



Maritime Geothermal Residential Warranty Overview

The standard warranty applies to units manufactured after February 15th, 2010. See Maritime Geothermal's Limited Express Residential Warranty Certificate for specific coverage and limitations.

Maritime Geothermal's residential class heat pumps are backed by a ten-year limited warranty on major refrigerant circuit components and a five-year limited warranty on all remaining components. Accessories such as thermostats, water valves, pump modules and electric heaters carry a five-year limited warranty when installed with Maritime Geothermal units. Accessories, when purchased separately, will only be covered under warranty for one year from the date of purchase.

Maritime Geothermal backs up its commitment to quality by including a **service labor allowance** for the first five years on the compressor and major refrigerant circuit parts and two years on all other parts, including thermostats, auxiliary electric heaters and geothermal pumping modules when installed and purchased with our geothermal units. The labour allowance is designed to reduce the cost of repairs, however it may not cover the entire labour fee charged by your authorized dealer or other non-authorized service technician.

A copy of the installation start-up record endorsed by the owner and dealer/installer **must be forwarded to Maritime Geothermal within 90 days of installation** in order for the warranty to apply.

Have Questions?

For more information, email us at:
info@nordicghp.com



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Repair/Replacement Labor Allowance Schedule*:	Labour Allowance		Allowance Term
	Hours	Dollars	
Air Coil Replacement	8	\$600.00	5 years
Compressor Replacement	5	\$375.00	5 years
Water Coil Replacement	6	\$450.00	5 years
Hot Water Generator Coil Replacement	5	\$375.00	5 years
Reversing Valve Body Replacement	5	\$375.00	5 years
Expansion Valve Replacement	5	\$375.00	5 years
Refrigeration Leak (brazing required)	5	\$375.00	5 years
Pressure Switch Replacement	1	\$75.00	2 years
Blower Motor Replacement	1	\$75.00	2 years
Internal Water Leak Repair – loop circuit	3	\$150.00	2 years
External Water Valve Replacement – open loop	1.5	\$75.00	2 years
Water Pump or Valve Replacement – loop circuit	3	\$225.00	2 years
Internal Water Leak Repair – hot water circuit	1.5	\$115.00	2 years
Water Pump Replacement – hot water	1	\$75.00	2 years
Electronic Control Board Replacement	1	\$75.00	2 years
Thermostat Replacement	1	\$75.00	2 years
Blower Wheel Replacement	1.5	\$115.00	2 years
Noise Repair	1	\$75.00	** 2 years
All other warranty components replacements	1	\$75.00	2 years
Diagnostic Allowance	1	\$75.00	2 years
Travel Allowance 25 miles or less, one way	0.5	\$50.00	**
Travel Allowance over 25 miles, one way	1	\$75.00	**

** Same time period as covered repair or replacement

*Eligibility: The warranty and labor allowance schedule applies only to Maritime Geothermal units manufactured after February 15th, 2010.



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1. All allowances requiring entry into or repair of the refrigerant circuit includes evacuation, reclaim, recharge and drier change.
2. Allowance for compressor replacement includes cleanup, evacuation, reclaim, recharge, and drier change.
3. Noise repair paid only when due to internal component failure, malfunction, or misalignment.
4. Diagnostic allowance will be paid only in conjunction with a covered replacement or repair.
5. Only one (1) travel allowance will be paid in conjunction with a covered replacement or repair.
6. Claims with multiple component replacements:
 - a. Most significant component will receive allowance per schedule above.
 - b. Each additional component will receive an allowance of 0.5 hours.
 - c. Only one diagnostic claim allowed even for multiple component replacement.
7. Allowed hours are total man-hours.
8. Pre-approval is required if anticipated claim exceeds \$300.
9. All claims must be submitted within 90 days of failure date.
10. Be prepared to submit service invoice and/or records upon request.