



## Maritime Geothermal Air Source Heat Pump Residential Warranty Overview

The standard warranty applies to air source heat pump units manufactured after August 30th, 2015. See Maritime Geothermal's Limited Express Residential Warranty Certificate for specific coverage and limitations.

Maritime Geothermal's residential class air source heat pumps are backed by a five-year limited warranty and an addition two-year limited warranty on the compressor. Accessories such as thermostats, water valves, pump modules and electric heaters carry a five-year limited warranty when installed with Maritime Geothermal units. Accessories, when purchased separately, will only be covered under warranty for one year from the date of purchase.

A copy of the installation start-up record endorsed by the owner and a dealer/installer with a valid refrigeration license must be forwarded to Maritime Geothermal within 90 days of installation in order for the warranty to apply.

### Have Questions?

For more information, email us at:  
[info@nordicghp.com](mailto:info@nordicghp.com)

# LIMITED RESIDENTIAL WARRANTY

MARITIME GEOTHERMAL LTD. warrants that the heat pumps manufactured by it shall be free from defects in materials and workmanship for a period of (5) FIVE YEARS after the date of installation or for a period of (5) FIVE YEARS AND (60) SIXTY DAYS after the date of shipment, whichever occurs first. In addition MARITIME GEOTHERMAL LTD. warrants that the compressor shall be free of defects in materials and workmanship for an additional period of (2) TWO YEARS from said date.

MARITIME GEOTHERMAL LTD. shall, at its option repair or replace any part or parts covered by this warranty which shall be returned to MARITIME GEOTHERMAL LTD., transportation charges prepaid, which, upon examination proves to be defective in materials or workmanship. Replacement or repaired parts and components are warranted only for the remaining portion of the original warranty period.

This warranty is subject to the following conditions:

1. The NORDIC® heat pump must be properly installed and maintained in accordance with MARITIME GEOTHERMAL LTD.'s installation and maintenance instructions.
2. The installer must complete the “**Installation Data Sheet**”, have it endorsed by the owner and return it to Maritime Geothermal Ltd. within 21 days of installation of the unit.
3. It is the responsibility of the building or general contractor to supply temporary heat to the structure prior to occupancy. These heat pumps are designed to provide heat only to the completely finished and insulated structure. Start-up of the unit shall not be scheduled prior to completion of construction and final duct installation for validation of this warranty.
4. It is the customer's responsibility to supply the proper quantity and quality of water.

If the heat pump, manufactured by MARITIME GEOTHERMAL LTD., fails to conform to this warranty, MARITIME GEOTHERMAL LTD.'s sole and exclusive liability shall be, at its option, to repair or replace any part or component which is returned by the customer during the applicable warranty period set forth above, provided that (1) MARITIME GEOTHERMAL LTD. is promptly notified in writing upon discovery by the customer that such part or component fails to conform to this warranty. (2) The customer returns such part or component to MARITIME GEOTHERMAL LTD., transportation charges prepaid, within (30) thirty days of failure, and (3) MARITIME GEOTHERMAL LTD.'s examination of such component shall disclose to its satisfaction that such part or component fails to meet this warranty and the alleged defects were not caused by accident, misuse, neglect, alteration, improper installation, repair or improper testing.