Updating Firmware

METHOD 1: Updating Firmware Using PC App

This method can be used when updating newer control boards with bootloader version 2.0. This method will not work for older control boards with bootloader version 1.0 (approx. unit serial numbers -17 and lower); for those, see **METHOD 2**. Note that **METHOD 2** will work for all control boards.

The firmware comes as a .ZIP file named:
MGL GEN2 Bootload Firmware Vxxx.zip
where xxx is the version reference, e.g. 326 (version 3.26).
This file can be downloaded from **www.nordicghp.com**, menu *For Dealers --> Download Software*.

1. Download the file to your PC. When prompted, "Open" the zip file. If the zip file is *Saved* instead of *Opened*, find it in the web browser's Downloads list or at the bottom of browser window and click on it to open. In the window that comes up, drag the folder containing the required files onto your desktop so that it can be found easily, e.g.:

   \Desktop\MGL GEN2 Bootload Firmware V326

   Also be sure the latest PC App version is installed, which is listed alongside the firmware on the web page. If needed, install a new version as per those instructions, and uninstall older PC App versions to avoid their accidental use (which can corrupt control board parameters).

2. In that folder on the Desktop, there will be three files:

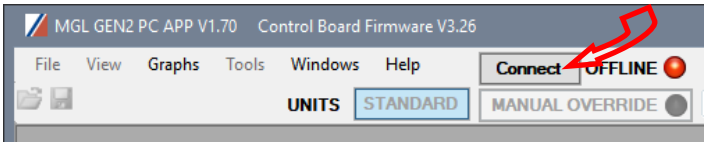
MGL_GEN2_V326.production.hex	(firmware file)
PIC32UBL.exe	(the programmer)
USB Bootloader Instructions.pdf	(these instructions)

   Note that on most computers, the file extensions (.exe, .pdf) will be hidden.

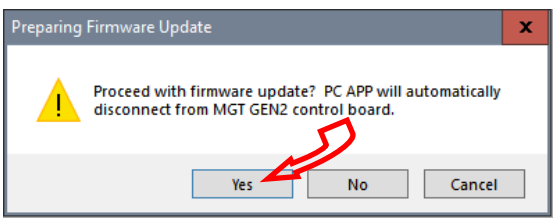
3. Connect a USB (printer) cable between computer and control board.

4. Launch the PC App version that matches the firmware (e.g. PC App 1.71 for firmware V3.26). After it is installed, the PC App can be started using the entry found under the "M" section in the Windows **START** menu, which is accessed using the 4-rectangles icon normally found at the bottom left corner of the computer screen.

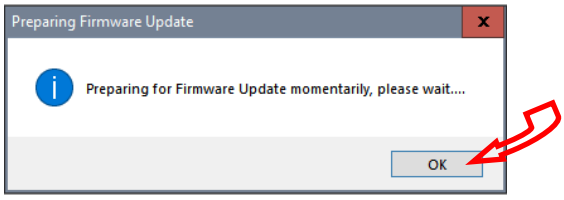
5. In the PC App, click on the **Connect** button to connect to the control board.



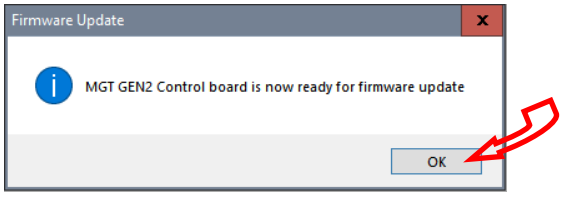
6. Go to menu **Tools --> Update Firmware**. The following message box will appear:



7. Click on **YES**. The following message box will appear:

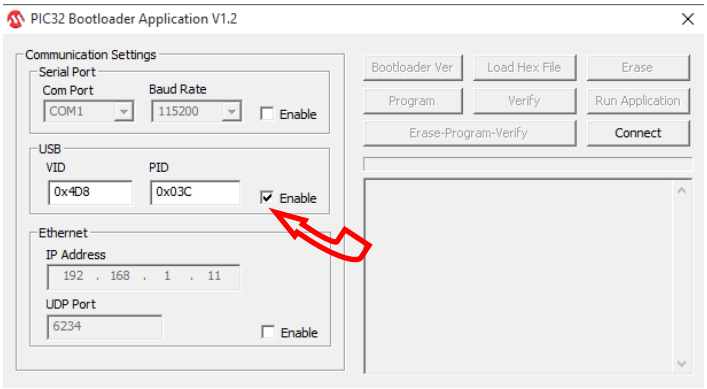


8. Click on **OK**. After a minute, the following message box will appear:

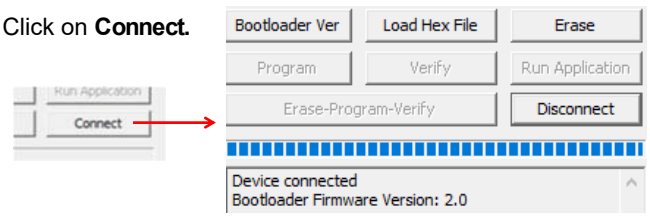


9. Click on **OK**. The control board is now in bootloader mode and is ready to be programmed.

10. Double click on the downloaded file PIC32UBL.exe to run it. In the window that opens, click on the USB **Enable** check box.

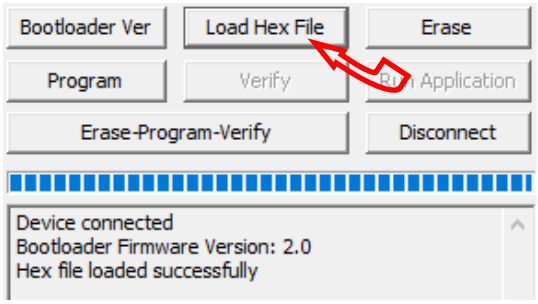


11. Click on **Connect.**

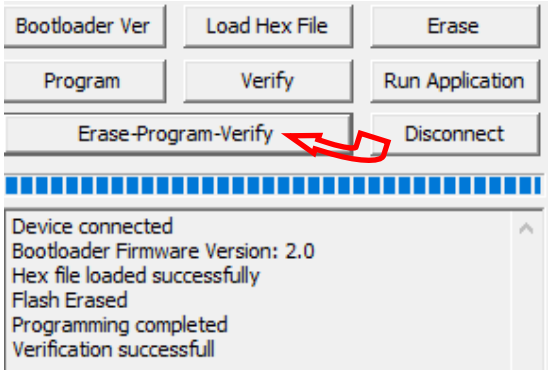


*If device fails to connect and an error message is displayed, the board's bootloader may be older than v2.0. It will be necessary to instead update the firmware via jumper pins (**METHOD 2**), as per the next section.*

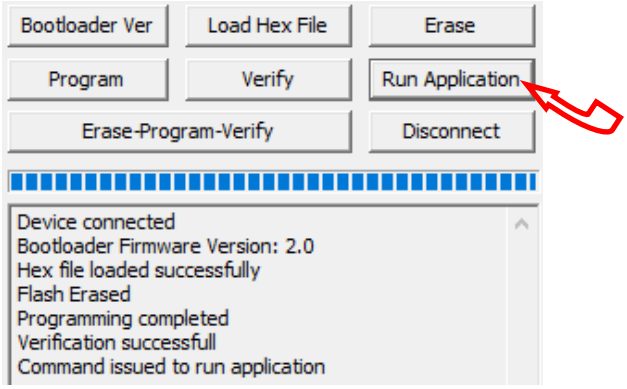
12. Click on **Load Hex File**. Select the *MGL_GEN2_V326.production.hex* (or higher version number) file, which is in the folder you created on the Desktop.



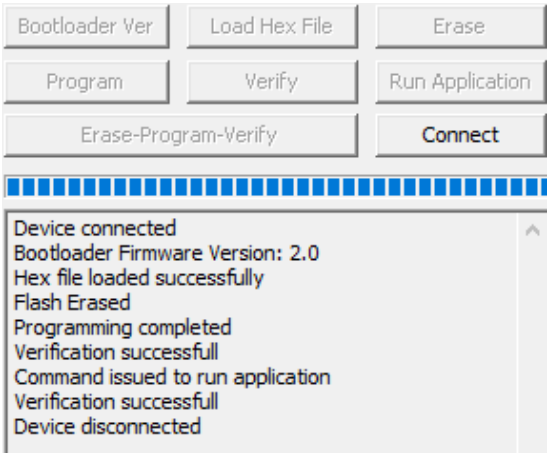
13. Click on **Erase—Program—Verify.** Programming…. Wait while status bar shows progress. The messages should read as below when finished:



11. "Programming completed. Verification successful." Click on **Run Application.** This will take the control board out of bootloader mode and back into normal operational mode, so that the PC App can connect again.



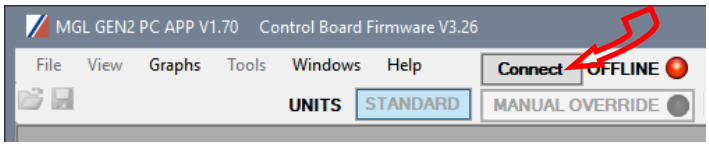
15. **Wait until the programmer disconnects itself.** The messages should read as follows:



16. Close the PIC32 program.

17. **WAIT APPROXIMATELY 10 SECONDS.** This gives the control board time to reset, initialize and re-connect to the PC USB port.

18. Go back to the PC APP and click on the **Connect** button. Verify that the firmware version, shown in the title bar after connection, has been updated. Perform any configuration needed.



NOTE: Updating the firmware does not affect the configuration settings.

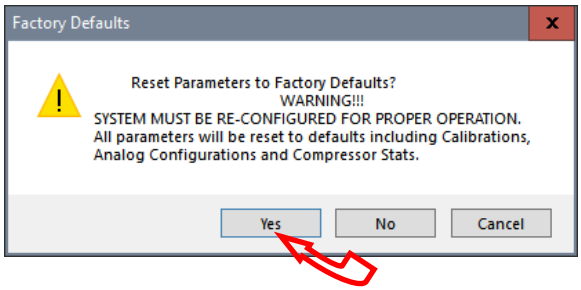
Reset to Defaults?

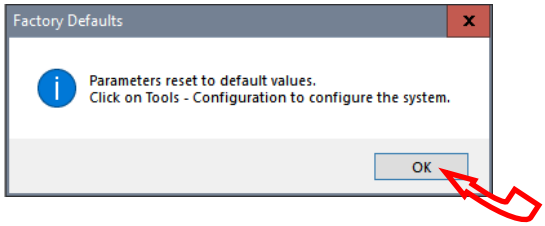
When updating from **firmware V2.45 or earlier**, the following steps must be taken after the update as there are significant differences in the internal parameters used to operate the system. These steps may also be performed for troubleshooting, when the control system is not acting as it should.

Note that if the firmware on a heat pumps is 2.45 or earlier, chances are that it will have an older bootloader version that requires the use of **METHOD 2** to update the firmware (see following page).

1. With PC App connected, go to menu **Tools --> Configuration** and note all settings. They will need to be re-set later.

2. Go to menu **Tools --> Reset To Factory Defaults.** Click **YES** in the pop up window, and OK in the next window.





3. Go back to menu **Tools --> Configuration**. Re-select the Model Series <u>even if it already indicates the proper series,</u> as clicking on it will load the parameters for that series.

4. Select the Model Size and make any other changes that apply to the particular system setup such as number of stages, control method, etc.

METHOD 2: Updating Firmware Using Jumper Pins

This method should be used when updating older control boards that have bootloader version 1.0, or where the PC App has trouble connecting to older firmware. This method will work for all control boards and can be used on all units.

The firmware comes as a .ZIP file named:
MGL GEN2 Bootload Firmware Vxxx.zip
where xxx is the version reference, e.g. 326 (version 3.26). This file can be downloaded from **www.nordicghp.com**, menu *For Dealers --> Download Software.*

1. Download the file to your PC. When prompted, "Open" the zip file. If the zip file is *Saved* instead of *Opened*, find it in the web browser's Downloads list or at the bottom of browser window and click on it to open. In the window that comes up, drag the folder containing the required files onto your desktop so that it can be found easily, e.g.:

   \Desktop\MGL GEN2 Bootload Firmware V326

2. In that folder on the Desktop, there will be three files:

MGL_GEN2_V326.production.hex	(firmware file)
PIC32UBL.exe	(the programmer)
USB Bootloader Instructions.pdf	(these instructions)

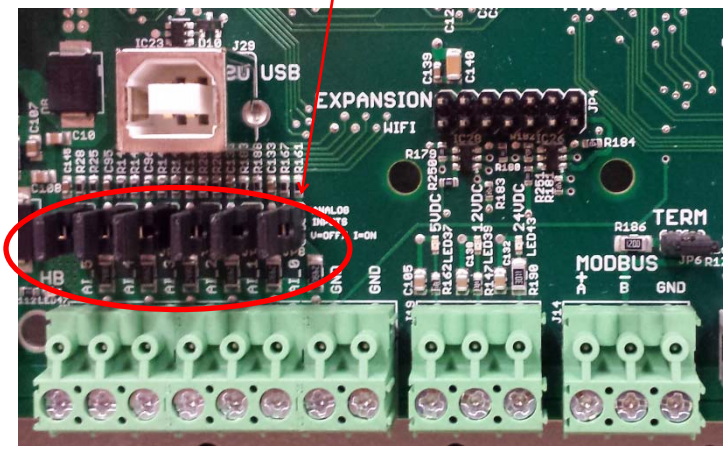
   Note that on most computers, the file extensions (.exe, .pdf) will be hidden.

3. Connect a USB (printer) cable between computer and control board.

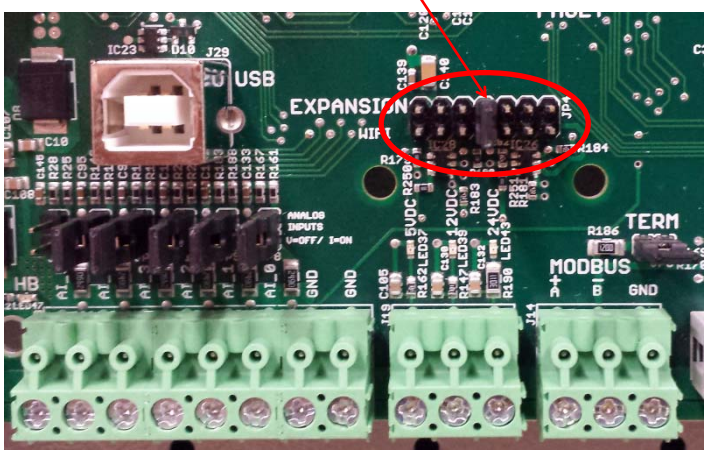
4. Turn power off to the heat pump.

5. Remove one of the black pin jumpers from just below the USB connector on the board and place in on the center pin pair of the EXPANSION header as shown below.

Borrow any one of these jumpers (however many are present)

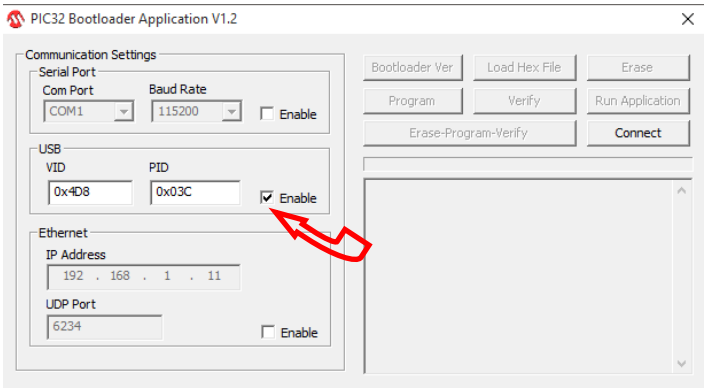


Place jumper here

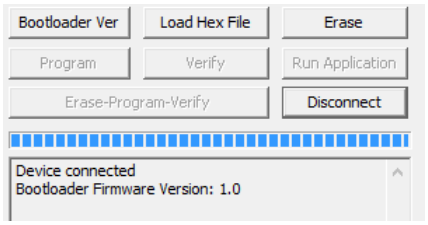


6. Turn the power back on. The control board is now in boot loader mode and is ready to be programmed.

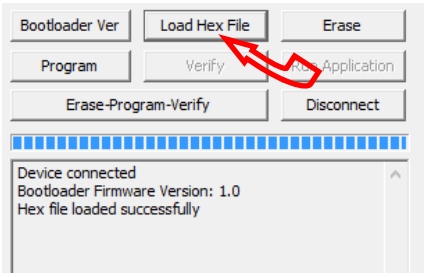
7. Double click on the downloaded PIC32UBL.exe to run it. In the window that opens, click on the USB **Enable** check box.



8. Click on **Connect.**

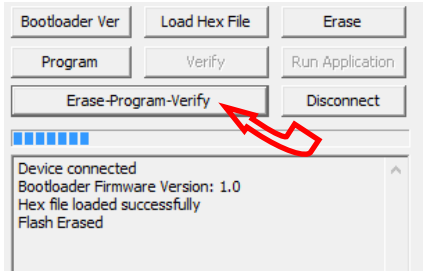


9. Click on **Load Hex File**. Select the *MGL_GEN2_V326.production.hex* (or higher version number) file, which is in the folder you created on the Desktop.



10. Click on **Erase—Program—Verify**

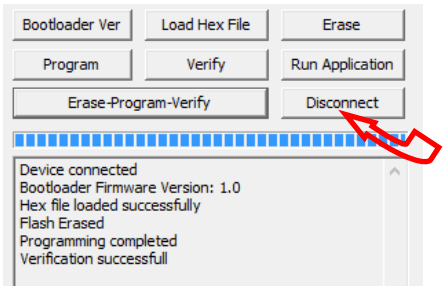
Programming…



11. "Programming completed. Verification successful." Click on **Disconnect** and close the program.

12. Turn power off to the heat pump again.

13. Move the jumper back to where it was taken from.



14. Turn the power back on. Check that the LCD Display shows e.g. **MGL GEN2 V3.26** on the top line during power up.