 start by timer amount.
			— Outdoor Reset		Outdoor reset factor (diff. between steps)
		— Cooling	*— Stage 1 Setpoint*		Stage 1 stops when water temperature drops to this point.
			— Stage 1 Delta		Stage 1 starts when water temperature rises above setpoint by this amount.

...continued on next page

Menu Tree Continued

ENTER (From Main)	ENTER (First Press)	ENTER (Second Press)	ENTER (Third Press)	Description
Summer Setback *(only if using Setpoint Control)*	— **Enable Setback?**	— **Enable**		Enable summer setback.
		— **Disable**		Disable summer setback.
System EN/DIS	— **Enable System?**	— **Enable**		Enable compressor, auxiliary, and ICR.
		— **Disable**		Disable compressor, auxiliary, and ICR.
Service Mode	— **Service Mode?**	— **No**		Do not enter Service Mode.
		— **Yes**		Enter into Service Mode.
EEV Control	— **EEV1**	— **Auto/Manual**	— **Auto**	Puts EEV in Auto mode
			— **Manual**	Puts EEV in Manual mode
		— **Manual Position**	— **EEV Position (%)**	Enter desired EEV position
Configuration	— **Control HYD**	— **Setpoints**		On-board water temp. control—see **Operation** chapter
		— **Signals**		Hardwired Signal control
		— **BACnet**		BACnet control—see **BACnet** chapter
	— **Outdoor Reset** *(only if using Setpoint Control)*	— **Enable**		Enables Outdoor Reset functionality
		— **Disable**		Disables Outdoor Reset functionality
	— **Outdoor Ambient**	— **Enable**		Enables accessory outdoor temp. sensor
		— **Disable**		Disables accessory outdoor temp. sensor
	— **Setpoints Method** *(only if using Setpoint Control)*	— **ICR**		Use Indoor Circulator Relay sampling
		— **HTS/CTS**		Use external temperature sensors
	— **Heat Pump / Chiller** *(only if using Setpoint Control, H/HW models)*	— **Heat Pump**		Control on indoor loop water temperature
		— **Chiller**		Control on outdoor loop water temperature
	— **Number of Tanks** *(only if using Setpoint control with HTS/CTS)*	— **One Tank**		One tank for heating/cooling functions
		— **Two Tanks**		Separate hot and cold tanks
	— **Time Delays**	— **Short Cycle**	— **Short Cycle (min)**	Enter short-cycle timer value
		— **Heat/Cool**	— **Heat/Cool (min)**	Enter minimum off time between modes
	— **Units**	— **Standard**		Standard units
		— **Metric**		Metric units (does not affect calibration units)
	— **Set Time**	— **Hours**		Set the system hours.
		— **Minutes**		Set the system minutes.
	— **Set Date**	— **Day**		Set the system day.
		— **Month**		Set the system month.
		— **Year**		Set the system year.
Calibration	— **Suction 1**		Suction Pressure.	Calibration in 1PSI intervals.
	— **Discharge 1**		Discharge Pressure	Calibration in 1PSI intervals.
	— **Vapour Line 1**		Suction line temperature	Calibration in 0.1°F intervals
	— **Outdoor Ambient**		Outside air temperature	Calibration in 0.1°F intervals
	— **Outdoor IN Temp**			Calibration in 0.1°F intervals
	— **Outdoor OUT Temp**			Calibration in 0.1°F intervals
	— **Indoor IN Temp**			Calibration in 0.1°F intervals
	— **Indoor OUT Temp**			Calibration in 0.1°F intervals

NOTE: Calibration is generally not required. Pressure sensors may be calibrated against a known source if needed. All temperature sensors have an Auto Calibration feature.

BACnet Interface

The BACnet interface is an **MS/TP** connection via RS-485 twisted pair. BACnet **IP** is not available.
Recommended wire: 22-24 AWG single twisted pair, 100-120 Ohms impedance, 17pF/ft or lower capacitance, with braided or aluminum foil shield, such as Belden 9841 or 89841.

The connector on the control board is a three wire removable screw connector. The signals are as follows:
A: Communications line (+) (right pin)
B: Communications line (-) (middle pin)
C: Ground connection (left pin)

If connecting multiple units to one RS-485 connection point, connect the signal cable from the master building controller to the first unit. Connect the second unit to the first unit (in same connector), connect the third unit to the second unit, and so on until all units are connected (daisy-chain). Remove the TERM jumper (located just above the BACnet connector on control board) from all units except the last one. The shield ground should be connected only to the GND pin of the unit for single unit installations. For multiple units, the shield ground should only be connected to the GND pin of the last unit. The shield grounds for intermediate units should be connected together. The shield ground should be left unconnected at the building controller end for all cases.

Vendor: Maritime Geothermal Ltd.
Vendor ID: 260
Model Name: MGT GEN2 Control Board

The following parameters can be set via the PC App's *Configuration* Window:

1) **Baud rate**
   9600, 19200, 38400, or 76800

2) **MAC address**
   Maximum value is 125.

3) **Instance number**
   Maximum value is 4194303.

The BACnet parameter **Max_Master** has a fixed value of **127** in this device.

BACnet data is available regardless of the selected control method. In order to control the unit via the BACnet interface, set **Control Source** to *BACnet* either by using the PC App's configuration window or the LCD menus.

TABLE 14 - BACnet OBJECTS - CONTROL SIGNALS (READ/WRITE)				
Name	**Data Type**	**ID**	**Property**	**Description**
SYSTEM_Y1A	Binary Value	BV0	Present Value	Compressor (active is on)
SYSTEM_O	Binary Value	BV2	Present Value	Reversing valve. Inactive=HEATING, Active=COOLING (HAC units only)
BACnet_Units	Binary Value	BV9	Present Value	Select units for BACnet objects. OFF=US standard, ON=metric

TABLE 15 - BACnet OBJECTS - OPERATION MODE Description (Read Only)				
Name	**Data Type**	**ID**	**Present Value**	**Description**
Operation Mode	Analog Value	**AV5**	2	Hydronic heating
			3	Hydronic cooling (HAC units only)
			11	Hydronic heating OFF
			12	Hydronic cooling OFF (HAC units only)
Note: Object is type Analog Value but value will always be an integer value.				

TABLE 16 - BACnet OBJECTS - LIMITS Description (Read Only)			
Name	**ID**	**BIT #**	**Decimal Value***	**Bit Description**
Limits (Present Value)	**AV6**	0	1	Low Indoor OUT temperature
		1	2	High Indoor OUT temperature
		2	4	Low Outdoor OUT temperature
		3	8	High Outdoor OUT temperature
Note: Limits object is type Analog Value but value is bit coded and may be decoded as such (integer value). Note * : Value is for a single alarm and reference only.				

Note: object names are subject to change without prior notice.

	Name	ID	Property	Units	Description
TABLE 17 - BACnet OBJECTS - DATA (Read Only)					
Type - Analog Input	AI0 (Comp1_Current)	AI0	Present Value	Amps	Compressor current draw (AI0)
	AI1 (Comp2_Current)	AI1	Present Value	User	User defined (0-5VDC or 4-20mA)
	AI2	AI2	Present Value	User	User defined (0-5VDC or 4-20mA)
	AI3	AI3	Present Value	User	User defined (0-5VDC or 4-20mA)
	AI4 (CTS)	AI4	Present Value	degF (degC)	Cold tank temperature from sensor - requires accessory
	AI5 (HTS)	AI5	Present Value	degF (degC)	Hot tank temperature from sensor - requires accessory
	LPS1	AI6	Present Value	PSIG (kPa)	Low pressure value (suction pressure)
	HPS1	AI7	Present Value	PSIG (kPa)	High pressure value (discharge pressure)
	EVAP1	AI8	Present Value	degF (degC)	Evaporating Temperature
	COND1	AI9	Present Value	degF (degC)	Condensing Temperature
	Suction Line 1	AI10	Present Value	degF (degC)	Suction line temperature
	Superheat 1	AI11	**Setpoint Value**	degF (degC)	Superheat
	EEV1 Position	AI12	Present Value	%	EEV position (% open)
	LPS2	AI13	Present Value	PSIG (kPa)	N/A
	HPS2	AI14	Present Value	PSIG (kPa)	N/A
	EVAP2	AI15	Present Value	degF (degC)	N/A
	COND2	AI16	**Setpoint Value**	degF (degC)	N/A
	Suction Line 2	AI17	Present Value	degF (degC)	N/A
	Superheat 2	AI18	**Setpoint Value**	degF (degC)	N/A
	EEV2 Position	AI19	Present Value	%	N/A
	Outside Ambient	AI20	Present Value	degF (degC)	Outdoor Ambient temperature - requires accessory
	O_IN	AI21	Present Value	degF (degC)	Outdoor IN temperature
	O_OUT	AI22	Present Value	degF (degC)	Outdoor OUT temperature
	I_IN	AI23	Present Value	degF (degC)	Indoor IN temperature
	I_OUT	AI24	Present Value	degF (degC)	Indoor OUT temperature
Type - Analog Value	PWM_IN	AV0	Present Value	%	PWM input (from external source)
	PWM1 (OD Fan)	AV1	Present Value	%	PWM output value (spare)
	PWM2	AV2	Present Value	%	PWM output value (spare)
	PWM3 (OV2)	AV3	Present Value	%	OV2 - PWM or 0-10VDC for outdoor loop water valve
	PWM4 (IV2)	AV4	Present Value	%	IV2 - PWM or 0-10VDC for indoor loop water valve
	Operation Mode	AV5	Present Value	N/A	Description of mode - see Operation Mode Description table
	Limits description	AV6	Present Value	N/A	Description of active limits - see Limits Description table
	Permanent Alarms 1	AV7	Present Value	N/A	Description of active alarms - see Alarm Descriptions table
	Permanent Alarms 2	AV8	Present Value	N/A	N/A
	Board Faults	AV9	Present Value	N/A	Description of active faults - see Fault Descriptions table
	Sensor Faults	AV10	Present Value	N/A	Description of active faults - see Fault Descriptions table
Type - Binary Output	STAGE1	BO0	Present Value	N/A	Compressor contactor
	STAGE2	BO1	Present Value	N/A	N/A
	ICR (Indoor Circ)	BO2	Present Value	N/A	Indoor circulator control
	DO0 (OV1)	BO3	Present Value	N/A	OV1 - 24VAC for outdoor loop water valve
	DO1 (IV1)	BO4	Present Value	N/A	IV1 - 24VAC for indoor loop water valve
	DO2 (HYD_AUX)	BO5	Present Value	N/A	Hydronic Auxiliary
	DO3 (AUX_ONLY)	BO6	Present Value	N/A	N/A
	PHS1	BO7	Present Value	N/A	Stage 1 dry contact pin for locked out on alarm
	PHS2	BO8	Present Value	N/A	N/A
Type - Binary Value	CONTROLS	BV9	Present Value	N/A	Control indicator: 0=local (man.override), 1=remote (BACnet)
	Outdoor Flow	BV10	Present Value	N/A	Outdoor Loop flow switch - requires accessory
	Indoor Flow	BV11	Present Value	N/A	Indoor Loop flow switch - requires accessory
	Phase Monitor1	BV12	Present Value	N/A	3-phase monitor
	Phase Monitor2	BV13	Present Value	N/A	N/A
	Comp Monitor1	BV14	Present Value	N/A	N/A
	Comp Monitor2	BV15	Present Value	N/A	N/A

TABLE 18 - BACnet OBJECTS - ALARM Descriptions (Read Only)			
Name	**Data Type**	**ID**	**Description**
AI0 (Comp1 Current)	Analog Input	AI0	Status alarm (start / stop failure, from current sensor)
AI1 (Comp2 Current)	Analog Input	AI1	N/A
LPS1	Analog Input	AI6	Low pressure alarm
HPS1	Analog Input	AI7	High pressure alarm
LPS2	Analog Input	AI13	N/A
HPS2	Analog Input	AI14	N/A
Outdoor Flow	Binary Value	BV10	Outdoor loop flow alarm - requires accessory
Indoor Flow	Binary Value	BV11	Indoor loop flow alarm - requires accessory
Phase Monitor1	Binary Value	BV12	3-Phase Monitor alarm - requires accessory
Phase Monitor2	Binary Value	BV13	N/A
Comp Monitor1	Binary Value	BV14	N/A
Comp Monitor2	Binary Value	BV15	N/A

Name	ID	BIT #	Decimal Value*	Bit Description
Permanent Alarms 1 (Present Value)	**AV7**	0	1	Master permanent alarm (occurs when any alarm occurs)
		1	3	Low pressure heating mode alarm (suction pressure)
		2	5	Low pressure cooling mode alarm (suction pressure)
		3	9	High pressure heating mode alarm (discharge pressure)
		4	17	High pressure cooling mode alarm (discharge pressure)
		5	33	Loss of charge alarm
		6	65	3-phase monitor alarm
		7	129	Compressor monitor alarm - N/A
		8	257	Status alarm (start / stop failure, from current sensor)
		14	16,385	Outdoor loop flow alarm - requires accessory
		15*	32,769	Indoor loop flow alarm - requires accessory
Permanent Alarms 2 (Present Value)	**AV8**	-	-	N/A
Note: Permanent Alarm objects are type Analog Value but values are bit coded and may be decoded as such (integer value). Note * : Value is for a single alarm and reference only. Value includes + 1 for Master Alarm				

Note: object names are subject to change without prior notice.

TABLE 19 - BACnet OBJECTS - FAULT Descriptions (Read Only)			
Name	**Data Type**	**ID**	**Description**
AI4 (Cold Tank)	Analog Input	AI0	Cold tank temperature sensor faulty or disconnected - requires accessory
AI5 (Hot Tank)	Analog Input	AI1	Hot tank temperature sensor faulty or disconnected - requires accessory
LPS1	Analog Input	AI6	Low pressure sensor faulty or disconnected
HPS1	Analog Input	AI7	High pressure sensor faulty or disconnected
LPS2	Analog Input	AI13	N/A
HPS2	Analog Input	AI14	N/A
Suction Line1	Analog Input	AI10	Suction line 1 temperature sensor faulty or disconnected.
Suction Line2	Analog Input	AI17	N/A
Outside Ambient	Analog Input	AI20	Outside temperature sensor faulty or disconnected - requires accessory
O_IN	Analog Input	AI21	Outdoor IN temperature sensor faulty or disconnected
O_OUT	Analog Input	AI22	Outdoor OUT temperature sensor faulty or disconnected
I_IN	Analog Input	AI23	Indoor IN temperature sensor faulty or disconnected
I_OUT	Analog Input	AI24	Indoor OUT temperature sensor faulty or disconnected

Name	ID	BIT #	Decimal Value*	Bit Description
Board Faults (Present Value)	**AV9**	0	1	Digital inputs
		1	2	Digital outputs
		2	4	PWM outputs
		3	8	Analog to digital conversion
		4	16	Real time clock
		5	32	EEPROM memory
		6	64	Menu buttons
		7	128	LCD interface
Sensor Faults (Present Value)	**AV10**	0	1	Stage 1 suction line temperature sensor
		1	2	N/A
		2	4	Outdoor Ambient temperature sensor - accessory
		3	8	Calibration temperature resistor plug
		4	16	Indoor IN temperature sensor
		5	32	Indoor OUT temperature sensor
		6	64	Outdoor IN temperature sensor
		7	128	Outdoor OUT temperature sensor
		8	256	Cold tank temperature sensor on AI4 - accessory
		9	512	Hot tank temperature sensor on AI5 - accessory

Note: Board and Sensor Fault objects are type Analog Value but values are bit coded and may be decoded as such (integer value).
Note * : Value is for a single fault and reference only.

Note: object names are subject to change without prior notice.

Startup Procedure

The Startup Record located in this manual is used in conjunction with this startup procedure to provide a detailed record of the installation. A completed copy should be left on site, a copy kept on file by the installer, and a copy should be sent to Maritime Geo-thermal Ltd..

Check the boxes or fill in the data as each step is completed. For data boxes, circle the appropriate units.

Pre-Start Inspection

Indoor Loop (Hydronic Loop):
1. Verify that all shutoff valves are fully open and there are no restrictions in the piping from the heat pump to the indoor loop, and that full flow is available to the heat pump.
2. Verify that the entire system has been flooded and all the air has been purged as much as possible. Further purging may be required after the system has been operating for a while.
3. Verify that the loop contains the proper mix of antifreeze (if used) for the intended application. If applicable, record the type of antifreeze and the mixture value on the startup sheet, circle % Vol. or % Weight.
4. Record the static loop pressure on the startup sheet.

Outdoor Loop (Ground Loop):
1. Verify that all shutoff valves are fully open and there are no restrictions in the piping from the heat pump to the ground loop, and that full flow is available to the heat pump.
2. Verify that the entire system has been flooded and all the air has been purged as much as possible. Further purging may be required after the system has been operating for a while.
3. Verify that the loop contains the proper mix of antifreeze for the intended application. Record the type of antifreeze and the mixture value on the startup sheet; circle % Vol. or % Weight.
4. Record the static loop pressure on the startup sheet.

Outdoor Loop (Ground Water):
1. Verify there are no leaks in the connections to the unit. Verify the water valve is installed and properly oriented in the OUT line.
2. Verify that there is flow control in the OUT line.

Domestic Hot Water (Desuperheater): *HACW/HW only*
1. Verify that all shutoff valves are fully open and there are no restrictions in the piping from the heat pump to the domestic hot water tank.
2. Verify that the entire system has been flooded and all the air has been purged as much as possible. Further purging may be required after the system has been operating for a while.
3. Verify that the brown wire with the insulated terminal is disconnected in the electrical box. Refer to the schematic diagram for more information.

Electrical:
1. **Ensure the power to the unit is off.**
2. Verify all high voltage connections. Ensure that there are no stray wire strands, all connections are tight, and the ground wire is connected tightly to the ground connector.
3. Record the circuit breaker size and wire gauge for the heat pump.
4. Verify that the control connections to the unit are properly connected and all control signals are off, so that the unit will not start up when the power is turned on.
5. Verify that the circulator pumps are connected to the proper voltages. Record the voltages of the circulator pumps.
6. Ensure all access panels except the one that provides access to the electrical box are in place.

Unit Startup

The unit is now ready to be started. The steps below outline the procedure for starting the unit and verifying proper operation of the unit. **It is recommended that safety glasses be worn during the following procedures.**

IMPORTANT NOTE: The unit is shipped with the SYSTEM DISABLED in order to prevent the unit from starting when the power is first turned on. Follow the instructions below in the Preparation section to enable the compressor.

The LCD will automatically scroll through various data including low (suction) pressure, high (discharge) pressure, superheat, EEV position and water in/out temperatures.

Preparation:
1. Set all controls (including zone thermostats) to OFF. Turn power on to the heat pump. All LED's on the control board should turn on, the LCD should say "**MGT GEN2 VERx.xx**" on line 1 and "**Zeroing EEV's**" on line 2. You should be able to hear the EEV moving (a clicking sound).
2. Measure the following voltages on the compressor contactor and record them on the startup sheet: L1-L2, L2-L3, L1-L3.
3. Connect a USB cable between the USB connector on the board and a laptop with the PC App installed (recommended but optional).
4. Select the desired *Control Source HYD* via the PC APP Configuration Page or via the LCD Configuration Menu.
5. Enable the system either with the PC App's Configuration Page **System Enable/Disable** button or via the LCD display.

Heating Mode:
1. Adjust the Setpoint Control settings via the PC App or LCD to activate stage 1 (or activate via BACnet or 24V signal if used). The EEV will begin to open and the compressor will start, as will the circulator pumps.
2. Check the PC App or LCD. The suction and discharge pressures will vary based on the outdoor loop temperature and the indoor loop temperature, but for a typical startup they should be **90-110 psig** and **260-360 psig** for W/WP-series or **25-35 psig** and **105-200 psig** for WH-series.
3. Monitor the unit via the PC APP or LCD while the unit runs, and record the following after 10 minutes of run time:
    1. Suction pressure
    2. Discharge pressure
    3. Four water line temperatures: Indoor IN, Indoor OUT, Outdoor IN, Outdoor OUT
    4. Outdoor Delta T (should be **5-8°F, 3-4°C**)
    5. Indoor Delta T (should be **8-12°F, 4-6°C**)
    6. Compressor L1(C) current (black wire, place meter between electrical box and compressor)
4. Adjust the control setpoints to the desired buffer tank temperature and let the unit run through a cycle.
5. For units with desuperheater (HACW/HW), turn the power off to the unit. Connect the brown wire with the blue insulated terminal to the compressor contactor as shown on the electrical box diagram. Turn the DHW switch in the unit post on. Turn the power to the unit on.
6. Open a zone (or zones) and let the tank cool down until stage 1 is activated. Close the zone(s) again.
7. Verify the DHW IN and DHW OUT temperatures (if applicable) by hand **(caution: pipes can get hot).** If the DHW OUT line does not become hotter than the DHW IN line the circulator is air locked. Bleed the air from the system and check the temperature differential again to ensure there is flow from the circulator.
8. Activate AUX heat if equipped by changing the AUX setpoints. Be sure the auxiliary heat breaker at the panel is ON. Measure the L1 current draw with an clamp meter and record the value.

Cooling Mode: *HACW/HAC only*
1. Set a zone thermostat to cooling mode or otherwise activate cooling mode by sending an "O" signal to the heat pump. Adjust the setpoints via the PC App or LCD to activate stage 1.
2. Monitor the unit via the PC APP or LCD Display while the unit runs, and record the following after 10 minutes of run time:
    1. Suction pressure
    2. Discharge pressure
    3. Four water line temperatures: Indoor IN, Indoor OUT, Outdoor IN, Outdoor OUT
    4. Outdoor Delta T (should be **8-12°F, 4-6°C**)
    5. Indoor Delta T (should be **5-8°F, 3-4°C**)
3. Adjust the setpoints and let the unit run through a cycle.

Final Inspection:
1. Turn the power off to the unit and remove all test equipment.
2. Install the electrical box cover and the access panel on the heat pump. Install the service port caps securely to prevent refrigerant loss.
3. Do a final check for leaks/spills and ensure the area is clean.
4. Turn the power on to the unit. Set the heat pump setpoints and zone thermostats to their final settings.

Startup Record:
1. Sign and date the Startup Record and have the site personnel sign as well. Leave the Startup Record with the site personnel, retain a copy for filing and send a copy to Maritime Geothermal Ltd. for warranty registration.

Startup Record

Installation Site			Startup Date	Installer	
City				Company	
Province			**Check boxes unless asked to record data. Circle data units.**	Model	
Country				Serial #	
Customer Name			Customer Phone #		

PRE-START INSPECTION

Indoor Loop (Hydronic)	All shut-off valve are open (full flow available)			
	Loop is full and purged of air			
	Antifreeze type, if any			
	Antifreeze concentration, if any		% Volume	% Weight
	Loop static pressure		PSI	kPa
Ground Loop System	All shut-off valve are open (full flow available)			
	Loop is full and purged of air			
	Antifreeze type			
	Antifreeze concentration		% Volume	% Weight
	Loop static pressure		PSI	kPa
Ground Water System	Water valve installed in OUT line			
	Flow control installed in OUT line			
Domestic Hot Water *HACW/HW only*	All shut-off valves are open			
	Lines are full and purged			
	Desuperheater pump wire is disconnected			
Electrical	High voltage connections are correct and securely fastened			
	Circuit breaker (or fuse) size and wire gauge for Heat Pump		A	Ga.
	Circulator pump voltages (Outdoor 1, Outdoor 2, Indoor 1)		V	V	V
	Low voltage connections are correct and securely fastened			

STARTUP DATA

Preparation	Voltage across L1 and L2, L1 and L3, L2 and L3					VAC	
Heating Mode (10 minutes)	Suction Pressure / Discharge Pressure				psig	kPa	
	Outdoor In, Outdoor Out, and Delta T		In	Out		°F	°C
	Outdoor Flow		Igpm	USgpm	L/s		
	Compressor L1 (black wire) current		A				
	Heating setpoint and discharge pressure at cycle end		°F	°C		psig	kPa
	Domestic Hot Water functioning (if equipped)?						
Cooling Mode (10 minutes) *HACW/HAC only*	Suction Pressure / Discharge Pressure				psig	kPa	
	Outdoor In, Outdoor Out, and Delta T		In	Out		°F	°C
	Cooling setpoint and suction pressure at cycle end		°F	°C		psig	kPa
Final Setpoints	Heating S1 Setpoint, S1 Delta, S2 Setpoint, S2 Delta					°F	°C
	Cooling S1 Setpoint, S1 Delta, S2 Setpoint, S2 Delta					°F	°C

Date:		Installer Signature:		Client Signature:	

A total of three copies are required: one for the homeowner, one for the installer, and one to be sent to Maritime Geothermal Ltd.

Routine Maintenance

MAINTENANCE SCHEDULE		
Item	**Interval**	**Procedure**
Strainers (if present)	Monthly (more frequently immediately after initial startup)	Inspect and clean if necessary.
Compressor Contactor	1 year	Inspect for pitted / burned points or loose wires. If necessary, replace contactor or tighten wires.
LCD Interface or PC App	When heat pump problem is suspected	Check for alarms and faults (only necessary if alarms not reported through a BACnet system). Rectify problem if alarms found. See **Trouble-shooting** chapter.
Heat Exchangers	When experiencing performance degradation that is not explained by a refrigeration circuit problem or low loop flow rate	Disconnect the affected loop and flush heat exchanger with a lime removing solution. Generally not required for closed loop or cold water open loop systems; whenever system performance is reduced for warm water open loop systems.

Troubleshooting Guide

The following steps are for troubleshooting the heat pump.   Repair procedures and reference refrigeration circuit diagrams can be found later in this manual.

STEP 1: Verify that the LCD Interface is functioning . If it is not, proceed to POWER SUPPLY TROUBLE SHOOTING, otherwise proceed to STEP 2.

STEP 2: Record the alarm shown on the LCD Interface or use the PC APP Alarms page to determine the alarm type. Proceed to the ALARMS TROUBLESHOOTING section.

STEP 3: If there are no alarms and STAGE1 is showing as on (LCD Interface, PC APP or LED on control board) but the compressor is not operating, does not attempt to start, attempts to start but cannot, starts hard, or starts but does not sound normal, proceed to the COMPRESSOR TROUBLESHOOTING section.

STEP 4: If the compressor starts and sounds normal, this means the compressor is most likely OK. Proceed to the OPERATION TROUBLESHOOTING section.

NOTE: To speed up the troubleshooting process, if using the **PC Application**, click on *SC Override* to reduce the short cycle timer to 10 seconds.

POWER SUPPLY TROUBLESHOOTING

Fault	Possible Cause	Verification	Recommended Action
No power to the heat pump	Disconnect switch open (if installed)	Verify disconnect switch is in the ON position.	Determine why the disconnect switch was opened; if all is OK close the switch.
	Fuse blown / breaker tripped	At heat pump disconnect box, voltmeter shows 208-575VAC on the line side but not on the load side.	Reset breaker or replace fuse with proper size and type. (Time-delay type "D")
No heartbeat on control board	Transformer breaker tripped (or fuse blown for those without breaker)	Breaker on transformer is sticking out (or fuse looks burnt).	Push breaker back in. If it trips again locate cause of short circuit and correct (or replace fuse) .
	Faulty transformer	Transformer breaker is not tripped (or fuse not blown), 208-575VAC is present across L1 and L3 of the compressor contactor but 24VAC is not present across 24VAC and COM of the control board.	Replace transformer.
	Faulty control board	24VAC is present across 24VAC and COM of the control board.	Replace the control board.
No display on aquastat (if used)	No power from transformer	See **No heartbeat on control board**.	
	Faulty wiring between heat pump and aquastat	24VAC is not present across 24V and COM of the aquastat.	Correct the wiring.
	Faulty aquastat	24VAC is present across COM and 24V of the aquastat but aquastat has no display.	Replace aquastat.

ALARM TROUBLESHOOTING

Alarm/Fault	Description	Recommended Action
Note that the data logging function of the GEN2 Control Board is a very useful tool for troubleshooting alarms. It provides a history of the unit operation up to and including the time at which the alarm(s) occurred.		
Low Pressure	A low pressure alarm occurs when the suction pressure drops to or below the *Low Pressure Cutout* value. The low pressure is checked just before a compressor start; if it is OK the compressor will start, otherwise an alarm will occur. When the compressor starts, a low pressure condition will be ignored for the number of seconds that *Low Pressure Ignore* is set to, after which the low pressure alarm will be re-enabled. This allows a dip in suction pressure below the cutout point during startup without causing a nuisance alarm.	Go to the Low Pressure section of the mode the unit was operating in at the time of the alarm.
High Pressure	A high pressure alarm occurs when the discharge pressure rises to or above the *High Pressure Cutout* Value.	Go to the High Pressure section of the mode the unit was operating in at the time of the alarm.
Compressor Status	This alarm occurs when there is a current draw on the compressor as measured by the current sensor but no call for the compressor to be on (welded contactor) or when there is a call for the compressor to be on but there is no compressor current draw (manual high pressure control is open or contactor failure).	Check contactor if compressor is staying on when it should be off. Go to Compressor section if compressor is not on when it should be. Also check for tripped manual high pressure control.
Phase Monitor	This alarm occurs when the 3-phase monitor detects a fault condition and sends a fault signal to the control board.	Verify power supply for under/over voltages as well as phase balance. Check compressor contactors for pits or burns. Also check for tripped manual high pressure control.
Comp. Not Pumping	Discharge pressure is less than 30 psi higher than suction pressure after 1 minute run time. It indicates leaking reversing valve, manual high pressure control trip, bad contactor, or defective compressor.	Check for reversing valve not seated properly, tripped manual high pressure control, or a contactor or compressor problem.
Low Charge / EEV	EEV position has been above 99% for 20 minutes within the first hour of cycle.	Check system for refrigerant leak. Also check that EEV for proper operation (see **EEV Troubleshooting** section)
LOC [Loss of Charge]	This alarm occurs if the low pressure and/or high pressure sensors are below 30 psig (207 kPa).	Check system for refrigerant leak. Check for incorrect pressure sensor reading.

FAULT TROUBLESHOOTING

Alarm/Fault	Description	Recommended Action
Digital Inputs	A failure has occurred and the indicated section of the control board may no longer work properly.	Cycle the power a few times; if the fault persists replace the control board.
Digital Outputs		
Analog Inputs		
MODBUS Comms		
PWM Outputs		
Real Time Clock		
Flash Memory	A failure has occurred and stored data may be corrupt.	It may be possible to correct this by using the menu item ***Tools—Reset to Factory Defaults***. If this clears the fault then the system configuration will have to be set up again.
Menu Buttons	A failure has occurred and the control board may no longer respond to menu button key presses.	Try turning off the power, disconnecting and reconnecting the cable between the LCD Display board and the Control Board, and then turning the power back on again. If this does not work then either the LDC Display board, the cable, or the driver section of the Control Board may be faulty.
LCD Display	A failure has occurred and display may show erratic data, no data or may not turn on at all.	
BACnet Comms	BACnet communications experienced a timeout.	Verify bus termination as per **BACnet** chapter. Verify BACnet parameters in the PC App's **Tools-->Configuration**
Temperature Sensors	The sensor is reading outside of the acceptable range. Check to ensure connector is on securely.	Replace the temperature sensor. If this does not rectify the problem replace the control board.

COMPRESSOR TROUBLESHOOTING

Fault	Possible Cause	Verification	Recommended Action
Compressor will not start	Faulty control board	No 24vac output on STAGE1 or STAGE2 when compressor should be operating.	Replace control board.
	Loose or faulty wiring	Check all compressor wiring, including inside compressor electrical box.	Fix any loose connections. Replace any damaged wires.
	Faulty compressor contactor	Voltage on line side with contactor held closed, but no voltage on one or both terminals on the load side. Points pitted or burned. Or, 24VAC across coil but contactor will not engage.	Replace contactor.
	Thermal overload on compressor tripped	Ohmmeter shows reading when placed across R and S terminals and infinity between C & R or C & S. A valid resistance reading is present again after the compressor has cooled down.	Proceed to Operation Troubleshooting to determine the cause of the thermal overload trip.
	Burned out motor (open winding)	Remove wires from compressor. Ohmmeter shows infinite resistance between any two terminals Note: Be sure compressor overload has had a chance to reset. If compressor is hot this may take several hours.	Replace the compressor.
	Burned out motor (shorted windings)	Remove wires from compressor. Resistance between any two terminals is below the specified value.	Replace the compressor.
	Motor shorted to ground	Remove wires from compressor. Verify infinite resistance between each terminal and ground.	If any terminal to ground is not infinite replace the compressor.
	Seized compressor due to locked or damaged mechanism	Compressor attempts to start but trips its internal overload after a few seconds. (Run capacitor already verified for single phase units.)	Attempt to "rock" compressor free. If normal operation cannot be established, replace compressor.
Compressor starts hard	Compressor is "tight" due to damaged mechanism	Compressor attempts to start but trips its internal overload after a few seconds. Run capacitor has been verified already.	Attempt to "rock" compressor free. If normal operation cannot be established, replace compressor.

OPERATION TROUBLESHOOTING - HEATING MODE

Fault	Possible Cause	Verification	Recommended Action
High or low suction or discharge pressure	Faulty sensor	Compare pressure sensor reading against a known reference such as a new refrigeration manifold set.	Check wiring, replace sensor. If problem persists replace control board.
High Discharge Pressure	Low or no indoor loop flow	Delta T across the indoor loop ports should be 8-12°F (3-6°C), or compare pressure drop to the tables for the unit.	Increase flow rate if new installation, check for fouled heat exchanger if existing installation.
	Temperature setpoint(s) too high (if using BACnet or Signals control)	Use PC APP to verify that Indoor OUT does not exceed 130°F (54°C) for W-series or 160°F (71°C) for WH-series.	Reduce setpoint(s).
	EEV stuck almost closed or partially blocked by foreign object	Manually adjusting the EEV does not affect the superheat or the suction pressure. High superheat and low suction pressure.	Go to EEV troubleshooting section.
	Filter-dryer plugged	Feel each end of the filter-dryer; they should be the same temperature. If there is a temperature difference then it is plugged. Also causes low suction pressure.	Replace filter-dryer.
	Unit is overcharged (after servicing)	High subcooling, low indoor loop delta T.	Remove 1/2 lb of refrigerant at a time and verify that the discharge pressure reduces. Or remove charge and weigh back in the amount listed on nameplate.
Low Suction Pressure	Indoor OUT temperature too cold (on startup or if unit has been off for extended period).	Ensure Indoor OUT temperature is above the low limit indicated in the **Model Specific Information** chapter.	Reduce flow temporarily until Indoor OUT temperature has risen sufficiently.
	Low or no outdoor loop flow	Delta T across the outdoor loop ports should be 5-7°F (3-4°C), or compare pressure drop to the tables for the unit.	Determine the cause of the flow restriction and correct it. Verify pumps are working and sized correctly for ground loop systems. Verify well pump and water valve is working for ground water systems.
	Entering liquid temperature too cold	Measure the entering liquid temperature. Most likely caused by undersized ground loop.	Increase the size of the ground loop.
	Dirty or fouled outdoor loop coaxial heat exchanger (typically for open loop, unlikely for ground loop)	Disconnect the water lines and check the inside of the pipes for scale deposits.	Backflush the heat exchanger with a calcium-removing cleaning solution.
	TS1 temperature sensor not reading properly	If the sensor is reading low, the superheat will appear high, which causes the EEV to continually close.	Verify EEV position is low compared to normal. Check temperature sensor, replace if necessary.
	Filter-dryer plugged	Feel each end of the filter-dryer; they should be the same temperature. If there is a temperature difference then it is plugged. Also causes low suction pressure.	Replace filter-dryer.

OPERATION TROUBLESHOOTING - HEATING MODE			
Fault	**Possible Cause**	**Verification**	**Recommended Action**
Low suction pressure (continued)	EEV stuck almost closed or partially blocked by foreign object	Manually adjusting the EEV does not affect the superheat or the suction pressure. High superheat and discharge pressure.	Go to EEV troubleshooting section.
	Low refrigerant charge	Superheat is high, EEV position is high.	Locate the leak and repair it. Spray Nine, a sniffer, and/or dye are common methods of locating a leak.
High Suction Pressure (may appear to not be pumping)	EEV stuck open	Manually adjusting the EEV does not affect the superheat or the suction pressure. Low superheat and discharge pressure.	Go to EEV troubleshooting section.
	Leaking reversing valve (if present)	Reversing valve is the same temperature on both ends of body, common suction line is warm, compressor is running hot.	Replace reversing valve.
	Faulty compressor, not pumping	Pressures change only slightly from static values when compressor is started.	Replace compressor.
Compressor frosting up	See Low Suction Pressure in this section.		
EEV frosting up	EEV stuck almost closed or partially blocked by foreign object	Manually adjusting the EEV does not affect the superheat or the suction pressure. High superheat and discharge pressure.	Go to EEV troubleshooting section.
Random high pressure trip (may not occur while on site)	Faulty indoor circulator relay	Using the PC APP, manually turn the ICR on/off several times and ensure the circulator(s) start and stop.	Replace relay.
Random manual high pressure trip (may not occur while on site)	Faulty compressor contactor	Points pitted or burned. Contactor sometimes sticks causing the compressor to run when it should be off.	Replace contactor.

OPERATION TROUBLESHOOTING - COOLING MODE (HAC / HACW models only)			
Fault	**Possible Cause**	**Verification**	**Recommended Action**
Heating instead of cooling	Zone thermostat interconnection or external control system not set up properly	Verify that there is 24VAC across O and C/CA of the aquastat strip on control board when cooling should be active.	Correct thermostat or external control system setup.
	Faulty reversing valve solenoid coil or motorized actuator	Verify solenoid by removing it from the shaft while the unit is running. There should be a loud "whoosh" sound when it is removed. Or for motorized actuator, verify shaft rotates 90° when changing modes.	Replace solenoid or motorized actuator if faulty.
	Faulty or stuck reversing valve	A click can be heard when the coil is energized but the unit continues to heat instead of cool, or shaft will not turn.	Replace reversing valve.
High discharge pressure	Low or no outdoor loop flow	Delta T across the outdoor loop ports should be 8-12°F (4-7°C), or compare pressure drop to the tables for the unit.	Determine the cause of the flow restriction and correct it. Verify pumps are working for ground loop systems. Verify well pump and water valve is working for ground water systems.
	Outdoor loop entering liquid temperature too warm	Measure the entering liquid temperature. Most likely caused by undersized ground loop.	Verify the ground loop sizing. Increase the size of the ground loop if undersized.
	Dirty or fouled outdoor loop coaxial heat exchanger (typically for open loop, unlikely for ground loop)	Disconnect the water lines and check the inside of the pipes for scale deposits.	Backflush the heat exchanger with a calcium-removing cleaning solution.
	Filter-dryer plugged	Feel each end of the filter-dryer; they should be the same temperature. If there is a temperature difference then it is plugged. Also causes low suction pressure.	Replace filter-dryer.
	Unit is overcharged (after servicing)	High subcooling.	Remove 1/2 lb of refrigerant at a time and verify that the discharge pressure reduces. Or remove charge and weigh back in the amount listed on nameplate.

OPERATION TROUBLESHOOTING - COOLING MODE (HAC / HACW models only)

Fault	Possible Cause	Verification	Recommended Action
High suction pressure (may appear to not be pumping)	EEV stuck open	Manually adjusting the EEV does not affect the superheat or the suction pressure. Low superheat and discharge pressure.	Go to EEV troubleshooting section.
	Leaking reversing valve	Reversing valve is the same temperature on both ends of body, common suction line is warm, compressor is running hot, low compressor discharge pressure.	Switch back and forth into cooling mode to try to free up valve. If it can't be freed, replace reversing valve.
	Faulty compressor, not pumping	Pressures change only slightly from static values when compressor is started.	Replace compressor.
Low suction pressure	Low indoor loop liquid flow	Check for high delta T with the PC APP. The EEV will be at a lower position than normal as well.	Verify pump is working and sized correctly. Check for restrictions in the circuit, e.g. valve partially closed.
	Temperature setpoint(s) too low (if using BACnet or Signals control)	Use PC APP to verify that Indoor OUT is not less than the minimums listed in the **Model Specific Information** chapter.	Reduce setpoint(s).
	EEV stuck almost closed or partially blocked by foreign object	Manually adjusting the EEV does not affect the superheat or the suction pressure. High superheat and high discharge pressure.	Go to EEV troubleshooting section.
	TS1 temperature sensor not reading properly	If the sensor is reading low it will cause the superheat to appear high, which causes the EEV to continually close.	Verify EEV position is low compared to normal. Check temperature sensor, replace if necessary.
	Filter-dryer plugged	Feel each end of the filter-dryer; they should be the same temperature. If there is a temperature difference then it is plugged. Also causes high discharge pressure.	Replace filter-dryer.
	Low refrigerant charge	Indoor loop EWT and flow are good but suction is low. Check static refrigeration pressure of unit for a low value. Weigh out charge to verify amount.	Locate the leak and repair it. Spray Nine, a sniffer, and dye are common methods of locating a leak.
Compressor frosting up	See Low Suction Pressure in this section		
EEV frosting up	EEV stuck almost closed or partially blocked by foreign object	Manually adjusting the EEV does not affect the superheat or the suction pressure. High superheat and discharge pressure.	Go to EEV troubleshooting section.
Random manual high pressure trip (may not occur while on site)	Faulty compressor contactor	Points pitted or burned. Contactor sometimes sticks causing the compressor to run when it should be off.	Replace contactor.

EEV TROUBLESHOOTING

If there is a refrigeration problem such as low charge, plugged filter-dryer, EEV stuck, or any other kind of restriction in the refrigeration system, the apparent EEV position will work its way towards 100% (full open). High superheat is also a symptom.

If an EEV is not working and is stuck partway open, the apparent EEV position will work its way either to 100% or to the 10% minimum.

If there is low suction and the EEV position is also low then the problem is generally not in the refrigeration system; check the water or air flow of the indoor or outdoor loop, whichever is currently being used as the source (evaporator).

To determine if an EEV is working, use the PC APP and put the system in manual override mode. Manually adjust the EEV position by at least 25% either up or down and check to see that the suction pressure, discharge pressure and superheat react to the change. If there is no reaction, then it is likely that the EEV is not working or is stuck. There are 3 possibilities: the control board is not working properly, the cable is faulty, or the EEV is faulty.

Set the EEV back to AUTO and then turn the heating or cooling demand off (but leave power on). Once the demand is off, if the EEV is working then the discharge pressure should remain significantly higher than the suction pressure, i.e. the system will not equalize (since EEV's are closed when there is no demand). If the system does equalize it is likely that the EEV is not working and is partially open. Manually set the EEV to 25% and wait for it to stop. Set the EEV to – 1, this will cause it to overdrive. You should hear the valve clicking and then the clicking should change and get louder when the valve bottoms out.

If there is no clicking sound then either the control board is faulty, or the cable is faulty. The simplest method to check this is to connect a new EEV and cable to the control board and visually check the EEV so see if it opens and closes by setting the position o 0 and 100% If the new EEV works then the EEV in the unit needs to be replaced.

1) Connect a test EEV and test cable to the control board.

2) Set the EEV position to 0%.

3) Set the EEV position to 100% and then listen for clicking and watch to see if the pintle in the EEV moves open.

4) Set the EEV position to 0% and then listen for clicking and watch to see if the pintle in the EEV moves closed.

5) If the EEV does not move in one or both directions then the control board must be replaced.

6) If the test EEV moves in both directions then then either the cable or the EEV in the unit is faulty.

7) Disconnect the test EEV from the test cable and connect it to the cable in the unit.

8) Repeat steps 2 to 4.

9) If the test EEV moves in both directions then the EEV in the unit is faulty and must be replaced.

10) If the test EEV does not move in one or both directions then the cable must be replaced.

DOMESTIC HOT WATER (DESUPERHEATER) TROUBLESHOOTING (HACW / HW models only)

Fault	Possible Cause	Verification	Recommended Action
Insufficient hot water (tank problem)	Thermostat on hot water tank set too low. Should be set at 120°F to 140°F.	Visually inspect the setting.	Adjust the setting.
	Breaker tripped, or fuse blown in electrical supply to hot water tank	Check both line and load sides of fuses. If switch is open determine why (possible shorted element).	Correct problem, and replace blown fuse or reset breaker.
	Reset button tripped on hot water tank.	Check voltage at elements with multimeter.	Push reset button.
Insufficient hot water (heat pump problem)	DHW switch is turned off	Inspect switch, located on heat pump cabinet post.	Turn switch on.
	Wire is not connected at contactor (shipped disconnected to prevent unintentional startup)	Check that brown wire with blue insulated terminal is connected to contactor as shown on electrical box diagram.	Connect wire.
	Circulator pump seized or motor failed	Use an amprobe to measure current draw.	Replace if faulty.
	Blockage or restriction in the water line or hot water heat exchanger	Check water flow and power to pump. Check water lines for obstructions.	Remove obstruction in water lines. Acid treat the domestic hot water coil.
	Faulty DHW cutout (failed open)	Check contact operation. Should close at 120°F and open at 140°F.	Replace DHW cutout if faulty.
	Heat pump not running enough hours to make sufficient hot water	Note the amount of time the heat pump runs in any given hour.	Temporarily turn up the tank thermostats until colder weather creates longer run cycles.
Water is too hot.	Faulty DHW cutout (failed closed)	Check contact operation. Should close at 120°F and open at 140°F.	Replace DHW cutout if faulty.
	Thermostat on hot water tank set too high. Should be set at 120°F to 140°F.	Visually inspect the setting.	Adjust the setting.

Repair Procedures

Pumpdown Procedure

1. Place the unit in SERVICE mode via the PC App or LCD interface; this will open the EEVs and start the circulators (if circulators are controlled by the heat pump). **DO NOT** turn off electrical power at the breaker panel, since the heat exchangers **must have full water flow** during refrigerant recovery.

2. Connect the refrigerant recovery unit to the heat pump's internal service ports via a refrigeration charging manifold and to a recovery tank as per the instructions in the recovery unit manual. Plan to dispose of refrigerant if there was a compressor burnout.

3. All refrigerant to water heat exchangers **must either have full flow or be completely drained** of fluid before recovery begins. If necessary, start circulation pumps via building control system. Failure to do so can freeze and rupture the heat exchanger, voiding its warranty. (Note that this does not apply to desuperheater coils.)

4. Ensure all hose connections are properly purged of air. Start the refrigerant recovery as per the instructions in the recovery unit manual.

5. Allow the recovery unit suction pressure to reach a vacuum. Once achieved, close the charging manifold valves. Shut down, purge and disconnect the recovery unit as per the instructions in its manual. Ensure the recovery tank valve is closed before disconnecting the hose to it.

6. Connect a nitrogen tank to the charging manifold and add nitrogen to the heat pump until a positive gauge pressure of 5-10 psig is reached. This prevents air from being sucked into the unit by the vacuum when the hoses are disconnected.

Turn off power to heat pump. The heat pump is now ready for repairs.

General Repair Procedure

1. Perform repairs to system.

   - Always ensure nitrogen is flowing through the system at the lowest flow rate that can be felt at the discharge during any brazing procedures to prevent soot buildup inside the pipes.

   - It is recommended to replace the liquid line filter-dryer any time the refrigeration system has been exposed to the atmosphere.

   - Place a wet rag around any valves being installed, as almost all valve types have non-metallic seats or seals that will be damaged by excessive heat, and aim the torch flame away from the valve body. Solder only one joint at a time and cool joints down in between.

2. Pressure test the system with nitrogen. It is recommended to check for leaks using leak detection spray, Spray Nine, or soapy water. Check at 10, 25, 50 and 100 psig. Allow the system to sit at 100 psig for at least an hour, then re-check. With a laptop connected, the **PC App** may be used to graph the nitrogen pressure (**Graphs** menu--> **Refrigeration Pressure and Temperature Graphs**) to make any downward trend due to a leak apparent. Be aware that changing room temperature can also cause upward or downward trends in nitrogen pressure.

Vacuuming & Charging Procedure

After completion of repairs and nitrogen pressure testing, the refrigeration circuit is ready for vacuuming.

1. Release the nitrogen pressure and connect the vacuum pump to the charging manifold. Start the vacuum pump and open the charging manifold valves. Vacuum until the vacuum gauge remains at less than 500 microns for at least 1 minute with the vacuum pump valve closed.

2. Close the charging manifold valves then shut off and disconnect the vacuum pump. Place a refrigerant tank with the proper refrigerant on a scale and connect it to the charging manifold. Purge the hose to the tank.

3. Weigh in the appropriate amount **and type** of refrigerant through the low pressure (suction) service port. Refer to the nameplate label on the unit for the proper refrigerant type and charge amount.

4. If the unit will not accept the entire charge, the remainder can be added through the low pressure service port after the unit has been restarted.

Compressor Replacement Procedure

1. Pump down the unit as per the Pumpdown Procedure above. **If there was a compressor burn out (motor failure), the refrigerant cannot be reused and must be disposed of according to local codes**,

2. Disconnect piping. Remove crankcase heater, leaving electrically connected.

3. Replace the compressor. Replace the liquid line filter-dryer. Always ensure nitrogen is flowing through the system at the lowest flow rate that can be felt at the discharge during any brazing procedures to prevent soot buildup inside the pipes.

4. Vacuum the unit as per above procedure.

5. If there was a compressor burnout:

   a) Charge the unit with **new** refrigerant and operate it for continuously for 2 hours. Pump down the unit and re-place the filter-dryer. Vacuum the unit as per above procedure.

   b) Charge the unit (refrigerant can be re-used) and operate it for 2-3 days. Perform an acid test. If it fails, pump down the unit and replace the filter-dryer.

   c) Charge the unit (refrigerant can be re-used) and operate it for 2 weeks. Perform an acid test. If it fails, pump down the unit and replace the filter-dryer.

5. Charge the unit a final time. Unit should now be clean and repeated future burn-outs can be avoided.

Control Board Replacement Procedure

1. Turn the power off to the unit.

2. Take a picture of the control board and connectors for reference. The picture in **Appendix A** may also be helpful.

3. Carefully remove all green terminal strips on the left side, the right side and the bottom of the control board. They pull straight off the board, with no need to disconnect wires from their screw terminals. You may need to wiggle them from both ends for the 8 pin ones.

4. Remove the red six pin display board connector from the left side of the control board (marked DISPLAY on the board).

5. Remove all connectors from the top of the control board. Each connector (or wire) should be marked already from the factory, e.g. HPS1, LP1, TS1, etc.. This matches the marking on the control board.

6. The control board is held in place at its four corners. Squeeze each standoff by hand or with needle nose pliers if necessary and carefully pull the corner of the board off of the standoff.

7. Once the control board has been removed, if there are any other standoffs left (they have the bottom snap cut off) remove them as well.

8. Carefully remove the new control board from the static bag it was shipped in. Place any cut off standoffs from the old board into the same locations on the new board.

9. Align the control board with the four corner standoffs in the electrical box then push on each corner until they snap in place.

10. Connect the top connectors to the control board. Refer to the **Step 2** picture if necessary for proper locations.

    Note that the connector with the resistor (no cable) goes on **CTS**.
    Note that the connector to the left of **CTS** is marked **HTS** on older boards, and **ODTS** on newer boards.

11. Check each of the connectors from Step 10 to ensure they are properly aligned and that no pins are showing.

12. Connect the green terminal strips to the left side, right side and bottom of the control board. Refer to the **Step 2** picture if necessary for locations.

13. Turn the power on to the heat pump. Ensure the LCD display comes on. Note the firmware version. After EEV zeroing and Random Start countdown the display should begin alternating data.

14. If the replacement control board was pre-configured for this unit at the factory then the system is ready for operation. If it was not then use the PC App corresponding to the unit's firmware version to configure the unit. Refer to the **Tools --> Configuration** menu in the **PC APP** chapter.

LCD Interface (Display) Board Replacement Procedure

1. Turn the power off to the unit.

2. Remove the display board cable connector from the control board.

3. Using a sharp utility knife with a long blade, slice each of the display board standoff heads off, taking care to not damage the lexan cover.

4. Pull the display board from the unit.

5. Remove the display board cable connector from the back of the display board.

6. Place a new display board standoff into each of the four holes in the cabinet.

7. Remove the new display board from the static bag it was shipped in.

8. Connect one end of the display board cable to the back of the display board. Ensure the connector is properly aligned and that no pins are showing.

9. Place the display board in position and align the four standoffs into the four holes of the board.

10. Push on each corner of the board until each standoff snaps in place, while pushing on the front of the standoff to keep it from popping out of the cabinet hole.

11. Connect the other end of the display board cable to the control board, ensuring the connector is aligned properly and that no pins are showing.

12. Turn the power on to the unit and verify the display works.

13. Once the display begins to scroll data, test each of the buttons to ensure they work. Push the Arrow button to enter the Main Menu, then use the Up and Down to move through the list, then push the OK button to exit again. If any of the buttons seem hard to press, repeat Step 10 and then test the buttons again.

Model Specific Information

Table 20 - Refrigerant Charge				
MODEL	**TYPE**	**lb**	*kg*	**OIL**
W-90	R410a	14	*6.4*	POE
W-100	R410a	17	*7.7*	POE
WH-90	R134a	14	*6.4*	POE
WH-100	R134a	17	*7.7*	POE

- Oil capacity is marked on the compressor label.
- Refrigerant charge is **subject to revision; actual charge is indicated on the unit nameplate.**

Table 21 - Shipping Information				
MODEL	**WEIGHT**	**DIMENSIONS in (cm)**		
	lb (kg)	**L**	**W**	**H**
W/WH-90	645 (293)	46 (117)	46 (117)	36 (92)
W/WH-100	700 (318)	46 (117)	46 (117)	36 (92)

Table 22 - Required Indoor & Outdoor Loop Flow		
SIZE	**gpm**	*L/s*
W/WH-90	24	*1.5*
W/WH-100	28	*1.8*

Table 23a - W-SERIES Operating Temperature Limits					
Loop	**Mode**	**Parameter**	**(°F)**	**(°C)**	**Note**
Indoor Loop	**HEATING** (indoor is hot loop)	Minimum ELT/EWT	50	10	0-10VDC modulating water valve required on indoor loop at temperatures < 80°F (27°C), or manual flow reduction at startup
		Maximum LLT/LWT	130	54	
	COOLING (reversing HAC units only, indoor is cold loop)	Minimum LWT	40	4	Indoor loop with water only (no antifreeze).
		Minimum LLT	-->	-->	Indoor loop with antifreeze: depends on antifreeze type & %
		Maximum ELT	80	27	0-10VDC modulating water valve required on indoor loop above this temperature, or manual flow reduction at startup
Outdoor Loop	**HEATING** (outdoor is cold loop)	Minimum LWT	37	3	For water loops without antifreeze, e.g. open loop systems
		Maximum ELT/EWT	80	27	0-10VDC modulating water valve required on outdoor loop above this temperature to limit suction pressure
		Minimum LLT	-->	-->	Ground loop system: depends on antifreeze type and % settings.
	COOLING (reversing HAC units only, outdoor	Minimum ELT/EWT	50	10	0-10VDC modulating water valve required on outdoor loop at temperatures < 80°F (27°C) to keep head pressure up
		Maximum LLT/LWT	130	54	

ELT: Entering Liquid Temperature (implies antifreeze present)
LLT: Leaving Liquid Temperature (implies antifreeze present)
EWT: Entering Water Temperature
LWT: Leaving Water Temperature

Values in these tables are for rated liquid and water flows.

Table 23b - WH-SERIES Operating Temperature Limits					
Loop	**Mode**	**Parameter**	**(°F)**	**(°C)**	**Note**
Indoor Loop	**HEATING** (indoor is hot loop)	Minimum EWT	70 - 110	21 - 43	Use formula (Outdoor EWT + 20°F) or (Outdoor EWT + 11°C). Lower temperatures require 0-10VDC modulating water valve, or manual flow reduction at startup.
		Maximum LWT	160	71	
	COOLING (reversing HAC units only, indoor	Minimum EWT	45	7	Indoor loop with water only (no antifreeze).
		Maximum ELT	90	32	0-10VDC modulating water valve required on indoor loop above this temperature, or manual flow reduction at startup
Outdoor Loop	**HEATING** (outdoor is cold loop)	Minimum EWT	45	7	
		Maximum ELT	90	32	0-10VDC modulating water valve required on outdoor loop above this temperature to limit suction pressure
	COOLING (reversing HAC units only, outdoor	Minimum EWT	70 -	21 -	Use formula (Outdoor EWT + 20°F) or (Outdoor EWT + 11°C). Lower temperatures require 0-10VDC modulating water valve.
		Maximum LLT/LWT	160	71	

Values in these tables are for rated liquid and water flows.

Table 24: Pressure Drop Data

		INDOOR (water 104°F)		OUTDOOR (water 50°F)		OUTDOOR (15% methanol 32°F)		OUTDOOR (35% prop. glycol 32°F)	
gpm	L/s	psi	kPa	psi	kPa	psi	kPa	psi	kPa
W/WH-90									
16	1.0	1.8	12	1.9	13	2.2	15	2.9	20
18	1.1	2.1	14	2.3	16	2.7	19	3.6	24
20	1.3	2.4	17	2.6	18	3.3	23	4.3	30
22	1.4	2.9	20	3.2	22	4	28	5.3	36
24	**1.5**	**3.6**	**25**	**3.9**	**27**	**4.6**	**32**	**6.0**	**42**
26	1.6	4.1	28	4.4	30	5.2	36	6.8	47
28	1.8	4.7	32	5.0	34	5.8	40	7.6	53
30	1.9	5.5	38	5.7	39	6.5	45	8.5	59
32	2.0	6.3	43	6.5	45	7.3	50	9.6	66
W/WH-100									
16	1.0	1.8	12	1.9	13	2.2	15	2.9	20
18	1.1	2.1	14	2.3	16	2.7	19	3.6	24
20	1.3	2.4	17	2.6	18	3.3	23	4.3	30
22	1.4	2.9	20	3.2	22	4	28	5.3	36
24	1.5	3.6	25	3.9	27	4.6	32	6.0	42
26	1.6	4.1	28	4.4	30	5.2	36	6.8	47
28	**1.8**	**4.7**	**32**	**5.0**	**34**	**5.8**	**40**	**7.6**	**53**
30	1.9	5.5	38	5.7	39	6.5	45	8.5	59
32	2.0	6.3	43	6.5	45	7.3	50	9.6	66

Standard Capacity Ratings - W-Series

Note: There are no Standard Capacity Ratings for the WH-Series; see WH Performance Tables.

Table 25 - W-SERIES Standard Capacity Ratings

Standard Capacity Ratings - Ground Loop Heating*   EWT 104°F (40°C), ELT 32°F (0°C)   60Hz

Model	Nominal Size	Liquid Flow (Outdoor & Indoor)		Input Energy	Condenser Capacity		COP_H
	tons	gpm	L/s	watts	Btu/hr	kW	W/W
W-90	8	24	1.5	6,350	79,100	23.2	3.65
W-100	9	28	1.8	7,795	88,000	25.8	3.31

* 35% Propylene Glycol by Volume Outdoor (Ground) Loop Fluid

Standard Capacity Ratings - Ground Water Heating   EWT 104°F (40°C), ELT 50°F (10°C)   60Hz

Model	Nominal Size	Liquid Flow (Outdoor & Indoor)		Input Energy	Condenser Capacity		COP_H
	tons	gpm	L/s	watts	Btu/hr	kW	W/W
W-90	8	24	1.5	6,580	99,200	29.1	4.42
W-100	9	28	1.8	8,075	111,400	32.6	4.04

Standard Capacity Ratings - Ground Loop Cooling*   EWT 53.6°F (12°C), ELT 77°F (25°C)   60Hz

Model	Nominal Size	Liquid Flow (Outdoor & Indoor)		Input Energy	Evaporator Capacity		COP_C	EER
	tons	gpm	L/s	watts	Btu/hr	kW	W/W	Btu/hr/W
W-90	8	24	1.5	5,150	88,200	25.9	5.02	17.1
W-100	9	28	1.8	5,875	110,300	32.3	5.50	18.8

* 35% Propylene Glycol by Volume Outdoor (Ground) Loop Fluid

Standard Capacity Ratings - Ground Water Cooling   EWT 53.6°F (12°C), ELT 59°F (15°C)   60Hz

Model	Nominal Size	Liquid Flow (Outdoor & Indoor)		Input Energy	Evaporator Capacity		COP_C	EER
	tons	gpm	L/s	watts	Btu/hr	kW	W/W	Btu/hr/W
W-90	8	24	1.5	4,430	97,400	28.5	6.43	21.9
W-100	9	28	1.8	5,080	117,400	34.4	6.77	23.1

Performance Tables - W-Series

W-90-H***-P-*S-CC *R410a, 60 Hz, ZP91KCE-TFD (460-3-60)*

HEATING

EVAPORATOR LOOP (35% Propylene Glycol)						ELECTRICAL		CONDENSER LOOP (Water)						
ELT (°F)	Evap. Temp.	Flow (gpm)	LLT (°F)	Delta T (°F)	Heat Abs. (Btu/hr)	Compressor Current (A)*	Input Power (W)	EWT (°F)	Cond. Temp.	Flow (gpm)	LWT (°F)	Delta T (°F)	Heating (Btu/hr)	COPH
25	14	24	21	3.8	42,200	9.5	6,211	104	115	24	109	5.2	62,600	2.95
30	19	24	26	4.3	47,300	9.6	6,312		115	24	110	5.7	68,100	3.16
35	23	24	30	4.7	52,700	9.7	6,404		116	24	110	6.2	73,900	3.38
40	28	24	35	5.3	58,600	9.9	6,505		116	24	111	6.7	80,100	3.61
45	32	24	39	5.8	64,800	10.0	6,604		117	24	111	7.2	86,700	3.85
50	37	24	44	6.4	71,500	10.2	6,705		117	24	112	7.8	93,800	4.10
55	41	24	48	7.1	78,700	10.3	6,805		118	24	113	8.5	101,400	4.37
60	46	24	52	7.8	86,300	10.5	6,902		119	24	113	9.1	109,300	4.64
25	15	24	22	3.5	38,400	10.4	7,006	115	124	24	120	5.1	61,500	2.57
30	19	24	26	3.9	43,500	10.4	7,049	114	125	24		5.6	66,800	2.78
35	24	24	31	4.4	48,800	10.5	7,099	114	125	24		6.0	72,300	2.98
40	28	24	35	4.9	54,500	10.6	7,141	114	125	24		6.5	78,200	3.21
45	33	24	40	5.4	60,400	10.7	7,189	113	125	24		7.0	84,300	3.44
50	38	24	44	6.0	66,900	10.7	7,227	112	125	24		7.6	91,000	3.69
55	42	24	48	6.6	73,900	10.8	7,265	112	125	24		8.2	98,100	3.96
60	47	24	53	7.3	81,100	10.9	7,307	111	125	24		8.8	105,500	4.23

COOLING

EVAPORATOR LOOP (Water)						ELECTRICAL		CONDENSER LOOP (35% Propylene Glycol)						
ELT (°F)	Evap. Temp.	Flow (gpm)	LLT (°F)	Delta T (°F)	Cooling (Btu/hr)	Compressor Current (A)*	Input Power (W)	EWT (°F)	Cond. Temp.	Flow (gpm)	LWT (°F)	Delta T (°F)	Heat Rej. (Btu/hr)	EER
54	36	24	46	7.9	95,100	8.5	4,221	55	77	24	65	9.8	108,600	22.5
	37	24	46	7.7	92,500	8.8	4,454	60	82	24	70	9.6	106,800	20.8
	37	24	46	7.5	90,100	9.1	4,704	65	87	24	75	9.5	105,200	19.2
	38	24	46	7.3	87,800	9.4	4,967	70	93	24	79	9.3	103,800	17.7
	38	24	47	7.1	85,600	9.7	5,242	75	98	24	84	9.2	102,600	16.3
	39	24	47	7.0	83,400	10.1	5,541	80	103	24	89	9.1	101,400	15.1
	39	24	47	6.8	81,200	10.4	5,860	85	108	24	94	9.0	100,300	13.9
	40	24	47	6.6	79,100	10.9	6,195	90	113	24	99	8.9	99,400	12.8

METRIC

HEATING (METRIC)

EVAPORATOR LOOP (35% Propylene Glycol)						ELECTRICAL		CONDENSER LOOP (Water)						
ELT (°C)	Evap. Temp.	Flow (L/s)	LLT (°C)	Delta T (°C)	Heat Abs. (kW)	Compressor Current (A)*	Input Power (W)	EWT (°C)	Cond. Temp.	Flow (L/s)	LWT (°C)	Delta T (°C)	Heating (kW)	COPH
-3.9	-10.1	1.5	-6.0	2.1	12.4	9.5	6,211	40	45.8	1.5	42.9	2.9	18.3	2.95
-1.1	-7.5	1.5	-3.5	2.4	13.9	9.6	6,312		46.2	1.5	43.2	3.2	20.0	3.16
1.7	-5.0	1.5	-0.9	2.6	15.4	9.7	6,404		46.4	1.5	43.4	3.4	21.7	3.38
4.4	-2.4	1.5	1.5	2.9	17.2	9.9	6,505		46.8	1.5	43.7	3.7	23.5	3.61
7.2	0.1	1.5	4.0	3.2	19.0	10.0	6,604		47.1	1.5	44.0	4.0	25.4	3.85
10.0	2.6	1.5	6.4	3.6	21.0	10.2	6,705		47.4	1.5	44.3	4.3	27.5	4.10
12.8	5.2	1.5	8.9	3.9	23.1	10.3	6,805		47.8	1.5	44.7	4.7	29.7	4.37
15.6	7.7	1.5	11.3	4.3	25.3	10.5	6,902		48.1	1.5	45.1	5.1	32.0	4.64
-3.9	-9.6	1.5	-5.8	1.9	11.3	10.4	7,006	46.1	51.3	1.5	49	2.8	18.0	2.57
-1.1	-7.1	1.5	-3.3	2.2	12.7	10.4	7,049	45.8	51.4	1.5		3.1	19.6	2.78
1.7	-4.6	1.5	-0.7	2.4	14.3	10.5	7,099	45.6	51.5	1.5		3.3	21.2	2.98
4.4	-2.0	1.5	1.7	2.7	16.0	10.6	7,141	45.3	51.6	1.5		3.6	22.9	3.21
7.2	0.5	1.5	4.2	3.0	17.7	10.7	7,189	45.0	51.7	1.5		3.9	24.7	3.44
10.0	3.1	1.5	6.7	3.3	19.6	10.7	7,227	44.7	51.7	1.5		4.2	26.7	3.69
12.8	5.6	1.5	9.1	3.7	21.7	10.8	7,265	44.3	51.8	1.5		4.6	28.8	3.96
15.6	8.1	1.5	11.5	4.1	23.8	10.9	7,307	44.0	51.9	1.5		4.9	30.9	4.23

COOLING (METRIC)

EVAPORATOR LOOP (Water)						ELECTRICAL		CONDENSER LOOP (35% Propylene Glycol)						
ELT (°C)	Evap. Temp.	Flow (L/s)	LLT (°C)	Delta T (°C)	Cooling (kW)	Compressor Current (A)*	Input Power (W)	EWT (°C)	Cond. Temp.	Flow (L/s)	LWT (°C)	Delta T (°C)	Heat Rej. (kW)	COPC
12	2.3	1.5	7.6	4.4	27.9	8.5	4,221	12.8	25.0	1.5	18.2	5.4	31.8	6.6
	2.6	1.5	7.7	4.3	27.1	8.8	4,454	15.6	27.8	1.5	20.9	5.3	31.3	6.1
	2.9	1.5	7.8	4.2	26.4	9.1	4,704	18.3	30.7	1.5	23.6	5.3	30.8	5.6
	3.2	1.5	7.9	4.1	25.7	9.4	4,967	21.1	33.6	1.5	26.3	5.2	30.4	5.2
	3.4	1.5	8.1	3.9	25.1	9.7	5,242	23.9	36.4	1.5	29.0	5.1	30.1	4.8
	3.7	1.5	8.1	3.9	24.4	10.1	5,541	26.7	39.3	1.5	31.8	5.1	29.7	4.4
	4.0	1.5	8.2	3.8	23.8	10.4	5,860	29.4	42.2	1.5	34.4	5.0	29.4	4.1
	4.3	1.5	8.3	3.7	23.2	10.9	6,195	32.2	45.1	1.5	37.1	4.9	29.1	3.8

W-100-H***-P-*S-CC   *R410a, 60 Hz, ZP103KCE-TFD (460-3-60)*

	EVAPORATOR LOOP (35% Propylene Glycol)						ELECTRICAL		CONDENSER LOOP (Water)						
	ELT (°F)	Evap. Temp.	Flow (gpm)	LLT (°F)	Delta T (°F)	Heat Abs. (Btu/hr)	Compressor Current (A)*	Input Power (W)	EWT (°F)	Cond. Temp.	Flow (gpm)	LWT (°F)	Delta T (°F)	Heating (Btu/hr)	COPH
HEATING	25	13	28	21	3.8	49,800	11.2	7,566	104	115	28	109	5.3	74,500	2.89
	30	18	28	26	4.3	55,700	11.3	7,636		115	28	110	5.8	80,700	3.10
	35	22	28	30	4.8	61,800	11.4	7,711		116	28	110	6.2	87,100	3.31
	40	27	28	35	5.3	68,500	11.5	7,776		117	28	111	6.7	94,100	3.55
	45	31	28	39	5.8	75,400	11.7	7,852		117	28	111	7.2	101,300	3.78
	50	36	28	44	6.4	83,000	11.8	7,922		118	28	112	7.8	109,200	4.04
	55	40	28	48	7.0	91,100	11.9	7,997		119	28	112	8.4	117,700	4.31
	60	45	28	52	7.7	99,600	12.0	8,088		119	28	113	9.0	126,500	4.58
	25	14	28	22	3.5	45,100	11.9	8,324	114.8	125	28		5.2	72,400	2.55
	30	18	28	26	3.9	50,800	12.0	8,368	114.4	125	28		5.6	78,300	2.74
	35	23	28	31	4.4	56,800	12.1	8,409	114.0	125	28		6.0	84,500	2.95
	40	27	28	35	4.9	63,300	12.2	8,447	113.5	125	28	120	6.5	91,200	3.16
	45	32	28	40	5.4	70,200	12.2	8,486	113.0	125	28		7.0	98,300	3.39
	50	36	28	44	6.0	77,600	12.3	8,526	112.4	126	28		7.6	105,900	3.64
	55	41	28	48	6.6	85,600	12.4	8,572	111.8	126	28		8.2	114,100	3.90
	60	45	28	53	7.3	94,100	12.5	8,624	111.2	126	28		8.8	122,900	4.18

	EVAPORATOR LOOP (Water)						ELECTRICAL		CONDENSER LOOP (35% Propylene Glycol)						
	ELT (°F)	Evap. Temp.	Flow (gpm)	LLT (°F)	Delta T (°F)	Cooling (Btu/hr)	Compressor Current (A)*	Input Power (W)	EWT (°F)	Cond. Temp.	Flow (gpm)	LWT (°F)	Delta T (°F)	Heat Rej. (Btu/hr)	EER
COOLING	54	35	28	46	7.9	110,700	9.8	5,018	55	78	28	65	9.7	126,300	22.1
		36	28	46	7.7	108,100	10.1	5,303	60	83	28	70	9.6	124,700	20.4
		36	28	46	7.5	105,400	10.4	5,603	65	88	28	75	9.5	123,000	18.8
		37	28	46	7.3	102,700	10.8	5,917	70	94	28	79	9.4	121,400	17.4
		37	28	47	7.1	100,000	11.2	6,242	75	99	28	84	9.2	119,800	16.0
		38	28	47	6.9	97,200	11.6	6,592	80	104	28	89	9.1	118,200	14.7
		38	28	47	6.7	94,400	12.0	6,966	85	109	28	94	9.0	116,700	13.6
		39	28	47	6.5	91,500	12.5	7,358	90	114	28	99	8.9	115,200	12.4

METRIC

	EVAPORATOR LOOP (35% Propylene Glycol)						ELECTRICAL		CONDENSER LOOP (Water)						
	ELT (°C)	Evap. Temp.	Flow (L/s)	LLT (°C)	Delta T (°C)	Heat Abs. (kW)	Compressor Current (A)*	Input Power (W)	EWT (°C)	Cond. Temp.	Flow (L/s)	LWT (°C)	Delta T (°C)	Heating (kW)	COPH
HEATING (METRIC)	-3.9	-10.6	1.8	-6.0	2.1	14.6	11.2	7,566		45.9	1.8	42.9	2.9	21.8	2.89
	-1.1	-8.0	1.8	-3.5	2.4	16.3	11.3	7,636		46.3	1.8	43.2	3.2	23.7	3.10
	1.7	-5.5	1.8	-1.0	2.7	18.1	11.4	7,711		46.7	1.8	43.4	3.4	25.5	3.31
	4.4	-2.9	1.8	1.5	2.9	20.1	11.5	7,776	40	47.0	1.8	43.7	3.7	27.6	3.55
	7.2	-0.4	1.8	4.0	3.2	22.1	11.7	7,852		47.4	1.8	44.0	4.0	29.7	3.78
	10.0	2.1	1.8	6.4	3.6	24.3	11.8	7,922		47.7	1.8	44.3	4.3	32.0	4.04
	12.8	4.7	1.8	8.9	3.9	26.7	11.9	7,997		48.1	1.8	44.7	4.7	34.5	4.31
	15.6	7.2	1.8	11.3	4.3	29.2	12.0	8,088		48.4	1.8	45.0	5.0	37.1	4.58
	-3.9	-10.1	1.8	-5.8	1.9	13.2	11.9	8,324	46.0	51.4	1.8		2.9	21.2	2.55
	-1.1	-7.6	1.8	-3.3	2.2	14.9	12.0	8,368	45.8	51.6	1.8		3.1	22.9	2.74
	1.7	-5.1	1.8	-0.7	2.4	16.6	12.1	8,409	45.6	51.7	1.8		3.3	24.8	2.95
	4.4	-2.6	1.8	1.7	2.7	18.6	12.2	8,447	45.3	51.8	1.8	49	3.6	26.7	3.16
	7.2	-0.1	1.8	4.2	3.0	20.6	12.2	8,486	45.0	51.9	1.8		3.9	28.8	3.39
	10.0	2.4	1.8	6.7	3.3	22.7	12.3	8,526	44.7	52.0	1.8		4.2	31.0	3.64
	12.8	4.9	1.8	9.1	3.7	25.1	12.4	8,572	44.3	52.1	1.8		4.6	33.4	3.90
	15.6	7.4	1.8	11.5	4.1	27.6	12.5	8,624	44.0	52.2	1.8		4.9	36.0	4.18

	EVAPORATOR LOOP (Water)						ELECTRICAL		CONDENSER LOOP (35% Propylene Glycol)						
	ELT (°C)	Evap. Temp.	Flow (L/s)	LLT (°C)	Delta T (°C)	Cooling (kW)	Compressor Current (A)*	Input Power (W)	EWT (°C)	Cond. Temp.	Flow (L/s)	LWT (°C)	Delta T (°C)	Heat Rej. (kW)	COPC
COOLING (METRIC)	12	1.8	1.8	7.6	4.4	32.4	9.8	5,018	12.8	25.6	1.8	18.2	5.4	37.0	6.5
		2.1	1.8	7.7	4.3	31.7	10.1	5,303	15.6	28.4	1.8	20.9	5.3	36.6	6.0
		2.3	1.8	7.8	4.2	30.9	10.4	5,603	18.3	31.3	1.8	23.6	5.3	36.1	5.5
		2.6	1.8	7.9	4.1	30.1	10.8	5,917	21.1	34.2	1.8	26.3	5.2	35.6	5.1
		2.9	1.8	8.1	3.9	29.3	11.2	6,242	23.9	37.0	1.8	29.0	5.1	35.1	4.7
		3.2	1.8	8.2	3.8	28.5	11.6	6,592	26.7	39.9	1.8	31.8	5.1	34.6	4.3
		3.4	1.8	8.3	3.7	27.7	12.0	6,966	29.4	42.8	1.8	34.4	5.0	34.2	4.0
		3.7	1.8	8.4	3.6	26.8	12.5	7,358	32.2	45.6	1.8	37.1	4.9	33.8	3.6

Performance Tables - WH-Series

WH-90-H***-B-*S-CC *R134a, 60 Hz, ZR94KCE-TF5 (208-3-60)*

	OUTDOOR LOOP (Water)					ELECTRICAL		INDOOR LOOP (Water)						
	ELT (°F)	Evap. Temp.	Flow (gpm)	LLT (°F)	Delta T (°F)	Heat Abs. (Btu/hr)	Compressor Current (A)†	Input Power (W)	EWT (°F)	Cond. Temp.	Flow (gpm)	LWT (°F)	Delta T (°F)	Heating (Btu/hr)	COP$_H$
HEATING	50	43	24	46	4	45,460	21.5	5,190	115	122	24		5	62,754	3.54
	60	52	24	55	5	55,414	21.8	5,313	114	122	24		6	73,128	4.03
	70	61	24	64	6	67,234	21.9	5,441	113	123	24	**120**	7	85,387	4.60
	80	70	24	73	7	80,715	22.0	5,558	112	125	24		8	99,266	5.23
	90	78	24	82	8	96,071	21.8	5,655	110	126	24		10	114,944	5.96
	50	43	24	47	3	39,537	24.9	6,287	135	142	24		5	60,576	2.82
	60	52	24	56	4	47,252	25.1	6,417	134	142	24		6	68,736	3.14
	70	61	24	65	5	56,409	25.1	6,496	134	143	24	**140**	7	78,163	3.53
	80	70	24	74	6	66,591	25.0	6,587	133	143	24		7	88,655	3.94
	90	79	24	84	7	78,209	24.5	6,631	132	144	24		8	100,413	4.44
	50	45	24	47	3	32,463	29.1	7,568	155	162	24		5	57,875	2.24
	60	54	24	57	3	38,998	29.4	7,764	155	162	24		5	65,078	2.46
	70	63	24	66	4	46,158	29.4	7,870	154	163	24	**160**	6	72,601	2.70
	80	72	24	75	5	54,095	29.2	7,895	153	163	24		7	80,621	2.99
	90	81	24	85	5	62,589	28.5	7,885	153	164	24		7	89,072	3.31

	ELT (°F)	Cond. Temp.	Flow (gpm)	LLT (°F)	Delta T (°F)	Heat Rej. (Btu/hr)	Compressor Current (A)†	Input Power (W)	EWT (°F)	Evap. Temp.	Flow (gpm)	LWT (°F)	Delta T (°F)	Cooling (Btu/hr)	EER
COOLING*	60**														
	65**														
	70**														
	75**								54						
	80														
	85														
	90														
	95														

METRIC

	OUTDOOR LOOP (Water)					ELECTRICAL		INDOOR LOOP (Water)						
	ELT (°C)	Evap. Temp.	Flow (L/s)	LLT (°C)	Delta T (°C)	Heat Abs. (W)	Compressor Current (A)†	Input Power (W)	EWT (°C)	Cond. Temp.	Flow (L/s)	LWT (°C)	Delta T (°C)	Heating (W)	COP$_H$
HEATING (METRIC)	10.0	6.2	1.5	7.9	2.1	13,320	21.5	5,190	46.0	49.8	1.5		2.9	18,387	3.54
	15.6	11.2	1.5	13.0	2.6	16,236	21.8	5,313	45.5	50.1	1.5		3.4	21,426	4.03
	21.1	16.2	1.5	18.0	3.1	19,700	21.9	5,441	44.9	50.4	1.5	**49**	4.0	25,018	4.60
	26.7	20.9	1.5	22.9	3.7	23,649	22.0	5,558	44.3	51.4	1.5		4.6	29,085	5.23
	32.2	25.8	1.5	27.7	4.5	28,148	21.8	5,655	43.6	52.4	1.5		5.3	33,678	5.96
	10.0	6.2	1.5	8.2	1.8	11,584	24.9	6,287	57.2	61.2	1.5		2.8	17,749	2.82
	15.6	11.2	1.5	13.4	2.2	13,845	25.1	6,417	56.8	61.3	1.5		3.2	20,140	3.14
	21.1	16.2	1.5	18.5	2.6	16,528	25.1	6,496	56.4	61.6	1.5	**60**	3.6	22,901	3.53
	26.7	21.1	1.5	23.6	3.1	19,511	25.0	6,587	55.9	61.9	1.5		4.1	25,976	3.94
	32.2	26.1	1.5	28.6	3.6	22,915	24.5	6,631	55.3	62.2	1.5		4.7	29,421	4.44
	10.0	7.1	1.5	8.5	1.5	9,512	29.1	7,568	68.4	71.9	1.5		2.7	16,957	2.24
	15.6	12.1	1.5	13.7	1.8	11,426	29.4	7,764	68.1	72.3	1.5		3.0	19,068	2.46
	21.1	17.0	1.5	18.9	2.1	13,524	29.4	7,870	67.8	72.6	1.5	**71**	3.4	21,272	2.70
	26.7	22.3	1.5	24.1	2.5	15,850	29.2	7,895	67.4	72.9	1.5		3.7	23,622	2.99
	32.2	27.3	1.5	29.3	2.9	18,338	28.5	7,885	67.0	73.3	1.5		4.1	26,098	3.31

	ELT (°C)	Cond. Temp.	Flow (L/s)	LLT (°C)	Delta T (°C)	Heat Rej. (W)	Compressor Current (A)†	Input Power (W)	EWT (°C)	Evap. Temp.	Flow (L/s)	LWT (°C)	Delta T (°C)	Cooling (W)	COP$_C$
COOLING* (METRIC)	15.6**														
	18.3**														
	21.1**														
	23.9**								12						
	26.7														
	29.4														
	32.2														
	35.0														

* *Cooling mode is available on reversing models (HAC), or by switching indoor and outdoor loops in tables.*
** *Lower cooling mode outdoor loop ELT's may require flow control via accessory 0-10V modulating water valve in outdoor loop.*
† *Compressor current listed is for 208-3-60; divide by 2.2 for 460-3-60, by 2.75 for 575-3-60.*

Performance Tables - WH-Series

WH-100-H***-B-*S-CC   *R134a, 60 Hz, ZR108KCE-TF5 (208-3-60)*

	ELT (°F)	Evap. Temp.	Flow (gpm)	LLT (°F)	Delta T (°F)	Heat Abs. (Btu/hr)	Compressor Current (A)†	Input Power (W)	EWT (°F)	Cond. Temp.	Flow (gpm)	LWT (°F)	Delta T (°F)	Heating (Btu/hr)	COP_H
	OUTDOOR LOOP *(Water)*						**ELECTRICAL**		**INDOOR LOOP** *(Water)*						
HEATING	50	42	28	46	4	51,552	25.3	6,106	115	123	28		5	**71,163**	3.42
	60	51	28	55	5	62,839	25.6	6,251	114	123	28		6	**82,927**	3.89
	70	60	28	64	6	76,243	25.8	6,401	113	124	28	**120**	7	**96,829**	4.43
	80	69	28	73	7	91,531	25.9	6,539	112	126	28		8	**112,568**	5.05
	90	77	28	82	8	108,945	25.6	6,653	110	127	28		10	**130,346**	5.74
	50	42	28	47	3	44,835	29.3	7,396	135	143	28		5	**68,693**	2.72
	60	51	28	56	4	53,584	29.5	7,549	134	143	28		6	**77,947**	3.03
	70	60	28	65	5	63,968	29.5	7,642	134	144	28	**140**	7	**88,637**	3.40
	80	69	28	74	6	75,514	29.4	7,749	133	144	28		7	**100,535**	3.80
	90	78	28	84	7	88,689	28.8	7,801	132	145	28		8	**113,868**	4.28
	50	44	28	47	3	36,813	34.2	8,904	155	163	28		5	**65,630**	2.16
	60	53	28	57	3	44,224	34.6	9,134	155	163	28		5	**73,798**	2.37
	70	62	28	66	4	52,343	34.6	9,259	154	164	28	**160**	6	**82,330**	2.61
	80	71	28	75	5	61,344	34.4	9,288	153	164	28		7	**91,424**	2.88
	90	80	28	85	5	70,976	33.5	9,276	153	165	28		7	**101,008**	3.19

	ELT (°F)	Cond. Temp.	Flow (gpm)	LLT (°F)	Delta T (°F)	Heat Rej. (Btu/hr)	Compressor Current (A)†	Input Power (W)	EWT (°F)	Evap. Temp.	Flow (gpm)	LWT (°F)	Delta T (°F)	Cooling (Btu/hr)	EER
	OUTDOOR LOOP *(Water)*						**ELECTRICAL**		**INDOOR LOOP** *(Water)*						
COOLING*	60**														
	65**														
	70**														
	75**									54						
	80															
	85															
	90															
	95															

METRIC
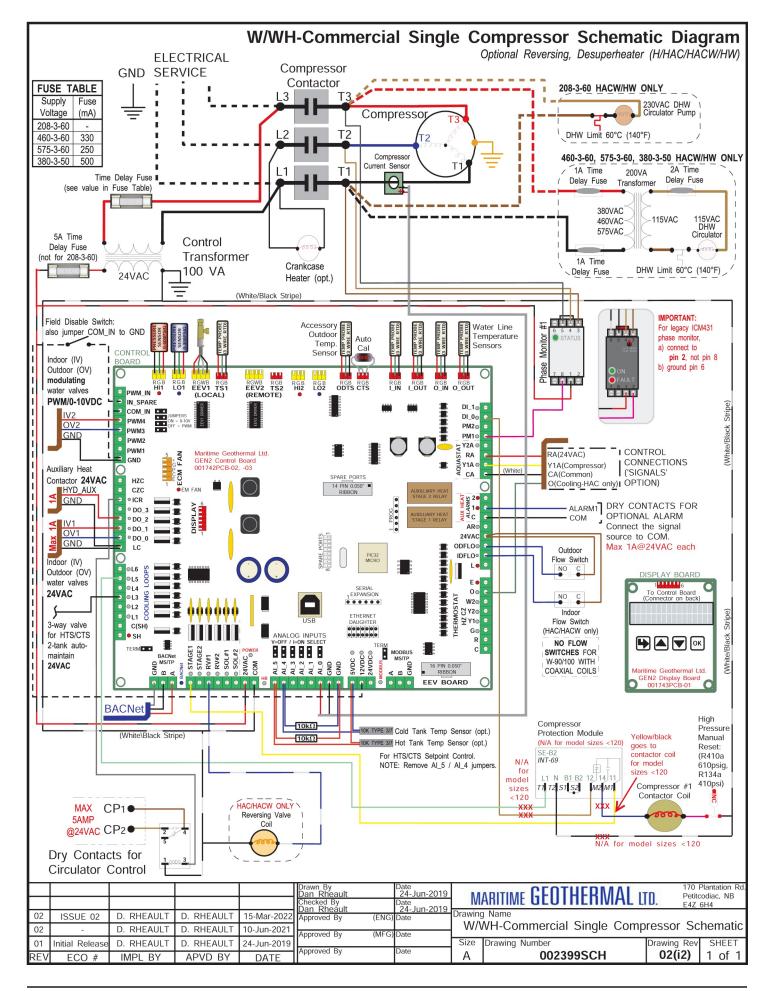
	ELT (°C)	Evap. Temp.	Flow (L/s)	LLT (°C)	Delta T (°C)	Heat Abs. (W)	Compressor Current (A)†	Input Power (W)	EWT (°C)	Cond. Temp.	Flow (L/s)	LWT (°C)	Delta T (°C)	Heating (W)	COP_H
	OUTDOOR LOOP *(Water)*						**ELECTRICAL**		**INDOOR LOOP** *(Water)*						
HEATING (METRIC)	10.0	5.6	1.8	7.9	2.1	15,105	25.3	6,106	46.0	50.4	1.8		2.9	**20,851**	3.42
	15.6	10.6	1.8	13.0	2.6	18,412	25.6	6,251	45.5	50.7	1.8		3.4	**24,297**	3.89
	21.1	15.6	1.8	18.0	3.1	22,340	25.8	6,401	44.9	51.0	1.8	**49**	4	**28,370**	4.43
	26.7	20.3	1.8	22.9	3.7	26,818	25.9	6,539	44.3	52.0	1.8		4.6	**32,982**	5.05
	32.2	25.2	1.8	27.7	4.5	31,920	25.6	6,653	43.6	53.0	1.8		5.3	**38,191**	5.74
	10.0	5.6	1.8	8.2	1.8	13,136	29.3	7,396	57.2	61.8	1.8		2.8	**20,127**	2.72
	15.6	10.6	1.8	13.4	2.2	15,700	29.5	7,549	56.8	61.9	1.8		3.2	**22,839**	3.03
	21.1	15.6	1.8	18.5	2.6	18,743	29.5	7,642	56.4	62.2	1.8	**60**	3.6	**25,970**	3.40
	26.7	20.5	1.8	23.6	3.1	22,125	29.4	7,749	55.9	62.5	1.8		4.1	**29,457**	3.80
	32.2	25.5	1.8	28.6	3.6	25,986	28.8	7,801	55.3	62.8	1.8		4.7	**33,363**	4.28
	10.0	6.5	1.8	8.5	1.5	10,787	34.2	8,904	68.4	72.5	1.8		2.7	**19,229**	2.16
	15.6	11.5	1.8	13.7	1.8	12,957	34.6	9,134	68.1	72.9	1.8		3	**21,623**	2.37
	21.1	16.4	1.8	18.9	2.1	15,336	34.6	9,259	67.8	73.2	1.8	**71**	3.4	**24,122**	2.61
	26.7	21.7	1.8	24.1	2.5	17,974	34.4	9,288	67.4	73.5	1.8		3.7	**26,787**	2.88
	32.2	26.7	1.8	29.3	2.9	20,795	33.5	9,276	67.0	73.9	1.8		4.1	**29,595**	3.19

	ELT (°C)	Cond. Temp.	Flow (L/s)	LLT (°C)	Delta T (°C)	Heat Rej. (W)	Compressor Current (A)†	Input Power (W)	EWT (°C)	Evap. Temp.	Flow (L/s)	LWT (°C)	Delta T (°C)	Cooling (W)	COP_C
	OUTDOOR LOOP *(Water)*						**ELECTRICAL**		**INDOOR LOOP** *(Water)*						
COOLING* (METRIC)	15.6**														
	18.3**														
	21.1**														
	23.9**									12						
	26.7															
	29.4															
	32.2															
	35.0															
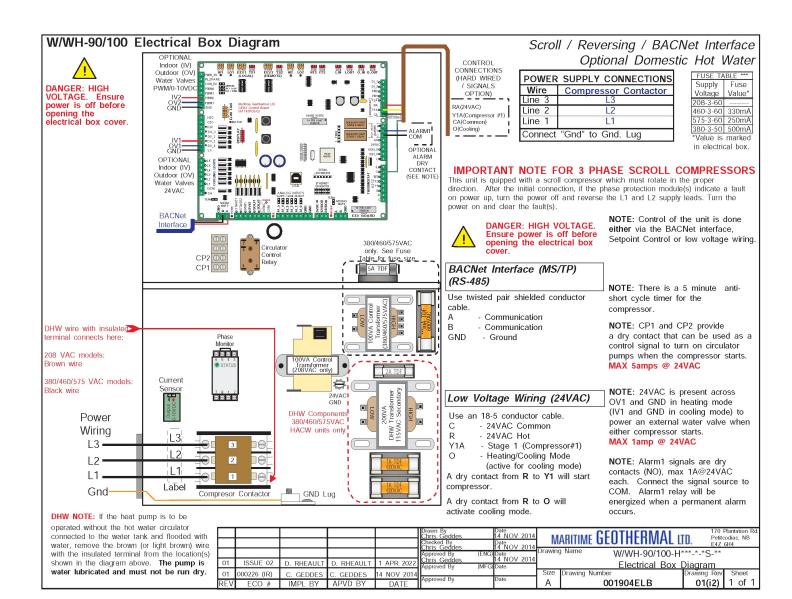
* *Cooling mode is available on reversing models (HAC), or by switching indoor and outdoor loops in tables.*
** *Lower cooling mode outdoor loop ELT's may require flow control via accessory 0-10V modulating water valve in outdoor loop.*
† *Compressor current listed is for 208-3-60; divide by 2.2 for 460-3-60, by 2.75 for 575-3-60.*

Electrical Specifications

Nomenclature Identifier	Power Supply			Compressor		FLA	MCA	Maximum Fuse/Breaker	Minimum Wire Size
	V-ø-Hz	MIN	MAX	RLA	LRA	Amps	Amps	Amps	ga
W-90 2	208-3-60	187	229	27.6	191	28.4	35.3	60	#6-3
4	460-3-60	414	506	12.8	100	13.6	16.8	30	#10-3
5	575-3-60	518	632	9.6	78	10.4	12.8	20	#12-3
7	380-3-50	342	418	13.0	101	13.8	17.1	30	#10-3
W-100 2	208-3-60	187	229	30.1	225	30.9	38.4	60	#6-3
4	460-3-60	414	506	16.7	114	17.5	21.7	40	#8-3
5	575-3-60	518	632	12.2	80	13.0	16.1	30	#10-3
7	380-3-50	342	418	16.7	111	17.5	21.7	40	#8-3
WH-90 2	208-3-60	187	229	25.3	195	26.1	32.4	60	#6-3
4	460-3-60	414	506	11.5	95	12.3	15.2	20	#12-3
5	575-3-60	518	632	10.3	80	11.1	13.7	20	#12-3
7	380-3-50	342	418	11.5	95	12.3	15.2	20	#12-3
WH-100 2	208-3-60	187	229	30.1	225	30.9	38.4	60	#6-3
4	460-3-60	414	506	15.5	114	16.3	20.2	30	#10-3
5	575-3-60	518	632	12.1	80	12.9	15.9	30	#10-3
7	380-3-50	342	418	15.5	114	16.3	20.2	30	#10-3

Table 26 - Electrical Specifications

W/WH-Commercial Single Compressor Schematic Diagram

Optional Reversing, Desuperheater (H/HAC/HACW/HW)

ELECTRICAL SERVICE
GND

Compressor Contactor

Compressor

FUSE TABLE

Supply Voltage	Fuse (mA)
208-3-60	-
460-3-60	330
575-3-60	250
380-3-50	500

Time Delay Fuse (see value in Fuse Table)

Compressor Current Sensor

208-3-60 HACW/HW ONLY
230VAC DHW Circulator Pump
DHW Limit 60°C (140°F)

460-3-60, 575-3-60, 380-3-50 HACW/HW ONLY
1A Time Delay Fuse — 200VA Transformer — 2A Time Delay Fuse
380VAC 460VAC 575VAC — 115VAC — 115VAC DHW Circulator
1A Time Delay Fuse — DHW Limit 60°C (140°F)

5A Time Delay Fuse (not for 208-3-60)

Control Transformer 100 VA
24VAC

Crankcase Heater (opt.)

(White/Black Stripe)

Field Disable Switch: also jumper COM_IN to GND

Accessory Outdoor Temp. Sensor
Auto Cal

Water Line Temperature Sensors

Phase Monitor #1
STATUS

IMPORTANT:
For legacy ICM431 phase monitor,
a) connect to **pin 2**, not pin 8
b) ground pin 6

ON
FAULT

Indoor (IV) Outdoor (OV) **modulating** water valves
PWM/0-10VDC

CONTROL BOARD

PRESSURE SENSOR 0-600PSIG
PRESSURE SENSOR 0-300PSIG
TEMP PROBE (3 WIRE RTD)
TEMP PROBE (3 WIRE RTD) ×4

RGB HI1 | RGB LO1 | RGWB EEV1 (LOCAL) | RGB TS1 | RGWB EEV2 (REMOTE) | RGB TS2 | RGB HI2 | RGB LO2 | RGB ODTS | RGB CTS | RGB I_IN | RGB I_OUT | RGB O_IN | RGB O_OUT

PWM_IN
IN_SPARE
COM_IN
IV2 PWM4
OV2 PWM3
GND PWM2
PWM1
GND

JUMPERS ON = 0-10V OFF = PWM

EEV1 DRIVER
EEV2 DRIVER

Maritime Geothermal Ltd.
GEN2 Control Board
001742PCB-02, -03

ECM FAN
EM FAN

DI_1
DI_0
PM2
PM1
Y2A
AQUASTAT RA
Y1A
CA

RA(24VAC)
Y1A(Compressor)
CA(Common)
O(Cooling-HAC only)
(White)

CONTROL CONNECTIONS ('SIGNALS' OPTION)

Auxiliary Heat Contactor **24VAC**
HYD_AUX
GND
IV1
OV1
GND

HZC
CZC
ICR
DO_3
DO_2
DO_1
DO_0
LC

DISPLAY

SPARE PORTS
14 PIN 0.050" RIBBON

AUXILIARY HEAT STAGE 2 RELAY
AUXILIARY HEAT STAGE 1 RELAY

PROG

AUX HEAT ALARMS
2
1
C
AR
24VAC
ODFLO
IDFLO
L

ALARM1
COM

DRY CONTACTS FOR OPTIONAL ALARM
Connect the signal source to COM.
Max 1A@24VAC each

Outdoor Flow Switch
NO C

Indoor (IV) Outdoor (OV) water valves **24VAC**

COOLING LOOPS
L6
L5
L4
L3
L2
L1
C(SH)
SH

PIC32 MICRO

SERIAL EXPANSION

USB

ETHERNET DAUGHTER

THERMOSTAT
E
O
W2
Y2
Y1
G
R
C

Indoor Flow Switch (HAC/HACW only)
NO C

NO FLOW SWITCHES FOR W-90/100 WITH COAXIAL COILS

3-way valve for HTS/CTS 2-tank auto-maintain **24VAC**

TERM

BACNet MS/TP
GND
B
A
BACnet

STAGE1
STAGE2
RV#1
RV#2
SOL#1
SOL#2
24VAC
COM
POWER
HB

ANALOG INPUTS V=OFF / I=ON SELECT
AI_5 AI_4 AI_3 AI_2 AI_1 AI_0 GND

5VDC
12VDC
24VDC
GND
MODBUS

MODBUS MS/TP
TERM
A
B

16 PIN 0.050" RIBBON

EEV BOARD

DISPLAY BOARD
To Control Board (Connector on back)

Maritime Geothermal Ltd.
GEN2 Display Board
001743PCB-01

BACNet

(White\Black Stripe)

10kΩ — 10K TYPE 3/7 Cold Tank Temp Sensor (opt.)
10kΩ — 10K TYPE 3/7 Hot Tank Temp Sensor (opt.)

For HTS/CTS Setpoint Control.
NOTE: Remove AI_5 / AI_4 jumpers.

Compressor Protection Module (N/A for model sizes <120)
SE-B2
INT-69
L1 N B1 B2 12 14 11
T1 T2 S1 S2 M2 M1

N/A for model sizes <120

Yellow/black goes to contactor coil for model sizes <120

Compressor #1 Contactor Coil

High Pressure Manual Reset: (R410a 610psig, R134a 410psi)
NC

MAX 5AMP @24VAC
CP1
CP2

HAC/HACW ONLY Reversing Valve Coil

Dry Contacts for Circulator Control

XXX N/A for model sizes <120

REV	ECO #	IMPL BY	APVD BY	DATE		
02	ISSUE 02	D. RHEAULT	D. RHEAULT	15-Mar-2022		
02	-	D. RHEAULT	D. RHEAULT	10-Jun-2021		
01	Initial Release	D. RHEAULT	D. RHEAULT	24-Jun-2019		

Drawn By Dan Rheault — Date 24-Jun-2019
Checked By Dan Rheault — Date 24-Jun-2019
Approved By (ENG) Date
Approved By (MFG) Date
Approved By Date

MARITIME GEOTHERMAL LTD.
170 Plantation Rd. Petitcodiac, NB E4Z 6H4

Drawing Name: W/WH-Commercial Single Compressor Schematic

Size	Drawing Number	Drawing Rev	SHEET
A	002399SCH	02(i2)	1 of 1

W/WH-90/100 Electrical Box Diagram

Scroll / Reversing / BACNet Interface
Optional Domestic Hot Water

⚠️ **DANGER: HIGH VOLTAGE. Ensure power is off before opening the electrical box cover.**

OPTIONAL
Indoor (IV)
Outdoor (OV)
Water Valves
PWM/0-10VDC

IV2
OV2
GND

IV1
OV1
GND

OPTIONAL
Indoor (IV)
Outdoor (OV)
Water Valves
24VAC

BACNet
Interface

CP2
CP1

Circulator
Control
Relay

CONTROL
CONNECTIONS
(HARD WIRED
/ SIGNALS
OPTION)

RA(24VAC)
Y1A(Compressor #1)
CA(Common)
O(Cooling)

ALARM1
COM

OPTIONAL
ALARM
DRY
CONTACT
(SEE NOTE)

POWER SUPPLY CONNECTIONS

Wire	Compressor Contactor
Line 3	L3
Line 2	L2
Line 1	L1
Connect "Gnd" to Gnd. Lug	

FUSE TABLE ***

Supply Voltage	Fuse Value*
208-3-60	--------
460-3-60	330mA
575-3-60	250mA
380-3-50	500mA

*Value is marked in electrical box.

IMPORTANT NOTE FOR 3 PHASE SCROLL COMPRESSORS

This unit is equipped with a scroll compressor which must rotate in the proper direction. After the initial connection, if the phase protection module(s) indicate a fault on power up, turn the power off and reverse the L1 and L2 supply leads. Turn the power on and clear the fault(s).

⚠️ **DANGER: HIGH VOLTAGE. Ensure power is off before opening the electrical box cover.**

NOTE: Control of the unit is done **either** via the BACNet interface, Setpoint Control or low voltage wiring.

BACNet Interface (MS/TP) (RS-485)

Use twisted pair shielded conductor cable.

A - Communication
B - Communication
GND - Ground

NOTE: There is a 5 minute anti-short cycle timer for the compressor.

NOTE: CP1 and CP2 provide a dry contact that can be used as a control signal to turn on circulator pumps when the compressor starts. **MAX 5amps @ 24VAC**

NOTE: 24VAC is present across OV1 and GND in heating mode (IV1 and GND in cooling mode) to power an external water valve when either compressor starts. **MAX 1amp @ 24VAC**

Low Voltage Wiring (24VAC)

Use an 18-5 conductor cable.
C - 24VAC Common
R - 24VAC Hot
Y1A - Stage 1 (Compressor#1)
O - Heating/Cooling Mode (active for cooling mode)
A dry contact from **R** to **Y1** will start compressor.

A dry contact from **R** to **O** will activate cooling mode.

NOTE: Alarm1 signals are dry contacts (NO), max 1A@24VAC each. Connect the signal source to COM. Alarm1 relay will be energized when a permanent alarm occurs.

DHW wire with insulated terminal connects here:

208 VAC models:
Brown wire

380/460/575 VAC models:
Black wire

Power Wiring
L3
L2
L1
Gnd

Phase Monitor

Current Sensor

380/460/575VAC only. See Fuse Table for fuse size.

5A TDF

100VA Control Transformer (380/460/575VAC)

100VA Control Transformer (208VAC only)

24VAC
GND

2A TDF

DHW Components 380/460/575VAC HACW units only

200VA DHW Transformer 115VAC Secondary

1A TDF 600VAC

1A TDF 600VAC

Compressor Contactor

GND Lug

DHW NOTE: If the heat pump is to be operated without the hot water circulator connected to the water tank and flooded with water, remove the brown (or light brown) wire with the insulated terminal from the location(s) shown in the diagram above. **The pump is water lubricated and must not be run dry.**

REV	ECO #	IMPL BY	APVD BY	DATE				
01	ISSUE 02	D. RHEAULT	D. RHEAULT	1 APR 2022				
01	000226 (IR)	C. GEDDES	C. GEDDES	14 NOV 2014				

Drawn By Chris Geddes — Date 14 NOV 2014
Checked By Chris Geddes — Date 14 NOV 2014
Approved By Chris Geddes (ENG) Date 14 NOV 2014
Approved By (MFG) Date
Approved By — Date

MARITIME GEOTHERMAL LTD.
170 Plantation Rd.
Petitcodiac, NB
E4Z 6H4

Drawing Name: W/WH-90/100-H***-*-*S-**
Electrical Box Diagram

Size: A
Drawing Number: 001904ELB
Drawing Rev: 01(i2)
Sheet: 1 of 1

Refrigeration Circuit Diagram: H/HW Models

W-90/100 Refrigeration Circuit
Heating Only

INDOOR OUT

CONDENSER

CONDENSER

INDOOR IN

FILTER-DRIER

SIGHT GLASS

EEV1 (Local)

OUTDOOR OUT

EVAPORATOR

OUTDOOR IN

EVAPORATOR

DHW IN

SERVICE PORT

HIGH PRESSURE SENSOR

DHW OUT

DESUPERHEATER (HW only)

MANUAL HIGH PRESSURE SWITCH

TS1

LOW PRESSURE SENSOR

SERVICE PORT

COMPRESSOR

ACCUMULATOR

		Drawn By	Date		
		C.GEDDES	04 MAY 2014	MARITIME **GEOTHERMAL** LTD.	P.O. Box 2555 170 Plantation Rd. Petitcodiac, NB CANADA E4Z 6H4
		Checked By	Date		
		C.GEDDES	04 MAY 2014		
		Eng. Approved By	Date	Drawing Name	
		C.GEDDES	04 MAY 2014	W-90/100 EEV Refrigeration Circuit Heating Only	

02	000226	C. GEDDES	C. GEDDES	15 NOV 2014	Mfg. Approved By	Date				
01	Initial Release	C. GEDDES	C. GEDDES	04 MAY 2009	Approved By	Date	Size	Drawing Number	Drawing Revision	Sheet
REV	ECO#	IMPL BY	APVD BY	DATE			LET	000995RCD	02	1 / 1

Refrigeration Circuit Diagram: HAC/HACW Models

ITEM	STATUS
RV#1	DE-ENERGIZED

W-90/100 Refrigeration Circuit
Heating Mode

INDOOR OUT

CONDENSER

CONDENSER

INDOOR IN

RV#1
(DE-ENERGIZED)

DHW IN

SERVICE PORT

DHW OUT

DESUPERHEATER
(HACW only)

HIGH PRESSURE SENSOR

MANUAL HIGH PRESSURE SWITCH

TS1

LOW PRESSURE SENSOR

SERVICE PORT

FILTER-DRIER

SIGHT GLASS

EEV1 (Local)

OUTDOOR OUT

EVAPORATOR

EVAPORATOR

OUTDOOR IN

COMPRESSOR

ACCUMULATOR

Drawn By	Date
C.GEDDES	04 MAY 2014
Checked By	Date
C.GEDDES	04 MAY 2014
Eng. Approved By	Date
C.GEDDES	04 MAY 2014
Mfg. Approved By	Date
Approved By	Date

MARITIME GEOTHERMAL LTD.
P.O. Box 2555
170 Plantation Rd.
Petitcodiac, NB CANADA E4Z 6H4

Drawing Name
W-90/100 EEV Refrigeration Circuit
Heating Mode

Size	Drawing Number	Drawing Revision	Sheet
LET	000992RCD	02	1 / 1

02	000226	C. GEDDES	C. GEDDES	15 NOV 2014
01	Initial Release	C. GEDDES	C. GEDDES	04 MAY 2009
REV	ECO#	IMPL BY	APVD BY	DATE

Refrigeration Circuit Diagram: HAC/HACW Models

W-90/100 Refrigeration Circuit
Cooling Mode

ITEM	STATUS
RV#1	ENERGIZED

INDOOR OUT

EVAPORATOR

EVAPORATOR

INDOOR IN

FILTER-DRIER

SIGHT GLASS

EEV1 (Local)

OUTDOOR OUT

CONDENSER

CONDENSER

OUTDOOR IN

RV#1
(ENERGIZED)

DHW IN

SERVICE PORT

HIGH PRESSURE SENSOR

TS1

LOW PRESSURE SENSOR

SERVICE PORT

DHW OUT

DESUPERHEATER
(HACW only)

MANUAL HIGH PRESSURE SWITCH

COMPRESSOR

ACCUMULATOR

02	000226	C. GEDDES	C. GEDDES	15 NOV 2014			
01	Initial Release	C. GEDDES	C. GEDDES	04 MAY 2009			
REV	ECO#	IMPL BY	APVD BY	DATE	Size LET	Drawing Number 000993RCD	Drawing Revision 02	Sheet 1 / 1

Dimensions: H/HAC Models

All dimensions in inches.

Left side view labels:
- THERMOSTAT WIRE (2)
- 2
- 19 1/2
- DOOR ACCESS (OPTIONAL):
  - COMPRESSOR
  - COILS
- ELECTRICAL SERVICE
- 4

Front view labels:
- 29 1/2
- INDOOR LOOP OUT (1-1/4" FPT)
- OUTDOOR LOOP IN (1-1/4" FPT)
- DOOR ACCESS:
  - ELECTRICAL BOX
  - COMPRESSOR
- 1 3/4
- INDOOR LOOP IN (1-1/4" FPT)
- OUTDOOR LOOP OUT (1-1/4" FPT)
- 31
- 25 3/4
- 20 3/4
- 10 3/8
- 5 3/8

Right side view labels:
- 40
- DOOR ACCESS:
  - EXPANSION VALVE
  - FILTER DRYER
  - SIGHT GLASS

Dimensions: HW/HACW Models (with desuperheater)

Left side view labels:
- THERMOSTAT WIRE (2)
- 2
- 19 1/2
- DOOR ACCESS (OPTIONAL):
  - COMPRESSOR
  - COILS
- ELECTRICAL SERVICE
- 4

Front view labels:
- 29 1/2
- 1 1/8
- 2 3/8
- DHW IN (1/2" FPT)
- DHW OUT (1/2" FPT)
- INDOOR LOOP OUT (1-1/4" FPT)
- OUTDOOR LOOP IN (1-1/4" FPT)
- DOOR ACCESS:
  - ELECTRICAL BOX
  - COMPRESSOR
- 1 3/4
- INDOOR LOOP IN (1-1/4" FPT)
- OUTDOOR LOOP OUT (1-1/4" FPT)
- 29 1/8
- 28
- 25 3/4
- 31
- 20 3/4
- 10 3/8
- 5 3/8

Right side view labels:
- 40
- DOOR ACCESS:
  - EXPANSION VALVE
  - FILTER DRYER
  - SIGHT GLASS

LEFT SIDE CLEARANCE OPTIONAL

RECOMMENDED FRONT CLEARANCE: **3 FT**

RECOMMENDED RIGHT SIDE CLEARANCE: **3 FT**

NO BACK SIDE CLEARANCE REQUIRED

Appendix A - GEN2 Control Board Description

The picture below shows the locations of the connectors and LED indicators of the control board. The control board offers many features such as short circuit protection on all digital outputs, Real Time Clock with super capacitor for backup power, WiFi capability, relay outputs for plenum heater control (if equipped), USB port, PIC32 microcontroller, etc.

The tables describe the connections starting with the top of the board and working around the board counter clock-wise.

TABLE A1 - Control Board Connector Descriptions (Top)		
Name	**Description**	
HPS1/HI1	High Pressure Sensor 1	Measures discharge pressure
LPS1/LO1	Low Pressure Sensor 1	Measures suction pressure
EEV1	Local EEV	Control of Electronic Expansion Valve
TS1	Suction Line Temperature 1	Mounted to common suction line inside unit
EEV2	Remote EEV	Unused
TS2	Suction Line Temperature 2	Unused
HPS2/HI2	High Pressure Sensor 2	Unused
LPS2/LO2	Low Pressure Sensor 2	Unused
HTS/ODTS	Outdoor Temperature	Optional outdoor temperature sensor for outdoor reset feature
CTS	Auto Calibration	Resistor in connector for auto-calibration reference (32°F—0°C)
I_IN	Indoor Loop IN	Temperature sensor mounted to pipe inside unit
I_OUT	Indoor Loop OUT	Temperature sensor mounted to pipe inside unit
O_IN	Outdoor Loop IN	Temperature sensor mounted to pipe inside unit
O_OUT	Outdoor Loop OUT	Temperature sensor mounted to pipe inside unit

TABLE A2 - Control Board Connector Descriptions (Left Side)		
Name	**Description**	
PWM_IN	Signal for PWM IN	Unused
IN_SPARE	Spare digital input	Switch or dry contact from 12VDC to disable unit (also jumper COM_IN to GND)
COM_IN	Common for PWM IN	Jumper to GND for disable functionality
PWM4	PWM / 0-10VDC output	IV2 signal to control modulating water valve for indoor loop
PWM3	PWM / 0-10VDC output	OV2 signal to control modulating water valve for outdoor loop
PWM2	PWM / 0-10VDC output	Unused
PWM1	PWM / 0-10VDC output	Unused
GND	Ground	Jumper to COM_IN for disable functionality
HZC	Hot Zone Circulator	Unused
CZC	Cold Zone Circulator	Unused
ICR	Internal Circulator Relay	Signal for dry contact circulator control (CP1 and CP2)
DO_3	Digital output	Unused
DO_2	HYD_AUX	24VAC output to operate hydronic auxiliary heat (Setpoint Control only)
DO_1	IV1	IV1 signal for 24VAC water valve or circulator control for indoor loop
DO_0	OV1	OV1 signal for 24VAC water valve or circulator control for outdoor loop
LC	Loop common (ground)	Ground for 24VAC water valve / circulator controls
L6	Loop6	Unused
L5	Loop5	Unused
L4	Loop4	Unused
L3	TWO_TANK_3_WAY	Energizes 3-way valve to direct flow to cold tank when using HTS/CTS with 2 tanks
L2	Loop2	Unused
L1	Loop1	Unused
C(SH)	Soaker Hose common	Unused
SH	Soaker Hose	Unused

TABLE A3 - Control Board Connector Descriptions (Bottom)		
Name	**Description**	
GND	BACnet MS/TP	Ground for shield if required (see BACnet Interface section)
B	BACnet MS/TP	RS-485
A	BACnet MS/TP	RS-485
STAGE1	Compressor Stage 1	Starts / stops compressor
STAGE2	Compressor Stage 2	Unused
RV#1	Reversing Valve#1	Off in heating mode, on in cooling mode (reversing HAC models only)
RV#2	Reversing Valve#2	Unused
SOL#1	Solenoid#1	Unused
SOL#2	Solenoid#2	Unused
24VAC	Power supply for board	24VAC power for control board
COM	Power supply for board	GND for control board
AI_5	Analog In Channel 5	Optional type 3/7 10k hot tank temperature sensor for HTS/CTS Setpoint Control
AI_4	Analog In Channel 4	Optional type 3/7 10k cold tank temperature sensor for HTS/CTS Setpoint Control
AI_3	Analog In Channel 3	0 to 5VDC or 4-20mA user settable with board jumper
AI_2	Analog In Channel 2	0 to 5VDC or 4-20mA user settable with board jumper
AI_1	Analog In Channel 1	Unused
AI_0	Analog In Channel 0	Compressor current sensor
GND	Ground pin	Ground for analog sensors
GND	Ground pin	Ground for analog sensors
5VDC	Power for analog sensors	5VDC power supply for sensors
12VDC	Power for analog sensors	12VDC power supply for sensors
24VDC	Power for analog sensors	24VDC power supply for sensors
A	MODBUS	RS-485
B	MODBUS	RS-485
GND	MODBUS	Ground for shield if required

TABLE A4 - Control Board Connector Descriptions (Right Side)		
Signal	**Description**	
DI_1	Digital Input 1	Unused
DI_0	Digital Input 0	Unused
PM2	Phase Monitor 2	Unused
PM1	Phase Monitor 1	Phase monitor alarm input
Y2A*	Aquastat stage 2	Unused
RA*	Aquastat power (24VAC)	Used only for external aquastat (Signals/Hardwired) control
Y1A*	Aquastat stage1	Used only for external aquastat (Signals/Hardwired) control
CA*	Aquastat power (ground)	Used only for external aquastat (Signals/Hardwired) control
2	Stage 2 alarm	Unused
1	Stage 1 alarm	Dry contact to indicate alarm, used with C
C	Alarm Common	Used with 1 above
AR	Airflow Reductions	Unused
24VAC	Power	24VAC output
ODFLO	Outdoor Flow Switch	Unused
IDFLO	Indoor Flow Switch	Unused
L	Thermostat Lockout Indicator	24VAC output for trouble LED
E	Thermostat Emergency Heat	Unused
O	Thermostat Heat/Cool	24VAC input from external dry contact to activate cooling mode
W2	Thermostat Auxiliary Heat	Unused
Y2	Thermostat Stage2	Unused
Y1	Thermostat Stage1	Unused
G	Thermostat Fan	Unused
R	Thermostat Power (24VAC)	Unused
C	Thermostat Power (Ground)	Unused
*NOTE: There is no need for an external aquastat for most systems, since BACnet or Setpoint Control are more commonly used.		

Appendix B - Power Packs & USB Driver Installation

The first step in connecting a Windows laptop computer to the control board is to install Microsoft Power Packs and the USB driver. Any version of Windows from XP and onwards should be compatible, but Windows 10 (as found on any recent laptop computer) is recommended.

The easiest way to install the USB driver is from the **USB drive included with the unit**. Insert the USB stick into a Windows computer, and open a File Explorer window to view its contents:

Double click on the SOFTWARE folder to show its contents:
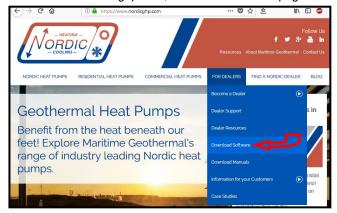
To install MS Power Packs, double click on **Step 1** and follow the prompts, clicking "allow" or "yes" as required.

When that is done, double click on **Step 2** to install the USB driver, clicking "allow" or "yes" as required.

- -

If the USB stick drive is not available, the same files can be **downloaded from the web page**.

1. Go to www.nordicghp.com, Download Software page:
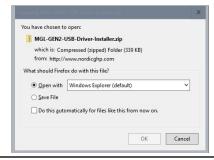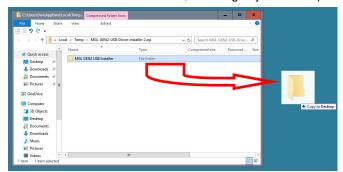
2. Click on **MGL GEN2 USB Driver Installer** to download it:
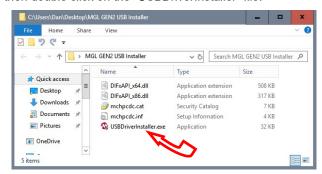
3. Choose "Open with Windows Explorer", and hit "OK":

4. In the window that is displayed, click and hold down the mouse button on the folder name, and drag to your desktop:

5. Double click on the folder you just dragged onto the desktop, then double click on the "USBDriverInstaller" file:

6. In the next window, click on "Install Drivers":

7. You will see a message indicating the driver was installed successfully.

8. Go back to step 2 and follow the same procedure for the link VB PowerPack 10.

9. You will see a message indicating successful installation of Power Packs. You are now ready to install the PC App.

Appendix C - PC App Installation

The PC App allows detailed interfacing with the control board using a Windows laptop computer. Any Windows from XP and onwards should be compatible, but Windows 10 (as found on any recent laptop computer) is recommended. First, install the USB driver and Power Packs as per the previous appendix.

The easiest way to install the Pc App is from the **USB drive included with the unit**. Insert the USB stick into a Windows computer, and open a File Explorer window to view its contents:
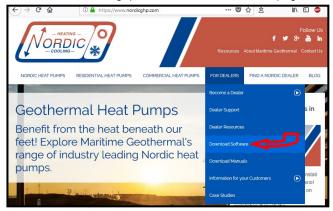
Double click on the SOFTWARE folder to show its contents:

Double click on **Step 3** and follow the prompts, clicking "allow" or "yes" as required. If you get a warning that .NET framework is required, go back and double click on step **z**, then try **Step 3** again.

- -

If the USB stick drive is not available, the same file can be **downloaded from the web page**.

1. Go to www.nordicghp.com, Download Software page:
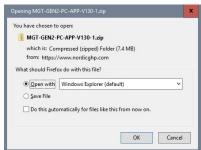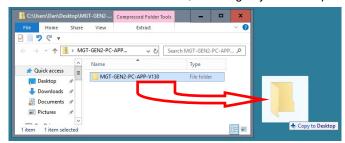
2. Click on **MGL GEN2 PC APP V2__** to download it:
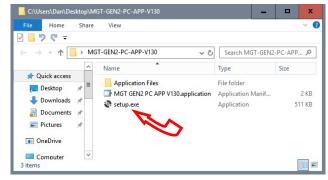
3. Choose "Open with Windows Explorer", and hit "OK":

4. In the window that is displayed, click and hold down the mouse button on the folder name, and drag to your desktop:

5. Double click on the folder you just dragged onto the desktop, then double click on the "setup" file:

6. Click "Yes", "Run", "Install", or similar on any warning windows which pop up. If an error message is encountered regarding .NET framework, exit the installation and use the link on the Download Software page to install the missing item:

Then go back to step 5.

7. The PC App will open when it is finished installing. You are now ready to connect a USB cord between the laptop computer and GEN2 control board, and connect.

Appendix D: Updating Firmware

METHOD 1: Updating Firmware Using PC App

This method can be used when updating newer control boards with bootloader version 2.0. This method will not work for older control boards with bootloader version 1.0 (approx. unit serial numbers -17 and lower); for those, see **METHOD 2**. Note that **METHOD 2** will work for all control boards.

The firmware comes as a .ZIP file named:
MGL GEN2 Bootload Firmware Vxxx.zip
where xxx is the version reference, e.g. 360 (version 3.60). This file can be downloaded from **www.nordicghp.com**, menu *For Dealers --> Download Software*.

1. Download the file to your PC. When prompted, "Open" the zip file. If the zip file is *Saved* instead of *Opened*, find it in the web browser's Downloads list or at the bottom of browser window and click on it to open. In the window that comes up, drag the folder containing the required files onto your desktop so that it can be found easily, e.g.:

   \Desktop\MGL GEN2 Bootload Firmware V360

   Also be sure the latest PC App version (e.g. v2.00) is installed, which is listed alongside the firmware on the web page. If needed, install a new version as per those instructions, and uninstall older PC App versions to avoid their accidental use (which can corrupt control board parameters).
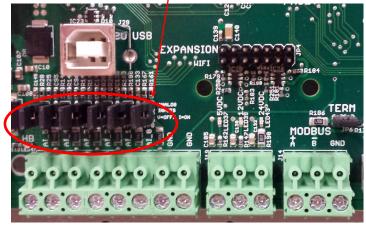
2. In that folder on the Desktop, there will be three files:

   MGL_GEN2_V360.production.hex   (firmware file)
   PIC32UBL.exe   (the programmer)
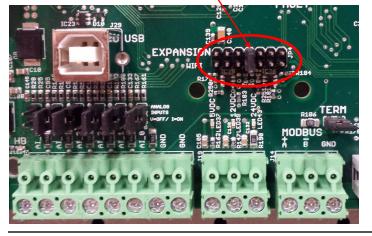   USB Bootloader Instructions.pdf   (these instructions)

   Note that on most computers, the file extensions (.exe, .pdf) will be hidden.

3. Connect a USB (printer) cable between computer and control board.

4. Launch the PC App version that matches the firmware (e.g. PC App 2.00 for firmware V3.60). After it is installed, the PC App can be started using the entry found under the "M" section in the Windows **START** menu, which is accessed using the 4-rectangles icon normally found at the bottom left corner of the computer screen.

5. In the PC App, click on the **Connect** button to connect to the control board.

6. Go to menu **Tools --> Update Firmware**. The following message box will appear:
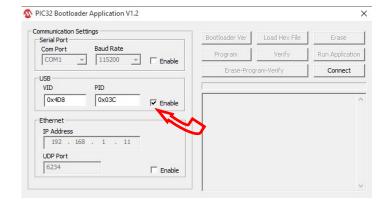
7. Click on **YES**. The following message box will appear:

8. Click on **OK**. After a minute, the following message box will appear:

9. Click on **OK**. The control board is now in bootloader mode and is ready to be programmed.

10. Double click on the downloaded file PIC32UBL.exe to run it. In the window that opens, click on the USB **Enable** check box.

11. Click on **Connect.**
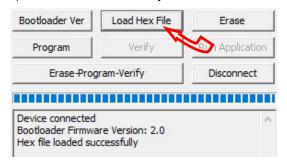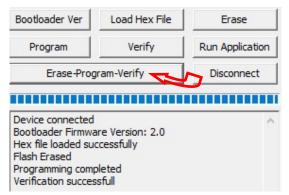
*If device fails to connect and an error message is displayed, the board's bootloader may be older than v2.0. It will be necessary to instead update the firmware via jumper pins (**METHOD 2**), as per the next section.*
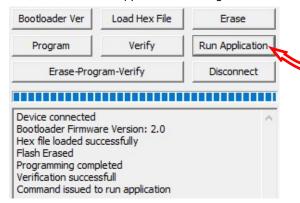
12. Click on **Load Hex File**. Select the M*GL_GEN2_V360.production.hex* (or higher version number) file, which is in the folder you created on the Desktop.
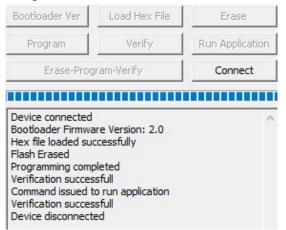
13. Click on **Erase—Program—Verify.** Programming…. Wait while status bar shows progress. The messages should read as below when finished:

11. "Programming completed. Verification successful." Click on **Run Application.** This will take the control board out of bootloader mode and back into normal operational mode, so that the PC App can connect again.

15. **Wait until the programmer disconnects itself.** The messages should read as follows:


16. Close the PIC32 program.

17. **WAIT APPROXIMATELY 10 SECONDS.** This gives the control board time to reset, initialize and re-connect to the PC USB port.

18. Go back to the PC APP and click on the **Connect** button. Verify that the firmware version, shown in the title bar after connection, has been updated. Perform any configuration needed.
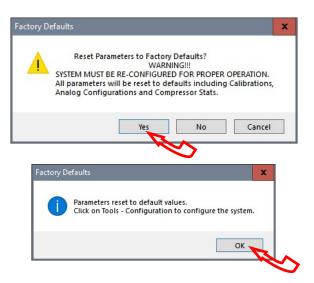
NOTE: **Updating the firmware does not affect the configuration settings.**

Reset to Defaults?

When updating from **firmware V3.58 or earlier**, the following steps must be taken after the update as there are significant differences in the internal parameters used to operate the system. These steps may also be performed for troubleshooting, when the control system is not acting as it should.

Note that if the firmware on a heat pumps is 2.45 or earlier, chances are that it will have an older bootloader version that requires the use of **METHOD 2** to update the firmware (see following page).

1. With PC App connected, go to menu **Tools --> Configuration** and note all settings. They will need to be re-set later.

2. Go to menu **Tools --> Reset To Factory Defaults.** Click **YES** in the pop up window, and OK in the next window.

3. Go back to menu **Tools --> Configuration**. Re-select the Model Series <u>even if it already indicates the proper series,</u> as clicking on it will load the parameters for that series.

4. Select the Model Size and make any other changes that apply to the particular system setup such as number of stages, control method, etc.

METHOD 2: Updating Firmware Using Jumper Pins

This method should be used when updating older control boards that have bootloader version 1.0, or where the PC App has trouble connecting to older firmware. This method will work for all control boards and can be used on all units.

The firmware comes as a .ZIP file named:
MGL GEN2 Bootload Firmware Vxxx.zip
where xxx is the version reference, e.g. 360 (version 3.60). This file can be downloaded from **www.nordicghp.com**, menu *For Dealers --> Download Software.*

1. Download the file to your PC. When prompted, "Open" the zip file. If the zip file is *Saved* instead of *Opened*, find it in the web browser's Downloads list or at the bottom of browser window and click on it to open. In the window that comes up, drag the folder containing the required files onto your desktop so that it can be found easily, e.g.:

   \Desktop\MGL GEN2 Bootload Firmware V360

2. In that folder on the Desktop, there will be three files:

MGL_GEN2_V360.production.hex	(firmware file)
PIC32UBL.exe	(the programmer)
USB Bootloader Instructions.pdf	(these instructions)

   Note that on most computers, the file extensions (.exe, .pdf) will be hidden.

3. Connect a USB (printer) cable between computer and control board.

4. Turn power off to the heat pump.

5. Remove one of the black pin jumpers from just below the USB connector on the board and place in on the center pin pair of the EXPANSION header as shown below.
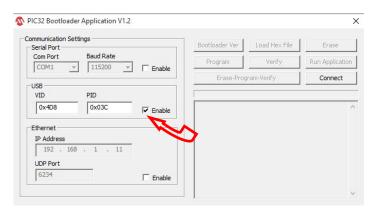
Borrow any one of these jumpers (however many are present)

Place jumper here

6. Turn the power back on. The control board is now in boot loader mode and is ready to be programmed.

7. Double click on the downloaded PIC32UBL.exe to run it. In the window that opens, click on the USB **Enable** check box.

8. Click on **Connect.**
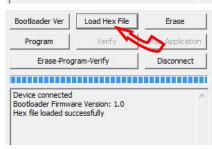
9. Click on **Load Hex File**. Select the *MGL_GEN2_V360. production.hex* (or higher version number) file, which is in the folder you created on the Desktop.
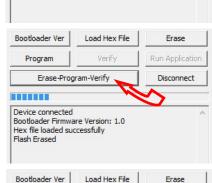
10. Click on **Erase—Program—Verify**

    Programming…

11. "Programming completed. Verification successful." Click on **Disconnect** and close the program.

12. Turn power off to the heat pump again.

13. Move the jumper back to where it was taken from.

14. Turn the power back on. Check that the LCD Display shows e.g. **MGL GEN2 V3.60** on the top line during power up.

Warranty: W/WH-Commercial Series

COMMERCIAL LIMITED EXPRESS WARRANTY

Unless a statement is specifically identified as a warranty, statements made by Maritime Geothermal Ltd. ("MG") or its representatives relating to MG's products, whether oral, written or contained in any sales literature, catalogue or agreement, are not express warranties and do not form a part of the basis of the bargain, but are merely MG's opinion or commendation of MG's products.
SET FORTH HERE IS THE ONLY EXPRESS WARRANTY THAT APPLIES TO MG'S PRODUCTS. MG MAKES NO WARRANTY AGAINST LATENT DEFECTS. MG MAKES NO WARRANTY OF MERCHANTABILITY OF THE GOODS OR OF THE FITNESS OF THE GOODS FOR ANY PARTICULAR PURPOSE.

LIMITED EXPRESS COMMERCIAL WARRANTY - PARTS
MG warrants its Commercial Class products, purchased and retained in the United States of America and Canada, to be free from defects in material and workmanship under normal use and maintenance as follows:
(1) Air conditioning, heating and/or heat pump units built or sold by MG ("MG Units") for one (1) year from the Warranty Inception Date (as defined below).
(2) Thermostats, auxiliary electric heaters and geothermal pumping modules built or sold by MG, when installed with MG Units, for five (5) years from the Warranty Inception Date (as defined below).
(3) Sealed refrigerant circuit components of MG Units (which components only include the compressor, refrigerant to air/water heat exchangers, reversing valve body and refrigerant metering device) for one (1) year from the Warranty Inception Date (as defined below).
(4) Other accessories, when purchased separately, for (1) year from the date of shipment from MG.

The "Warranty Inception Date" shall be the date of original unit installation, as per the date on the installation Startup Record; or sixty (60) days from date of unit shipment from MG, whichever comes first.

To make a claim under this warranty, parts must be returned to MG in Petitcodiac, New Brunswick, freight prepaid, no later than ninety (90) days after the date of the failure of the part. If MG determines the part to be defective and within MG's Limited Express Commercial Warranty, MG shall, when such part has been either replaced or repaired, return such to a factory recognized distributor, dealer or service organization, freight prepaid. The warranty on any part repaired or replaced under warranty expires at the end of the original warranty period.

LIMITED EXPRESS COMMERCIAL WARRANTY - LABOUR
MARITIME GEOTHERMAL LTD. will not be responsible for any consequential damages or labour costs incurred.

This warranty does not cover and does not apply to:
(1) Air filters, fuses, refrigerant, fluids, oil.
(2) Products relocated after initial installation.
(3) Any portion or component of any system that is not supplied by MG, regardless of the cause of the failure of such portion or component.
(4) Products on which the unit identification tags or labels have been removed or defaced.
(5) Products on which payment to MG, or to the owner's seller or installing contractor, is in default.
(6) Products subjected to improper or inadequate installation, including but not limited to:
 • Indoor or outdoor loop flow lower than listed in engineering specification or as expressly approved by MARITIME GEOTHERMAL LTD.
 • Operating the heat pump either manually or with automated controls so that the unit is forced to function outside its normal operating range
 • Disabling of safety controls
 • Insufficient loop antifreeze concentration for loop temperature, or antifreeze concentration incorrectly set in control board
 • Fouled heat exchangers due to poor water quality
 • Failure to use strainers or clean them regularly
 • Impact or physical damage sustained by the heat pump
 • Poor refrigeration maintenance practices, including brazing without nitrogen flow, or using wrong braze/flux
 • Incorrect voltage or missing phase supplied to unit
 • Unit modified electrically or mechanically from factory supplied condition
 • Water quality outside of recommended limits (e.g. salinity or pH)
 • Unit not mounted with supplied anti-vibration grommets when specified for use
 • Corrosion damage due to corrosive ambient environment
 • Failure due to excessive cycling caused by improper mechanical setup or improperly programmed external controller
 • Physical loads or pressures placed on unit from external equipment
(7) Mold, fungus or bacteria damage
(8) Corrosion or abrasion of the product.
(9) Products supplied by others.
(10) Electricity or fuel, or any increases or unrealized savings in same, for any reason whatsoever.

MG is not responsible for:
(1) The costs of fluids, refrigerant or system components **supplied by others**, or associated **labour** to repair or replace the same, which is incurred as a result of a defective part covered by MG's Limited Commercial Warranty.
(2) The costs of **labour**, refrigerant, materials, or service incurred in diagnosis and removal of defective part, or in obtaining and replacing the new or repaired part.
(3) Transportation costs of the defective part from the installation site to MG, or of the return of that part if warranty coverage declined.
(4) The costs of normal maintenance.

MG'S LIABILITY UNDER THE TERMS OF THIS LIMITED WARRANTY SHALL APPLY ONLY TO THE MG UNITS REGISTERED WITH MG THAT BEAR THE MODEL AND SERIAL NUMBERS STATED ON THE INSTALLATION START UP RECORD, AND MG SHALL NOT, IN ANY EVENT, BE LIABLE UNDER THE TERMS OF THIS LIMITED WARRANTY UNLESS THIS INSTALLATION START UP RECORD HAS BEEN ENDORSED BY OWNER & DEALER/INSTALLER AND RECIEVED BY MG LIMITED WITHIN 90 DAYS OF START UP.

Limitation: This Limited Express Commercial Warranty is given in lieu of all other warranties. If, notwithstanding the disclaimers contained herein, it is determined that other warranties exist, any such express warranty, including without imitation any express warranties or any implied warranties of fitness for particular purpose and merchantability, shall be limited to the duration of the Limited Express Commercial Warranty.

LIMITATION OF REMEDIES
In the event of a breach of the Limited Express Commercial Warranty, MG will only be obligated at MG's option to repair the failed part or unit, or to furnish a new or rebuilt part or unit in exchange for the part or unit which has failed. If after written notice to MG's factory in Petitcodiac, New Brunswick of each defect, malfunction or other failure, and a reasonable number of attempts by MG to correct the defect, malfunction or other failure, and the remedy fails of its essential purpose, MG shall refund the purchase price paid to MG in exchange for the return of the sold good(s). Said refund shall be the maximum liability of MG. **THIS REMEDY IS THE SOLE AND EXCLUSIVE REMEDY OF THE BUYER OR PURCHASER AGAINST MG FOR BREACH OF CONTRACT, FOR THE BREACH OF ANY WARRANTY OR FOR MG'S NEGLIGENCE OR IN STRICT LIABILITY.**

LIMITATION OF LIABILITY
MG shall have no liability for any damages if MG's performance is delayed for any reason or is prevented to any extent by any event such as, but not limited to: any war, civil unrest, government restrictions or restraints, strikes, or work stoppages, fire, flood, accident, shortages of transportation, fuel, material, or labour, acts of God or any other reason beyond the sole control of MG. **MG EXPRESSLY DISCLAIMS AND EXCLUDES ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGE IN CONTRACT, FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, OR IN TORT, WHETHER FOR MG's NEGLIGENCE OR AS STRICT LIABILITY.**

OBTAINING WARRANTY PERFORMANCE
Normally, the dealer or service organization who installed the products will provide warranty performance for the owner. Should the installer be unavailable, contact any MG recognized distributor, dealer or service organization. If assistance is required in obtaining warranty performance, write or call Maritime Geothermal Ltd.

NOTE: Some states or Canadian provinces do not allow limitations on how long an implied warranty lasts, or the limitation or exclusions of consequential or incidental damages, so the foregoing exclusions and limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state and from Canadian province to Canadian province.